

2018

ANNUAL REPORT

**GOING
BEYOND**

COVER RATIONALE

GOING BEYOND

With 19 years of experience in humanitarian response and medical relief, MERCY Malaysia continues to set standards and reach new heights in 2018 despite drastic changes in the country due to the unprecedented change in government. While the country grapples with the historic change, MERCY Malaysia also underwent a strategic restructuring. The Headquarters was relocated, organisation chart redrawn and a 3-year roadmap towards sustainable growth drawn up.

Among the most significant was having the building of Shelters accepted as a key pillar of MERCY Malaysia during the Recovery and Reconstruction stage, following the series of earthquakes in Lombok and Palu, Indonesia, that left thousands of people homeless overnight.

The improved coordination and systematic response was possible only with the strong support of volunteers, staff, donors and local partners.

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MERCY MALAYSIA'S PATRON



**DULI YANG MAHA MULIA
PADUKA SERI SULTAN PERAK DARUL RIDZUAN
SULTAN NAZRIN MUIZZUDDIN SHAH IBNI ALMARHUM SULTAN AZLAN MUHIBBUDDIN
SHAH AL-MAGHFUR-LAH**

D.K., D.K.S.A., D.K.A., D.M.N., D.K. (Kelantan), D.K. (Selangor), D.K.N.S., D.K. (Perlis),
D.K. (Kedah), Ph.D. (Harvard)

SULTAN YANG DIPERTUAN DAN RAJA PEMERINTAH NEGERI PERAK DARUL RIDZUAN

MESSAGE FROM THE CHAIRMAN OF THE BOARD OF TRUSTEES



2018 was a historical year for the country, which saw an unprecedented change in government for the first time in 61 years. What was most remarkable was that the change was brought about in a peaceful manner through the ballot box. The new Pakatan Harapan Government, led by the former Prime Minister, Tun Dr. Mahathir Bin Mohamad, has set about in earnest, its onerous task of maintaining peace, stability and justice while ensuring that the pace of progress and development in the country continues unimpeded. For MERCY Malaysia, our goals are set and we shall not waiver from our cause to deliver humanitarian and disaster relief assistance wherever needed, within or outside Malaysia.

Fully embracing the United Nation's concept of 'A New Way of Working', MERCY Malaysia continues to evolve with the times in its 19th year of operations, while staying committed wholeheartedly to meeting the needs of the suffering and grief-stricken in everything we do. Our teams worked tirelessly when a burst dam caused massive floods in Laos. They also responded in time when Lombok and Palu were struck by a series of earthquakes. In the latter's case, the problems were further compounded by a horrifying tsunami and liquefaction.

True to the organisation's practice of Total Disaster Risk Management (TDRM), MERCY Malaysia has not only provided emergency response, but has continued to lend post-disaster assistance with mental health and psychosocial support, construction of temporary shelters, even temporary schools, places of worship and recreational facilities. These activities are designed to help affected people achieve a sense of normalcy and gain the physical and emotional strength to rebuild their lives in a post-disaster period.

Meanwhile, our medium-term development programmes are continuing with the midwifery nursing programme in Syria entering its second year. The medical services in Cox's Bazar, Bangladesh are also into their second year, while in Myanmar, our team celebrates its 10th year of conducting humanitarian aid in that country.

At home, MERCY Malaysia has continued with its medical and dental outreach programmes to the urban poor at the fringes of the Klang Valley, as well as the remote areas of Sabah and Sarawak.

On behalf of the Board of Trustees, I would like to express our grateful appreciation to everyone for their continued support and trust, which has buoyed MERCY Malaysia even in the most challenging of times.



TAN SRI DATO' AJIT SINGH
Chairman

MESSAGE FROM THE PRESIDENT



The year 2018 also saw the combined impact of both natural disasters, conflict, climate change and long-standing poverty bringing about untold misery and deprivation to millions around the world.

Assalamualaikum warahmatullahi wabarakatuh and greetings to our MERCY Malaysia family, supporters and friends.

The year 2018 was another highly eventful and meaningful year for MERCY Malaysia, the humanitarian sector, affected populations everywhere and indeed for our beloved country Malaysia and the world. 2018 also saw the combined impact of both natural disasters, conflict, climate change and long-standing poverty bringing about untold misery and deprivation to millions around the world. Through all these and more, MERCY Malaysia remained steadfast and grew stronger and better to be able to cope with the increasing complexities and challenges as an international humanitarian relief organisation.

As MERCY Malaysia approaches its 20th anniversary, we have become increasingly conscious of the need to innovate and go beyond business as usual in the humanitarian world. Being a pioneer homegrown humanitarian organisation, there comes a time for change and rejuvenation in preparation for the decades ahead. This explains some of the drastic strategizing and restructuring within MERCY Malaysia in 2018, which we trust will propel the organisation forward to better serve communities affected by conflicts and disasters in Malaysia and around the world.

One particular area in which MERCY Malaysia has given priority to is seeking viable alternatives in humanitarian financing as traditional funding, both through international institutions and bodies as well as the corporate sector, become more scarce and difficult to obtain. Although efforts already began in 2016, it was only in 2018 that MERCY Malaysia's Islamic Social Financing (ISF) initiative really began to take off. MERCY Malaysia is now partners with two state zakat bodies in Malaysia, and we are also collaborating directly with two more. We hope that this will further enhance our ISF initiative and will lead to more sustainable funding for the organisation and our programmes to assist affected communities especially those in conflict and the displaced.

The months of July to September were hectic, with the Tropical Storm Son-Tinh causing severe flooding in Laos, while Lombok and Palu suffered a series of earthquakes that claimed thousands of lives and rendered more homeless. Our medical teams did a commendable job at Laos and Palu, while the technical teams worked wonders by setting up temporary shelters for affected villagers in Lombok and Palu.

In Myanmar where MERCY Malaysia celebrated its 10th year of operations, we were greatly humbled to be named by Mr. Kyaw Hla Aung, a lawyer and activist in Myanmar, as one of the beneficiaries of the Aurora Prize for Awakening Humanity, together with Médecins Sans Frontières (MSF) and the International Catholic Migration Commission (ICMC), two renowned INGOs.

Themed 'Gratitude in Action', the global humanitarian award recognises modern day heroes and the exceptional impact their actions have had on preserving human life and advancing humanitarian causes in the face of adversity. MERCY Malaysia was selected for our relentless efforts to

MESSAGE FROM THE PRESIDENT

improve the lives of underserved communities such as the Rohingya through the provision of essential medical services in Myanmar, Bangladesh and Malaysia.

In Myanmar, we also had the pleasure of officiating our new Kyauk Tan Rural Health Centre in Rakhine in early October. The new centre now serves an estimated 12,500 residents from the 11 surrounding villages, providing critical healthcare to the underserved population.

Over the border in Bangladesh, we have two other success stories in the sprawling refugee camp at Cox's Bazar. Our first Maternal & Childcare Centre at Kutupalong was officiated in May, while the second centre opened doors to patients in December. Both combined see up to 500 patients daily, providing significant health services and expertise to the refugees, particularly women and children.

Ramadan, typically a sad time for refugee communities as they recall happier days before they were displaced, was full of joy and gratitude for almost 400 families in Hakimpura camp when they received generous food supplies from our donors in Malaysia. We are convinced that Malaysians are undoubtedly the most giving people in the world, not just for financial aid but moral support through good thoughts and prayers to people in distress. Our work in Cox's bazar, Bangladesh, reflect MERCY Malaysia's increasingly important role in providing aid and assistance for refugees worldwide.

In Cambodia, the Building Resilient Communities team reconstructed the Neang Poun Primary School and upgraded a community school at Prek Preah Sdach Village, plus conducted a series of Disaster Risk Reduction training for students, local communities and civil servants in the area of Battambang. Meanwhile, the medical team collaborated with the Angkor Hospital for Children on their Homecare programme, where hospital specialists paid house calls to critically ill children from improvised families.

