

GAZA EMERGENCY RESPONSE 2023/2025

mercy GAZA **EMERGENCY RESPONSE** Establishment and Operating Primary Healthcare Facilities Supported by: Maybank

Date: October 2025



Content

General disclaimers

The findings, analysis, and recommendations of this report do not represent the official position of MERCY Malaysia, project donors and project partners involved in the program. They are also not necessarily endorsed by those mentioned in the acknowledgments or cited.

The mention of specific companies does not imply that they are endorsed or recommended by MERCY Malaysia, project donors and project partners in preference to others of a similar nature that are not mentioned.

Some of the figures included in the analytical part of the report where indicated have been estimated by MERCY Malaysia or other contributors to the report and are not necessarily the official statistics of the concerned matters, which may use alternative methods

All figures are from official sources. All reasonable precautions have been taken by MERCY Malaysia to verify the information contained in this publication. However, the published material is being distributed without warranty of any kind, either expressed or implied.

Copyright @ 2025 MERCY Malaysia

All rights reserved. No part of this publication may be reproduced, stored in a retrieval system or transmitted, in any form or by means, electronic, mechanical, photocopying, recording or otherwise, without prior permission.

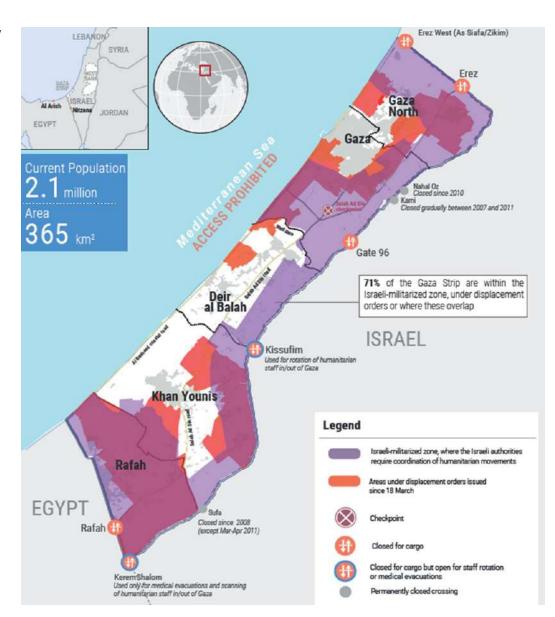
- 1 Situation Overview
- 2 MERCY Malaysia Response
- 3 Restoring Health
- 4 Supporting Resilience
- 5 Response to Date



Situation Overview

As of 1 October 2025, over 67,173 Palestinians have been killed and 127,394 were injured, with only 17 functional hospital out of 36. Over 1,400 health workers, 418 aid workers have been killed. Around 90% household facing water insecurity and 1.98 million in food crisis; 92% children, pregnant and breastfeeding women are malnourished, and more than 1 million children need Mental Health and Psychosocial Support Services (MHPSS). 1.87 million need shelter with 92% of homes and 88.5% of schools damaged. 88% of commercial assets affected. Nearly all sectors report severe humanitarian collapse.

Since October 7, 2023, MERCY Malaysia has been providing aid in Gaza through its local team, with support from teams in Egypt, Jordan, and Malaysia when feasible. MERCY Malaysia continues its efforts operating to address urgent humanitarian needs across different areas of the Gaza Strip.





MERCY Malaysia Response

Since 8th October 2023

Restoring Health:

- Establishment and Operating Primary Healthcare Facilities
- Mobile Healthcare & Physiotherapy Services
- Rehabilitation of Health Facilities
- Deployment of Specialized Care Teams (SCTs)
- Provision of Medical Supplies and Equipment
- Mental Health and Psychosocial Support Services (MHPSS)

Supporting Resilience:

- Emergency Water, Sanitation and Hygiene (eWASH)
- Food Security and Nutrition
- Shelter and Settlement
- Cash-based Assistance







Establishment and Operating Primary Healthcare Facilities









From the 16th of March 2024 to the 16th of February 2025, Al-Mawasi Medical Point in Rafah/Khan Younis provided **26,622** essential primary healthcare services for the displaced communities.