In Syria, the midwifery and obstetrics training that is entering its second year is set to be both life-changing and life-saving. In view of the lack of medical facilities following the long-drawn crisis in Syria, pregnant women can now obtain the assistance of our graduates to assist during labour for safer delivery. For the students, the opportunity to further their studies and gain valuable medical skills is like a dream come true, as many educational centres have ceased operations due to the war.

On home ground, our teams were kept busy throughout 2018, with monthly mobile clinics for two PPR flats in the Klang Valley, and six outreach clinics in remote areas of Sabah and Sarawak. A mobile clinic was also conducted for

the Rohingya refugees in Kuantan, while a dental clinic was done in Sepang for an orang asli community.

In Kuala Krai, Kelantan, MERCY Malaysia was honoured to be chosen by Maybank Islamic to conduct their Corporate Responsibility Day celebrations, where we worked alongside the teams from Maybank for three different projects. Earlier on, we had concluded a water project benefitting three villages, and distributed food supplies to hundreds of villagers during the closing ceremony.

Multiple international collaborations were successfully conducted in 2018, such as the signing of a MoU with ASEAN Coordinating Centre for Humanitarian Assistance (AHA Centre) for cross-country coordination, and the Australia-based Deakin University for knowledge exchange and partnership. A Humanitarian Encyclopedia exercise was also conducted with the Geneva Centre for Education and Research in Humanitarian Action (CERAH). In November, a forum on Islamic Social Financing was co-organised with the International Council of Voluntary Agencies (ICVA), followed by a Symposium on Access to Healthcare: Asylum Seekers & Refugees in Malaysia with Médecins Sans Frontières in December. These activities signify MERCY Malaysia's growing stature as well as new strength in policy and advocacy.

Closer to home, a MoU was signed with the Malaysia Medical Association to promote collaborative efforts in volunteerism, while extensive discussions were held with the Penang State Government and Selangor Disaster Management Unit to strengthen disaster risk management in both states. MERCY Malaysia was also an active participant at the prestigious World Urban Forum held at the Kuala Lumpur Convention Centre, where we conducted a Side Event, and contributed speakers at two other Networking Sessions.

All these and more could not have been possible without the support and dedication of everyone, from donors to executive council members, volunteers, staff, advisors, and well-wishers. MERCY Malaysia is akin to a jigsaw, where we can understand the full picture when every piece is complete. Thank you for being a piece of our jigsaw in the last two decades – we could not have come this far without you!



DATO' DR AHMAD FAIZAL MOHD PERDAUS
President

MESSAGE FROM THE EXECUTIVE DIRECTOR

2018 marked a year of change, with a new government, new office, new strategic objectives and new way of working, as we approach our 20th anniversary. The General Elections that took place in March impacted our work within Malaysia, not only financially but also causing delays in our programmes. Nevertheless, we persevered with patience, and I am glad to report that all our projects were delivered, albeit with some hiccups.

As a result of MERCY Malaysia's non-political and non-partisan stand since our inception, we were quickly aligned with the new government, with courtesy calls made to ministries such as the Minister of Foreign Affairs and Minister of Health. We continued getting the support of Malaysia Baru for our activities, such as obtaining the use of the A400M aircraft from the Malaysian Armed Forces (Angkatan Tentera Malaysia) to send relief items to Palu, Indonesia in October.

Within MERCY Malaysia itself, some streamlining of resources was conducted, including drastic cost-cutting measures that included human resources. At the end of the calendar year, we managed a team that was leaner and meaner, with improved management and coordination. Operational costs were also significantly reduced through various strategic means.

The ultimate goal is to decentralize the operations and empower State Chapters and volunteers to play a bigger role in MERCY Malaysia. Like the Sarawak and Sabah State Chapters before them, the State Chapters of Terengganu, Johor and Perak are poised to run their own activities and programmes in the years to come, guided by the Executive Council and staff at Headquarters.

Another significant milestone in 2018 was the increased collaboration with international partners, such as the establishment of a 5-year research project with IMC and AHA, supported by the US-based Centers of Disease Control and Prevention (CDC). We also secured a partnership with the Canada Fund for Local Initiatives (CFLI) to conduct a series of medical outreach clinics for refugees in Malaysia, as well as a collaboration with Save the Children and the Office of U.S. Foreign Disaster Assistance (OFDA), an organizational unit within the United States Agency for International Development (USAID). These partnerships symbolise MERCY Malaysia's increasing global recognition, which will augur well for our work in the years to come.

Our operations in Myanmar celebrated its 10th anniversary in 2018, with a much-appreciated boost when we were nominated to be one of the beneficiaries of the Aurora Prize for Awakening Humanity. In October, I was privileged to travel with HE Mr. Zahairi bin Baharin, the Ambassador of Malaysia to Myanmar, and Tan Sri Dato' Seri Mohamed Jawhar Hassan, Chairman of the Board of Trustees of the Mediaprima-NST Fund, for the opening ceremony of our Sub Rural Healthcare Centre at Kyauk Tan. It was my first visit to Sittwe and a camp for Internally Displaced Persons (IDPs). We were not allowed to take photos within the camp, and were escorted throughout the journey to ensure we stayed within the limited confines of our travel passes. What struck me was how the camp was like an open prison, just like the ones we often hear about in Palestine and Syria. It made me realise how much we take our freedom for granted.



In terms of work, we had provided emergency response to Laos, Lombok and Palu in 2018 when these areas were hit by natural disasters. Our teams worked tirelessly to bring medical care, food, shelter, hygiene items and psychosocial support to the communities affected, although they all happened within a short span of one month apart.

MESSAGE FROM THE EXECUTIVE DIRECTOR

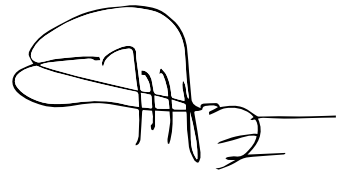
With the 20th anniversary taking place in 2019, preparations began in the third quarter of the year, starting with a logo design contest for public engagement. The main idea was getting people, especially those who had grown with us in the last two decades, to share our joy and celebrate the coming of age together. The winning entry by Ms Parveen Sidhu, which depicted two hands intertwined and shaping the numbers two and zero, was selected for its creative representation of our work in helping others in need.

In terms of work, we had provided emergency response to Laos, Lombok and Palu in 2018 when these areas were hit by natural disasters. Our teams worked tirelessly to bring medical care, food, shelter, hygiene items and psychosocial support to the communities affected, although they all happened within a short span of one month apart. Thanks to our dedicated staff, volunteers, donors and media friends, we had been able to build over a thousand temporary shelters, and provide aid to about 10,000 men, women and children.

Meanwhile, our humanitarian assistance to the Rohingyas remained unabated in 2018, with the opening of two Maternal and Child Health Centres in Cox's Bazar, Bangladesh. These medical facilities provide essential care especially for women

and children, who are among the most at risk in unsafe refugee settings. Back on home ground, we also provided medical services to the Rohingyas in Malaysia, who cannot afford healthcare as they are charged full foreigner fees at hospitals and clinics.

As always, MERCY Malaysia could not have continued with our work if not for the commitment and trust of all parties who have crossed our path. We thank everyone who have brought us thus far, and hope to go beyond in bringing humanitarian aid to more people with your support!



IR. AMRAN MAHZAN
Executive Director



In 2018

The MERCY Malaysia footprint of timely, non-denominational medical relief saw us aid beneficiaries from all around the world. In 2018, we helped citizens from 10 countries, including Malaysia to build resilience from the devastations that they had endured.

We reached out to 314,375 beneficiaries.

We believe the RM 11.5 million we spent on emergency relief and humanitarian services in 2018 gave the beneficiaries hope that they are not forgotten.



VISION & MISSION STATEMENT

VISION

To be outstanding in delivery of medical and humanitarian aid to all.



MISSION

MERCY Malaysia is an international non-profit organisation focused on providing medical relief, sustainable health-related development and risk reduction activities for vulnerable communities, in both crisis and non-crisis situation.



CORE VALUES

MOTIVATION

We are highly motivated and passionate

EXCELLENCE

We do the right things in the right way;
we are accountable to beneficiaries and donors

RESPECT

We show trust and respect in all our interactions

COLLABORATION

Working with peers, partners and volunteers,
build on each other's strengths and enhance the impact of beneficiaries





YEARN TO SERVE

We will go the extra mile to help those in need

ACTIVITIES IN 2018



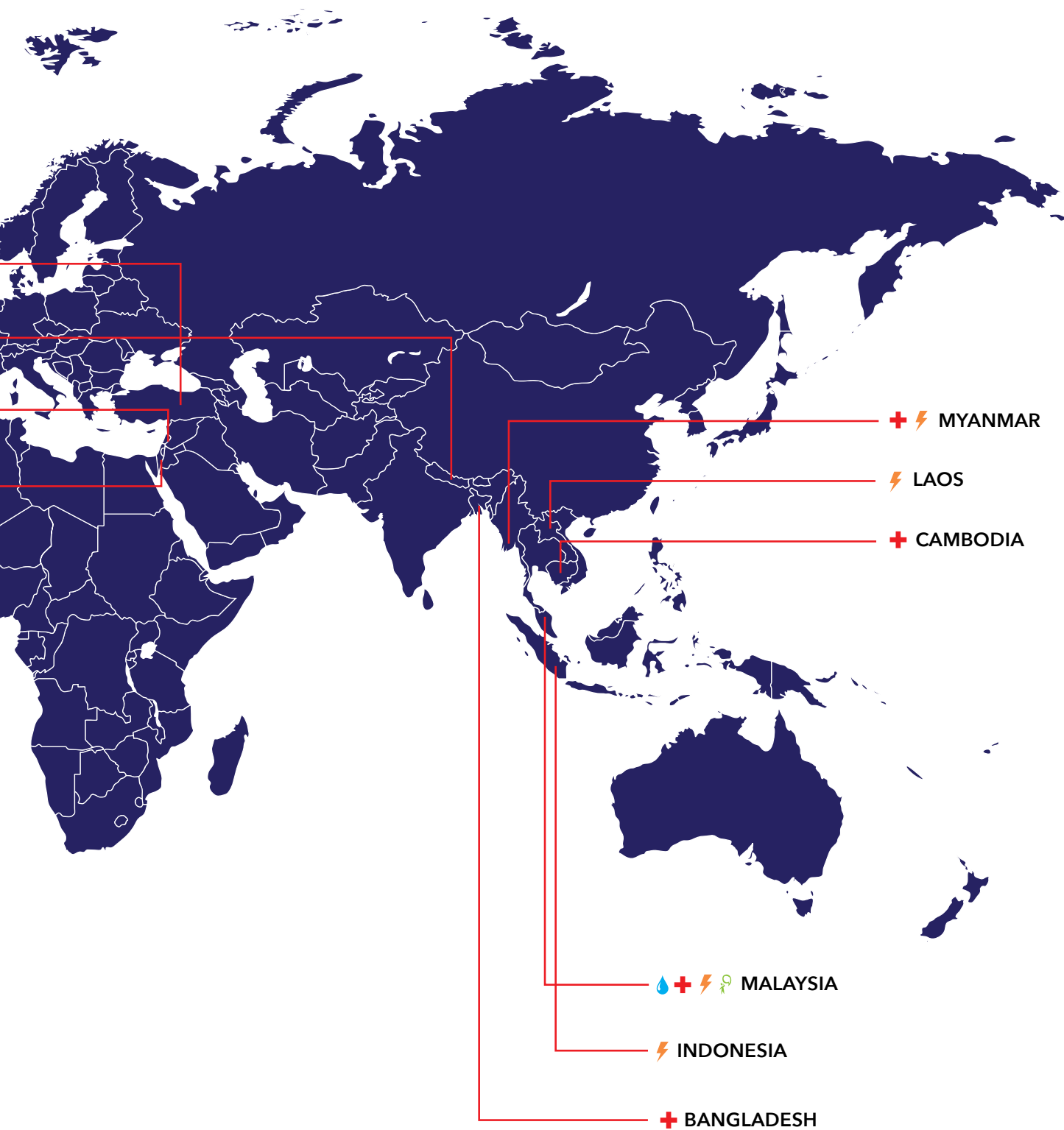
LEGEND

-  Water, Sanitation, Hygiene
-  Crisis Response
-  Health - Related Development
-  Disaster Risk Reduction

WHERE WE HAVE BEEN

Afghanistan: 2001 - 2017
 Bangladesh: 2007 - 2018
 Bosnia: 2016
 Cambodia : 2001 - 2002 / 2005 / 2008 - 2018
 Chile: 2010
 China: 2008 - 2012
 India: 2000 / 2008 - 2012
 Indonesia: 2000 / 2004 - 2018
 Iran: 2003
 Iraq: 2003
 Japan: 2011 - 2013
 Jordan: 2012 - 2015
 Kosovo: 1999
 Laos: 2018
 Lebanon: 2006 / 2016
 Libya: 2011
 Malaysia: 2004 - 2018
 Maldives: 2006 / 2008 - 2010
 Myanmar: 2008 / 2012 - 2018
 Nepal: 2015 - 2018
 North Korea: 2004 / 2008
 Pakistan: 2005 - 2006 / 2008 / 2012 - 2013
 Palestine: 2003 / 2008 / 2012 - 2018

Philippines: 2004 / 2006 / 2008 / 2011 - 2017
 Syria: 2006 / 2013 - 2018
 Somalia: 2011 - 2013
 Sri Lanka: 2003 - 2004 / 2009 - 2013 / 2017
 Sierra Leone: 2015 - 2016
 Thailand: 2011 - 2012
 Tunisia: 2011
 Turkey: 1999 / 2004 - 2012 / 2018
 Vietnam: 2007
 Yemen: 2008



OUR STRATEGIC COMMITMENTS

01

IMPARTIALITY

We maintain impartiality in the selection of our staff. The selection of our beneficiaries purely is on a needs basis and not based on race, religion and/or political affiliation.

STAFF INTEGRITY

We maintain a workforce who adhere to high moral and ethical principles.

CONTINUOUS IMPROVEMENT

We monitor and evaluate our work in order to improve on our past experiences and provide better humanitarian services as we progress.

02

COMPLEMENTARY PARTNERSHIP

We aim to work as much as possible with local partners on the field and enhance complimentary factors between both parties. In and beyond the field, we will work with partners who are responsible, transparent and accountable in accordance with our Principles of Partnership.

CONSULTATIVE/PARTICIPATORY

We consult with our beneficiaries and staff and include their feedback into project plans to ensure holistic results.

ETHICAL REPORTING

We maintain the confidentiality of our stakeholders, especially beneficiaries, at all times.

TRANSPARENCY/INFORMATION PROVISION

We are transparent in sharing information of our financial statements, MERCY Malaysia's constitution, MERCY Malaysia's Humanitarian Accountability Framework, organisation missions and core values and commitments to all stakeholders.

03

LISTENING/RESPONSIVE

We encourage feedback from our stakeholders through our Complaints Response Mechanism policy and we respond to all feedback. Our responses include evaluating all feedback to ensure continuous improvement.

QUALITY MANAGEMENT/QUALITY ASSURANCE

We continuously review our work and learn from our mistakes and apply our lessons learnt as we progress.