MERCY Malaysia's Medical Center in Al-Zaitoun provided **health services to 6,857** individuals between 1 March and 29 June 2025.



Mobile Healthcare & Physiotherapy Services







From September 2024 to January 2025, MERCY Malaysia's mobile healthcare and physiotherapy services supported **172 children** with severe injuries and limb amputations, delivering **4,026 services**, including 1,599 physiotherapy sessions, 1,245 nursing sessions, and 817 psychosocial support sessions

Additionally, **365** caregivers were trained in basic medical care, physical therapy, and emotional support to aid recovery at home.



Rehabilitation of Health Facilities









As of April 2025, MERCY Malaysia supported hospitals and medical centers in Gaza by rehabilitating operating theatres, rehabilitating utilities, and installing solar panels for vaccine refrigerators. These efforts aim to ensure safe access to health services for at least 10,000 people daily.

Since 7 October 2023, a total of **141,227** individuals have benefited.

Health Facilities: Al-Shifa, Kamal Adwan, Muscat Medical Center Kuwaiti Specialty, Al-Ahli Arab and other facilities.



Deployment of Specialized Care Teams (SCT)







Specialized Care Team (SCT) under the World Health Organization's Emergency Medical Coordination Cell (WHO-EMTCC)

MERCY Malaysia has deployed five SCTs inside Gaza, dedicating **86 days** to lifesaving medical assistance and delivering **3,320 services**, including surgeries and consultations.

In addition to delivering urgent medical care, our SCTs have conducted specialized training modules to strengthen the capacity of healthcare teams on the ground.



Provision of Medical Supplies and Equipment









MERCY Malaysia has procured medical supplies and consumables for the medical center, and installed essential medical equipment such as a gastroscope, defibrillator, patient monitors, autoclave steam sterilizer, and other necessary devices.

It includes MERCY Malaysia Medical Centers, Al-Shifa, Kamal Adwan, Al-Ahli Arab, Kuwait Specialty Hospital.



Mental Health and Psychosocial Support Services (MHPSS)









MERCY Malaysia's MHPSS deliver vital care to displaced families.

Our support includes dedicated psychosocial sessions for women in camps and engaging activities for children in shelters.

In total, these initiatives have reached **10,730** individuals.



Supporting Resilience

Emergency Water, Sanitation and Hygiene (eWASH)









eWASH projects focus on maintaining desalination plants to restore and enhance vital water supply services, while also providing essential hygiene and dignity kits to affected communities.

To date, hygiene and cleaning kits have been distributed to **13,230**.

Clean water has been provided to **43,360** individuals. Of that number, **22,400** people are still receiving clean water **on a daily basis**.



Supporting Resilience

Food Security and Nutrition









MERCY Malaysia's Food Security and Nutrition initiative is a drop in the ocean compared to the scale of need, as hunger and malnutrition remain severe and catastrophic.

MERCY is working to provide sustainable solutions by rehabilitating agricultural farms and ensuring that vulnerable families receive essential support. Other efforts include the distribution of food packs and hot meals, reaching a total of

61,112 recipients.



Supporting Resilience

Shelter and Settlement









MERCY Malaysia has provided shaded schoolyards for children to play safely and prayer spaces for displaced communities.

During the ceasefire, they helped clear debris and reopen roads, benefiting over **32,000 people**.

The Shelter and Settlement efforts include distributing winter packs, household items, clothes and firewood. So far, 5,605 non-food items have been distributed to 10,925 people.



Response to Date

As of 30 September 2025

Sectors	Estimated Number of Users/Recipients
Health	199,293
eWASH	556,590
Food Security and Nutrition	61,112
Shelter and Settlement	42,925
Cash-based Assistance	1,826
Total	861,746







Thank you

You may channel your donation and zakat to:

MERCY Malaysia CIMB 8000-7929-08 Reference Code: Gaza

Maybank Islamic: 5642-5858-7606

Swift Code: MBBEMYKL

Reference Code: Palestine Zakat

All cash contributions are tax-exempt.

Cheque payment is to be made to "MERCY Malaysia".

For Inquiry: donation@mercy.org.my / info@mercy.org.my