FINANCIAL STEWARDSHIP

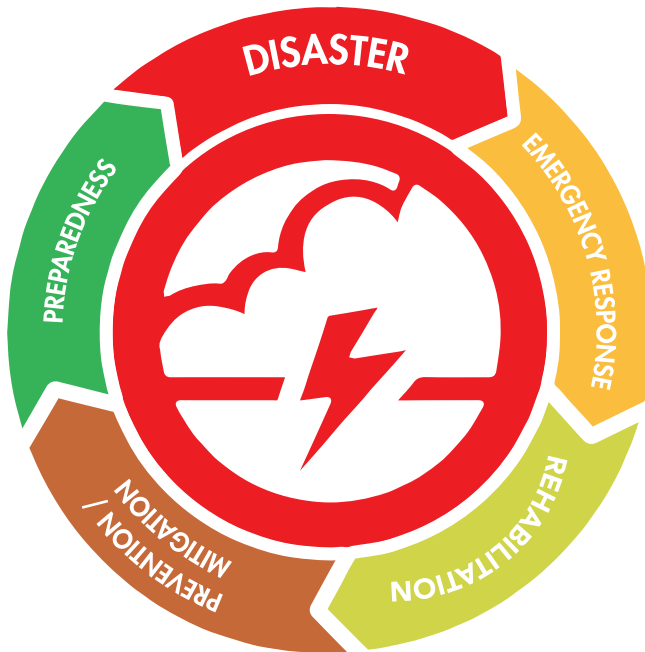
We promote good stewardship of our financial resources and are transparent about our expenditures.

HEALTH, SAFETY AND SECURITY

We strive to ensure the physical safety and the emotional well-being of all staff and volunteers, especially in the line of duty.

OUR APPROACH

TOTAL DISASTER RISK MANAGEMENT (TDRM)



DISASTER

Our humanitarian **EMERGENCY RESPONSE & RECOVERY** provides timely relief to survivors

REHABILITATION & RECONSTRUCTION efforts help affected communities return to their normal daily lives

PREVENTION & MITIGATION activities help build resilience in the community

PREPAREDNESS in the community helps everyone to be ready for future disasters

Like many international organisations involved in the delivery of medical and humanitarian aid to vulnerable communities, MERCY Malaysia has been actively involved in providing emergency assistance to affected populations.

In January 2005, MERCY Malaysia began implementing its key domestic and international projects and programmes by utilising a holistic approach to manage natural disasters, namely Total Disaster Risk Management (TDRM).

MERCY Malaysia takes a pro-active approach to natural disaster risk management. After many years of responding to the occurrence of natural disasters, we came to realise that we needed to help communities to be prepared before a disaster strikes. Although traditionally more attention was paid to the post-disaster phase, we wanted to make sure that we give equal attention, if not more, to pre-disaster activities.

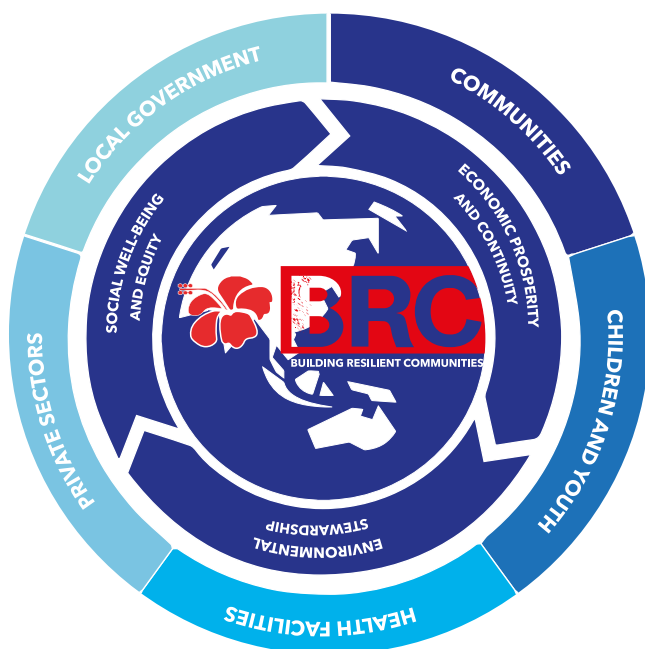
Total Disaster Risk Management (TDRM) takes a holistic approach to natural disaster risk management. With a

balance between the pre-disaster (prevention/mitigation and preparedness) efforts and post-disaster (response and recovery) activities, we can ensure that the root causes and underlying factors that lead to natural disasters are also addressed.

TDRM places emphasis on total stakeholder engagement and is in line with our strategic commitments. We engage all our stakeholders, especially the beneficiaries, to ensure our efforts meet their needs and we adopt and disseminate local knowledge to improve community resilience.

As such, our work covers all four disaster risk management phases. While it is not always possible to label an activity as belonging to a particular phase, it is important to ensure our overall impact contributes towards building resilience in all the communities that we touch.

INTRODUCTION TO BUILDING RESILIENT COMMUNITIES (BRC)



Resilience Building complements the traditional approach of risk reduction and risk management practices, which typically focus on preventing particular events from occurring, or mitigating the consequences in terms of reducing losses.

Resilience adopts a different perspective that is centred on developing strategies to deal with a range of disruptive events if and when they occur. To achieve a culture of resilience, it is insufficient for only a few civil society organizations, humanitarian actors and local government actors to include disaster risk reduction and adaptation as an integral part of their work.

MERCY Malaysia's Building Resilient Communities (BRC) was developed to engage stakeholders in a spherical and dynamic manner when addressing and responding to issues, ideas and actions that would help in increasing resilience. The BRC framework is a holistic approach that enables all levels of stakeholders to increase capacity and capability by identifying and reducing vulnerability, with the objective of building the community's resilience in social well-being and equity, environmental stewardship, and economic prosperity and continuity.

BRC is an initiative that targets local governments, local communities, the education sector, health infrastructure and service providers, and the private sector as primary stakeholders. BRC aims to educate mainstream humanitarian actors, specialist actors and the public on becoming a prepared, responsive and resilient society through effective grass root projects and programmes, at the same time, recommend policies, guidelines and training inputs for each community to establish its role in building resilience.

BRC activities and programmes have been conducted across Malaysia and beyond, providing practical examples on how resilience building can help reduce humanitarian burden. BRC programmes also demonstrate how investing in local DRR capacities can reduce risk, foster resilience and promote sustainable development. BRC projects portray current regional and localized approaches to DRR and explore how civil societies cooperate in building a more resilient Malaysia and ASEAN.

BRC programmes and approaches are designed to reflect and deliver commitments from global agendas such as the Sendai Framework for Disaster Risk Reduction, the Sustainable Development Goals and the New Urban Agenda. Its strategic goals are:

1. The integration of disaster risk reduction into sustainable development policies and planning;
2. Development and strengthening of institutions, mechanisms and capacities to build resilience towards hazards; and
3. The systematic incorporation of risk reduction approaches into the implementation of emergency preparedness, response and recovery programmes and climate change adaptation.

Emphasis is placed on anticipation, preparedness and recovery rather than prevention, and the inherent ability of the system (be it a community, local government, business or a city) to respond and adapt to disturbances. Resilience can only be achieved over time as a result of multiple actions and interventions, as well as the gradual accumulation of knowledge that change behaviours. This in return helps to improve community resilience while aligning both humanitarian and developmental efforts for communities and places at risk.

AFFILIATIONS

No single humanitarian agency is able to respond to all humanitarian needs. Humanitarian actors must collaborate in order to share experiences, learn from each other and respond effectively to needs.

MERCY Malaysia is affiliated to the following entities in order to create a learning and collaborative culture within the organisation and to encourage continuous improvement in its humanitarian efforts.



THE ASIAN DISASTER REDUCTION AND RESPONSE NETWORK (ADRRN)

The Asian Disaster Reduction and Response Network (ADRRN) was established in 2002 to strengthen collaboration in disaster response and risk reduction among the local civil society in the Asia-Pacific region. MERCY Malaysia plays the important role of hosting the Secretariat of the Network. Indeed MERCY Malaysia's Executive Committee Member, Dr. Heng Aik Cheng has been the Vice Chairperson of the Network since 2011.

The Secretariat is operated by two MERCY Malaysia staff members – an ADRRN Programme Officer and an ADRRN Finance Advisor. The major roles of the Secretariat are to coordinate with the Representative Office in India, network members and major programme donors in key activities and to provide necessary support in financial and accounting matters. ADRRN currently has 36 Core Members and 14 Associate Members from 21 countries. With a strong footprint in the region, the network works unrelentingly with its members to strengthen the ability of communities to

combat disasters; provide humanitarian assistance such as food, water, shelter and health care; protect critical facilities such as schools and hospitals; create awareness on disasters and risk reduction, advocate for policy changes; and improve the capacity of community-based organisations.

In 2010, ADRRN published a booklet titled Disaster Risk Reduction (DRR) Terminology in nine Asian languages. The original booklet was issued by the United Nations International Strategy for Disaster Reduction (UNISDR) and ADRRN was selected as their implementing partner to translate it to suit the Asian context. The UNISDR booklet aims to promote common understanding and usage of DRR concepts and to assist the DRR efforts of authorities, practitioners and the public. ADRRN was best placed to implement this activity due to its members' strength and vast experience in working in the field of DRR.

The network still continues to coordinate such activities among its membership for more effective disaster response and risk reduction in the region. This also includes collaboration with strategic partners such as UNISDR and United Nations Office for the Coordination of Humanitarian Affairs (UNOCHA) in order to build long-term resilience of affected and at-risk communities. ADRRN is now working with different stakeholders in the Philippines in its response to Typhoon Yolanda, in efforts to strengthen the engagement and coordination between the local civil society and the national humanitarian architecture.

MERCY Malaysia recognises the importance of the role of a network for Asian civil society organisations (CSOs) in order to achieve community resilience ahead of disasters in the Asia-Pacific region and will continue to support ADRRN as its Secretariat. Together, we aim to continue to develop local and national CSO capacities for disaster management and to advocate for the interests of the civil society at national, regional and international levels.

www.adrrn.net



In 2010, ADRRN translated and published a booklet of "DRR Terminology" in nine Asian languages

AFFILIATIONS



International
Council of
Voluntary
Agencies

THE INTERNATIONAL COUNCIL OF VOLUNTARY AGENCIES (ICVA)

The International Council of Voluntary Agencies (ICVA) is a global network of non-governmental organisations (NGOs) which advocates for effective humanitarian action by strengthening humanitarian policy and advocacy. In 2015, MERCY Malaysia's president, Dato' Dr. Ahmad Faizal Mohd Perdaus became the first Asian to be elected as Chairperson of the Organisation.

Founded in 1962, ICVA brings the experience and views of over 70 national and international NGOs to international policy-making forums. ICVA provides its members with up-to-date information and analyses on policy developments in humanitarian response and provides support in certain field situations. ICVA has the most diverse membership among all the international NGO networks.

An essential feature of ICVA is its links with NGOs from developing countries. As the only global humanitarian NGO network; membership in ICVA gives NGOs unique opportunities to engage with other actors and each other on humanitarian policy issues. ICVA makes sure the voices of southern NGOs are heard at the international policy level. MERCY Malaysia has been on the Board of ICVA for three consecutive terms, a great honour and recognition of MERCY Malaysia's role and position in the wider humanitarian world and in being a leading voice from the Global South.

www.icva.ch



ALNAP
Active Learning Network for
Accountability and Performance
in Humanitarian Action

THE ACTIVE LEARNING NETWORK FOR ACCOUNTABILITY AND PERFORMANCE IN HUMANITARIAN ACTION (ALNAP)

The Active Learning Network for Accountability and Performance in Humanitarian Action (ALNAP) was established in 1997, following the multi-agency evaluation of the Rwanda genocide. ALNAP is a collective response by the humanitarian sector, dedicated to improving humanitarian performance through increased learning and accountability.

It is a unique network, ALNAP incorporates many of the key humanitarian organisations and experts from across the humanitarian sector. Members are drawn from donors, NGOs, the Red Cross and Crescent Movement, the UN, independent consultants and academics.

ALNAP uses the broad range of experience and expertise within its membership to produce tools and analysis which are relevant and accessible to the humanitarian sector. ALNAP's workplan is aimed at improving humanitarian performance through learning and accountability, it consists of core projects and linked activities.

www.alnap.org

GLOBAL HEALTH CLUSTER

The Global Health Cluster (GHC), under the leadership of the World Health Organisation (WHO), is made up of more than 30 international humanitarian health organisations that have worked together over the past four years. The GHC was established in 2005, as part of the humanitarian reform process. It has built partnerships and mutual understanding and developed common approaches to humanitarian health actions.

The GHC's mission is to build consensus on health priorities and related best practices, and to strengthen system-wide capacities to ensure effective and predictable responses. The GHC works together with their partners on global, regional and country levels to improve the effectiveness, predictability, accountability and response time of humanitarian health actions based on need assessments. At the country level, partners work together to monitor situations, jointly assess and analyse information, prioritise interventions, build both strategies and implementation plans and when required, mobilise joint resources to ensure scarce resources are maximised and only invest in complementary services, without duplication.

The active GHC members are represented by 6 United Nations agencies, 24 International Non-Governmental Organisations (INGOs), 4 donor agencies, 2 academic institutes, 2 International organisations International Federation of Red Cross and Red Crescent Society and International Organisation of Migration (IFRC and IOM) the CDC and the Public Health Agency of Canada.

http://www.who.int/hac/global_health_cluster/en/

CORE HUMANITARIAN STANDARD

Core Humanitarian STANDARD

CORE HUMANITARIAN STANDARD

Humanitarian principles are at the core of all humanitarian work. They guide humanitarian action and their application is essential to distinguish humanitarian action from other forms of activities and action. In the CHS, the four principles are integrated into the Commitments, Quality Criteria, Key Actions and Organisational Responsibilities. International Humanitarian Law, International Human

Rights Law and International Refugee Law set out fundamental legal standards relating to the protection of individuals and groups, and to the nature of the assistance which may be provided to them. The Sphere Humanitarian Charter summarises the core legal principles that have most bearing on the welfare of those affected by disaster or conflict. Those who apply the Core Humanitarian Standard recognise the primary responsibility of states and other relevant authorities to protect and assist those affected by disasters or armed conflicts within their territories. Humanitarian action should not undermine these responsibilities; indeed, whenever possible, it should complement them.

MERCY Malaysia guided with each humanitarian standard set out by the CHS Alliance as follows:



1. Communities and people affected by crisis receive assistance appropriate and relevant to their needs.

Quality Criterion:

Humanitarian response is appropriate and relevant.



2. Communities and people affected by crisis have access to the humanitarian assistance they need at the right time.

Quality Criterion:

Humanitarian response is effective and timely.



3. Communities and people affected by crisis are not negatively affected and are more prepared, resilient and less at-risk as a result of humanitarian action.

Quality Criterion:

Humanitarian response strengthens local capacities and avoids negative effects.



4. Communities and people affected by crisis know their rights and entitlements have access to information and participate in decisions that affect them.

Quality Criterion:

Humanitarian response is based on communication, participation and feedback.



5. Communities and people affected by crisis have access to safe and responsive mechanisms to handle complaints.

Quality Criterion:

Complaints are welcomed and addressed.



6. Communities and people affected by crisis receive coordinated, complementary assistance.

Quality Criterion:

Humanitarian response is coordinated and complementary.



7. Communities and people affected by crisis can expect delivery of improved assistance as organisations learn from experience and reflection.

Quality Criterion:

Humanitarian actors continuously learn and improve.



8. Communities and people affected by crisis receive the assistance they require from competent and well-managed staff and volunteers.

Quality Criterion:

Staff are supported to do their job effectively, and are treated fairly and equitably.



9. Communities and people affected by crisis can expect that the organisations assisting them are managing resources effectively, efficiently and ethically.

Quality Criterion:

Resources are managed and used responsibly for their intended purpose.

www.corehumanitarianstandard.org

MERCY MALAYSIA BOARD OF TRUSTEES



TAN SRI DATO' AJIT SINGH

Tan Sri Dato' Ajit Singh was born and educated in Malaysia. He joined the Malaysian Foreign Service in 1963.

In a career spanning just over 30 years, he served in various positions in the Ministry of Foreign Affairs and at Malaysian Missions abroad in Canberra, Addis Ababa, (Ethiopia) and New York. He was Malaysia's Ambassador in Vietnam, Austria, Brazil, (with concurrent accreditation to Bolivia, Colombia, Peru and Venezuela) and Germany.

He was elected the first Secretary-General of ASEAN, which carries the rank of a Minister and served a five-year term from 1 January 1993 to 31 December 1997.

In recognition of his services, both Laos and Vietnam awarded him their prestigious Friendship Medals in December 1997. He was also awarded the Panglima Setia Mahkota award, which carries the title of "Tan Sri" by His Majesty the King of Malaysia at His Majesty's Official Birthday on June 6 1998. The Indonesian Government awarded him the "Bintang Jasa Utama" in February 1999 in recognition of his work in ASEAN and in helping to improve Malaysia – Indonesia relations.

After leaving the Secretariat, he joined the National Petroleum Oil Company, PETRONAS, where he served as Director, International Business Ventures, from August 1997 to October 1999.

He was elected the first Secretary-General of the Boao Forum for Asia, based in Hainan, China, in February 2001. He is now the Advisor for the Malaysia India Business Council, (MIBC), a member of the Malaysia-India CEO Forum set up by the Prime Ministers of the two countries, and Chairman of the Board of Trustees of MERCY Malaysia.

In early 2009, he was appointed to the Indian Prime Minister's Global Advisory Council of Overseas Indians. In January 2011, he was awarded India's highest award for an overseas Indian, the Pravasi Bharatiya Samman Award, by the Indian Government.



MRS. GAIK WONG

Gaik is the founder/chairman of TCRS Restaurants Sdn Bhd which operates the chain of "The Chicken Rice Shop" ("TCRS") in Malaysia. She has more than 40 years of experience in Food and Beverage, including franchised and chain store operations.

Prior to being a founder/chairman of TCRS, she was the Chief Operating Officer cum Director of KFC Holdings Bhd. She played a major role in developing KFC into a household name in Malaysia. The TCRS group operates a chain of more than 120 restaurants in Malaysia under the 4 brands of "The Chicken Rice Shop, DubuYo, Sepiring and Pancake House". The Chicken Rice Shop is the leading halal chain of chicken rice restaurants in Malaysia and has franchised operations in Brunei and Myanmar.

Gaik Wong through the TCRS Group, currently has a team of more than 1700 employees and is very pleased to be able to provide employment and at the same time contribute to the growth of the domestic economy through the respective food businesses the group has developed over the years. Apart from TCRS's objective of building the respective businesses, store growth and revenue, it is the commitment of the group to be a good and responsible corporate citizen of Malaysia. Such contributions are being made to deserving charities in cash and kind on a regular basis, with a significant sum allocated annually to deserving charities, like orphanages and old folk's homes.

Gaik is an active member of the National Association of Women Entrepreneurs of Malaysia ("NAWEM") and is always ready and available to mentor young entrepreneurs and share her experiences with them. Gaik Wong is a member of the Board of Trustee of MERCY Malaysia and is also a member of the Board of Montfort Boys Town.

MERCY MALAYSIA BOARD OF TRUSTEES

**TAN SRI DATO' AHMAD FUZI HAJI ABDUL RAZAK**

Tan Sri Dato' Ahmad Fuzi Haji Abdul Razak was previously the Secretary-General of the Ministry of Foreign Affairs Malaysia. He joined the Malaysian Diplomatic and Administrative Service in 1972 and served in various capacities at the Ministry of Foreign Affairs until 2009. He also served at the Malaysian Missions abroad in Moscow, the Hague, Canberra, Washington and Dhaka.

His tenure as Secretary-General saw him leading the Malaysian Senior Official delegation in negotiations at various bilateral, regional and international Conferences as well as in organising the NAM Summit and the OIC Summit in 2003 and the ASEAN Summit plus East Asia Summit and Related Summits in 2005 in Kuala Lumpur.

Tan Sri Ahmad Fuzi has previously also served as Director General, Institute of Diplomacy and Foreign Relations Malaysia; Deputy Secretary General 1, Ambassador-at-Large and Malaysia's Representative to the ASEAN High Level Task Force (HLTF) on the Drafting of the ASEAN Charter and Malaysia's Representative to the High-Level Panel (HLP) on the Drafting of the Terms of Reference of the ASEAN Human Rights Body.

He was also formerly CHAIRMAN, Syarikat Takaful Malaysia Keluarga Berhad; Syarikat Takaful Malaysia Am Bhd; Apex Equity Holdings Bhd; Viva Rail Lines (VIRAL) Bhd; AsiaEP Bhd; Amanahraya REIT Bhd; Ranhill Energy Resources Sdn Bhd; PKT Logistics Sdn Bhd; Leisure Guide Publishing Sdn Bhd; ConnectCounty Holdings Bhd; DEPUTY CHAIRMAN, Asia Development & Investment Bank (ADIB); DIRECTOR, Maybank Islamic (MIB) Bhd; Maybank Islamic Asset Management (MIAM) Sdn Bhd; WEROS Technology Sdn Bhd; Optima Capital Sdn Bhd and Ferro Mining Sdn Bhd; MEMBER, Board of Trustee, F3 Strategies Bhd and ADVISOR, Tripfez Sdn Bhd.

Tan Sri Fuzi is currently the Secretary-General of the World Islamic Economic Forum Foundation (WIEF). He is also CHAIRMAN; Seremban Engineering Berhad. He also sits on the Board of Puncak Niaga Holdings Bhd.

Tan Sri Fuzi is currently also GROUP CHAIRMAN, ACE Holdings Berhad; and CHAIRMAN, ACE Investment Bank Limited; Theatre Management Associates Sdn Bhd; Sofgen (Malaysia) Sdn Bhd; IMAN Research Consulting Sdn Bhd; and TAERG International Sdn Bhd.

He is also Member of the BOARD, Management Development Institute of Singapore (MDIS) Malaysia Sdn Bhd; CGM Alstar Solutions Sdn Bhd and Lejadi Medimax Sdn Bhd.

Tan Sri Fuzi is a Distinguished Fellow, Institute of Strategic and International Studies (ISIS) and Institute of Diplomacy and Foreign Relations (IDFR); Deputy Chairman, Malaysian Member Committee of the Council for Security Cooperation in the Asia Pacific (CSCAP Malaysia) and Member, Board of Trustee, MERCY Malaysia; Perdana Global Peace Foundation (PGPF); Yayasan Sarana Pendidikan Malaysia (YSPM) and Lejadi Foundation.

He is also MEMBER, Institute of Advanced Islamic Studies (IAIS), PATRON, Malaysia - China Culture Association and ADVISOR, Asia Pacific Entrepreneurship Award (APEA); Malaysia-Myanmar Chamber of Commerce; High School Bukit Mertajam Alumni Malaysia; SME and Entrepreneurship Award (SEBA) and Pixel Play Ventures Sdn Bhd.

He also sits on the Board of Governors of Meritus University. In recognition of his services to the nation, he was awarded the AMN (1979), the JSM (1999), the DSPN (1999), the DMPN (2002) the PSM (2003) and the DSLJ (Brunei).

MERCY MALAYSIA BOARD OF TRUSTEES



ABOUT US

PROFESSOR EMERITUS TAN SRI DATO' DZULKIFLI ABDUL RAZAK

Dzulkifli Abdul Razak (or for short, Dzul) is the 6th Rector of the International Islamic University Malaysia. He was the 14th President (2012-2016) of the International Association of Universities (IAU), a UNESCO-affiliated organisation, based in Paris, the first Malaysian to be elected to the office since its establishment 60 years ago. Prior to this, he served as the President of Association of Southeast Asia Institutions of Higher Learning (ASAIHL) from 2007-2008.

He was the Chairperson, Board of Directors of Universiti Sains Islam Malaysia (USIM) after being the inaugural holder of the Chair of Islamic Leadership and Principal Fellow at USIM from 2014-2016. In 2017, he was appointed as Chairperson for the Establishment of Network for the Qur'an and Scientific Endeavours by Akademi Sains Malaysia. Before that he was appointed Regional Coordinator of the Asia-Pacific Region in the International Research Project: Reorienting Education and Training Systems to improve the Lives of Indigenous Youth, led by UNESCO Chair at York University, Toronto, Canada.

In May 2017, he was awarded the prestigious 2017 Gilbert Medal in recognition of "his long term commitment to an integrated approach to internationalisation, to a sustainable (sejahtera) approach to international HE and his tireless work to support and develop the clearly public good dimensions of HE.

In August 2017, he received the 2017 Asia HRD Contribution to Society Award from The Asia HRD Awards "for his transformational work in the field of education." In November, he received the 11th Tokoh Akademik Negara award from the Malaysian government.

He was the 5th Vice-Chancellor of USM from 2000-2011. He was also the Founding Director of the National Poisons Centre (Pusat Racun Negara) from 1995 to 2000, and of the WHO Collaborating Centre on Drug Information for the Western Pacific Region from 1998; before being appointed as Deputy Vice-Chancellor (July-November, 2000).

At the national level, his other involvement include: Chair of the Malaysian Vice-Chancellors'/Rector's Committee, and Malaysian Examination Council (2002-2011), and chair of METEOR Sdn Bhd, the parent company of Universiti Terbuka Malaysia (Open University of Malaysia) over the same period. He was also Chairman of the Malaysian Examination Council (2005-2011).

He was made advisor to the National Higher Education

Research Institute (IPPTN), and more recently the Chair of Higher Education at the Institute of Democracy and Economic Affairs (IDEAS), a prominent national think-tank.

He was the Chair of Merdeka Award Nomination Committee for Scholastic and Excellence category (2012-2014), and a member of the Prime Minister Innovation Nomination Committee from 2011 to 2014.

In 2014, he received a Gold Medal Award from Al-Farabi Kazakh National University in conjunction with the 80th anniversary of the University.

In 2004, he became the first recipient of the Southeast Asia Tobacco Control Alliance (SEASTCA) prize for "his outstanding contribution and dedication to tobacco control."

In 2002, he received the Rotary Gold Medal for Medical Sciences from the Royal Rotary Club of Kuala Lumpur, Research Foundation; while in 2000 he was Global Leadership Scholar awarded by the Robert Wood Foundation.

In 1999, he received the prestigious Olle Hanson Award for his contributions in the areas of healthcare to the community in the Asia-Pacific region.

He is a current member of the Board of Directors of the Malaysia Productivity Corporation (MPC) – formerly known as National Productivity Corporation, and leads the Consultative Panel on Innovation and Creativity, and the Business Transformation Committee for MPC. More recently, he was appointed the Chair of Consultative Panel for Productivity Culture (2018-2020).

Since 1999, he contributed weekly columns to Malaysia's oldest daily, The New Straits Times, and in 2015 started a weekly column in The Sun. He has authored and co-authored over 1000 articles in journals and other media, as well as delivered numerous invited keynote addresses, nationally and internationally.

His book Nurturing a Balanced Human Person – The Leadership Challenge won the 2016 Anugerah Buku Negara (2016 National Book Award). More recently the title Pentafsiran Baharu Falsafah Pendidikan Kebangsaan dan Perlaksanaannya Pasca 2020 (IIUM Press, 2019) won the Anugerah Buku Negara, kategori Perdana (2019 National Book Award, Premier category).

MERCY MALAYSIA BOARD OF TRUSTEES

**TAN SRI JOHAN JAAFFAR**

Tan Sri Johan Jaaffar has wide experience in the media world. He was a journalist and editor, an award-winning creative writer, and a well-read columnist. He started his career as a researcher and later led the magazine division of Dewan Bahasa dan Pustaka (DBP), the Language and Books Bureau, a statutory body under the Minister of Education.

He was Chief Editor of the Utusan Melayu group from 1992 to 1998. He was also Chairman of Media Prima Berhad, the largest and only integrated media company in Malaysia (serving from April 2009 to August 2015).

Johan is currently Chairman of Sanctuary Billboards Sdn Bhd, an outdoor advertising company and Chairman of Nobel International School in Kuala Lumpur. He was formerly Chairman of DBP, which is also the country's biggest publishing house.

He sat on the board of Multimedia Development Council (MDC) back in the 90s. He was a member of the Malaysian Business Council (MBC) and a committee member of Malaysia Incorporated (Malaysia Inc).

He was also a member of the National Brains Trust on National Education, set up by the National Economic Action Committee (NEAC). He was Head Jury for the Asia Pacific Film Festival in Kuala Lumpur in 2005. He was once Chairman of the Malaysian Arts Council and a member of the board of Akademi Seni Budaya dan Warisan Kebangsaan (ASWARA), Malaysia's foremost school of performing arts. He was a member of the nomination committee for the Education and Community category of the Merdeka Awards.

Johan was Chairman of the Consultation and Prevention Panel of the Malaysian Anti-Corruption Commission (MACC) until December 2015. He was also a member of the National Unity Consultative Council (NUCC). He served as a member of the political funding task force set up by the government.

He is currently a member of the newly established Putrajaya Higher Education Task Force (PHETF). He was on the board of Perbadanan Tabung Pendidikan Tinggi Nasional (PTPTN), a corporation under the Ministry of Higher Education responsible for granting study loans to students pursuing tertiary education.

He is also Adjunct Professor at the Universiti Kebangsaan Malaysia (UKM), Universiti Pendidikan Sultan Idris (UPSI) and Universiti Tun Hussein Onn Malaysia (UTHM).

He was a columnist for the New Straits Times from 2002 to 2015 and wrote for Berita Harian for seven years. Since April 2016, he writes fortnightly for The Star. He was awarded the coveted "Tokoh Wartawan Negara" (Eminent Journalist Award) at the MPI-Petronas Malaysian Journalism Awards on 26th of April 2019.

MERCY MALAYSIA BOARD OF TRUSTEES



DR. ELIZABETH LEE FUH YEN

Elizabeth Lee Fuh Yen is the Senior Executive Director of the Sunway Education Group. Since her appointment in 1992, the Sunway Education Group has developed from just one institution, Sunway College which had a student population of less than 1,000, to a dynamic group of sixteen institutions, catering to 30,000 students.

Educated and trained in the United Kingdom in Multi-Cultural Education, Elizabeth read her Master of Philosophy (MPhil) in Education at the University of Cambridge. Her Cambridge links see her actively involved in the Oxford and Cambridge Society of Malaysia, of which she is a past President. In August 2014, she was conferred the Doctor of Laws (Honoris Causa) by the University of Nottingham for her immense and exceptional contributions to education in Malaysia and a second honorary doctorate in April 2016 by Victoria University, the Doctorate of the University award, in recognition of her role as a distinguished educator, for her work in promoting international education and issues relating to the education of women.

A veteran in the field of private higher education provision, Elizabeth is a Council member in the Malaysian Qualifications Agency (MQA) since January 2016 and also serves on the National Higher Education Research Institute (IPPTN) and the Board of Trustees of MERCY Malaysia. In July 2018, Elizabeth received the Education Leadership Award at the World Education Congress Global Awards in Mumbai. In January this year, she was recognised for her contributions to the advancement of Malaysia's education ecosystem with the 'Educationist of the Year' award at the inaugural Sin Chew Education Awards.

An advocate for women in leadership, she serves as a mentor in the Institute of Chartered Accountants in England and Wales (ICAEW) global programme for specially chosen female corporate leaders and sits on the Trustee Committee of the Chair on Women Leadership, Universiti Kebangsaan

Malaysia and was bestowed the awards for Women Entrepreneur in Canadian Education at Canada's 150th Anniversary Celebration and the Malaysian Chinese Women of Excellence in Education by Wanita MCA. She is also a recipient of several other international and national awards which include the Visionary Women Leadership Award at the 2nd World Women Leadership Congress and Award (WWLCA) in Mumbai (2015), the Malaysia Most Impactful Leadership Contribution Award 2014 by Asia Success Inc. and the Outstanding Asian Women Community Contribution Award from Malaysia Women's Career Building Association in 2011.

A thought leader in her own right, her international engagements have included speaking at the Harvard Business School, University of Cambridge, University of Oxford, the University of Edinburgh and the Malaysia-UK Diamond Jubilee Forum in commemoration of 60 years of Bilateral Relations in London. In her personal capacity, she has written and edited a number of children's English storybooks for early language learning and her culinary interests find her serving on the National Council of the Confrerie de la Chaine des Rotisseurs, Baillage de Malaisie, where she is the Baili Regional for the state of Perak.

She is married to Company Director Mr Cheah Ming Chiew. They have three daughters, aged between 20 years and 24 years.

MERCY MALAYSIA BOARD OF TRUSTEES


**TOH PUAN DATO' SERI HAJAH
DR AISHAH ONG**

In 2009, Toh Puan Dato' Seri Hjh. Dr. Aishah Ong joined MERCY Malaysia as one of the members of the Board of Trustees. Toh Puan Dato' Seri Hjh Dr. Aishah Ong also holds the position of Pro-Chancellor of the University of Malaya since 2003, after serving as the Chairman of University Hospital for many years.

She is Chairman of the IJN Foundation, the Welfare Subcommittee of BAKTI, and was the first Chairman of the Malaysian Health Promotion Board at the Ministry of Health from 2007 - 2012. She is the founding trustee of the Alzheimer's Disease Foundation of Malaysia; Chairman of Cancer Research Malaysia; Trustee of the Tun Abdul Razak Foundation, the National Council of Women's Organisations (NCWO); the Women's Aid Organisation; Media Prima Humanitarian Fund; and Dewan Filharmonik Petronas.

Currently, she is a Director on the Board of the MPO (Malaysian Philharmonic Orchestra, Petronas). She retired from Nestle Malaysia on reaching the age of 72 in 2017. She graduated as a Medical Doctor from the University of London in 1969. In recognition of her services to the nation she was awarded the JMN (1990), DMPN (2003), DPMS (2005), DGPN (2007), PJN (2010) and SPMP (2018). She was also awarded the Anugerah Saudari Islam Cemerlang (2008) by the Department of Islamic Development Malaysia (JAKIM) and the Golden Heart Award (2008) by Bumiputra Designers' Association and the Malay World Foundation. She received the Brand Laureate Personality Award in 2009 and Brand Laureate Hall of Fame – Life Time Achievement Brand Icon Leadership Award in 2017.

MERCY MALAYSIA EXECUTIVE COUNCIL



Standing from left to right

1. Ir. Mohamad Hanafi Ramli
2. Hj. Norazam Ab Samah
3. Dr. Mohamed Ashraff Bin Mohd Ariff
4. Mr. Harmandar Singh Naranjan Singh
5. Prof. Dr. Mohammad Iqbal Bin Omar
6. Mr. Ahmad Faezal Mohamed

Sitting from left to right

7. Dr. Hariyati Shahrina Abdul Majid
8. Dr. Nasuha Yaacob
9. Dr. Norzila Mohamed Zainudin
10. Datuk Dr. Heng Aik Cheng
11. Dato' Dr. Ahmad Faizal Mohd. Perdaus
12. Yang Mulia (YM) Datin Raja Riza Shazmin Raja Badrul Shah
13. Mr. Razi Pahlavi
14. Ar. Mohammad Ayof Bin Bajuri

Not in picture

15. Assoc Prof. Dr. Shalimar Abdullah
16. Dr. Peter Gan Kim Soon
17. Dr. Roslan Harun
18. Assoc. Prof. Dato Dr. Hanafiah Harunarashid

MERCY MALAYSIA EXECUTIVE COUNCIL



DATO' DR. AHMAD FAIZAL MOHD. PERDAUS

PRESIDENT OF MERCY MALAYSIA

Dato' Dr. Ahmad Faizal has been President of MERCY Malaysia since August 2009. MERCY Malaysia is a prominent home-grown International NGO from the Global South with health-related programs, emergency response, disaster risk reduction, WASH, emergency shelters as well as programs for refugees being among of its main focus areas. Founded in 1999 amidst the Kosovo crisis, MERCY Malaysia has become one of the most recognizable names in the humanitarian world despite its relatively small size with its high impact programs, smart partnerships and strong advocacy for meaningful change in the sector. MERCY Malaysia is a member of many regional and international networks and is also one of the few Global South members of the Global Health Cluster (GHC).

Dato' Dr. Ahmad Faizal became the first representative from the Global South to be elected as the Chairperson of the International Council of Voluntary Agencies (ICVA), the world's largest network of humanitarian NGOs in 2015. As ICVA chair, he also sat on the IASC Principals, which is the highest direction and decision-making body in the humanitarian world where Dato' Dr. Faizal actively advocates on behalf of NGOs globally. The IASC is chaired by the Under-Secretary General (USG) for Humanitarian affairs/Emergency Relief Coordinator (ERC) of the United Nations (UN) and its membership includes the leadership of all the major UN humanitarian agencies. His term as ICVA Chair ended in 2018 after a total of nine years on ICVA's Board.

He is also the Chair of Professionals in Humanitarian Assistance and Protection (PHAP), which is the world's largest network of individual humanitarian professionals since 2016 while he also previously sat on the Boards of the Humanitarian Innovation Fund (HIF) and Advanced Training Program on Humanitarian Action (ATHA). He has also been recently appointed as a member of the Advisory Board of the Centre for Humanitarian Leadership (CHL) as well as a member of the Advisory Board of the Humanitarian Encyclopedia Project at CERAH, Geneva.

He joined MERCY Malaysia as a volunteer in 2003 and prior to assuming the presidency in 2009 he had served on MERCY Malaysia's Executive Council (EXCo) since July 2003 and was elected Vice President in 2008. He was head of MERCY Malaysia's Drug Rehabilitation and Assistance Program (DRAP) in Malaysia from 2003 to 2006 and had contributed to various local missions since then. His international missions include Sri Lanka (2003), Iran (2004), Sudan (2004 & 2006), Indonesia (2005, 2006, 2009, 2018, 2019), Pakistan (2005), Myanmar (2008), Syria (2013), Philippines (2013) and Turkey for the Syria conflict (2017).

He is a Respiratory Physician by training and was an academician for about a decade and is currently in private practice. He is married with three children.



DATUK DR. HENG AIK CHENG

VICE PRESIDENT I

Datuk Dr. Heng Aik Cheng is a Consultant Orthopedic Surgeon and Traumatologist at the Sabah Medical Centre. He joined MERCY Malaysia as a volunteer in 2002, was elected to the Executive Council in the same year and appointed Vice President 1 in June 2014. He has been involved in local missions within Malaysia and international missions to Iraq, North Korea, Sudan, Pakistan, Myanmar, Indonesia, Gaza, Chile, Philippines and Nepal. Datuk Dr Heng Aik Cheng was also appointed onto MERCY Malaysia UK's Board of Trustees in 2015.

He serves on the Board of the Asian Disaster Risk Reduction Network (ADRRN) and is the Chairman in the ASEAN Agreement on Disaster Management and Emergency (AADMER) Partnership Group (APG). He has been a member of Asia Pacific Conferences on Military Assistance to Disaster Relief Operations (APC- MADRO), Active Learning Network for Accountability and Performance (ALNAP) and Humanitarian Futures Programme (HFP).

In the field of civil society, Dr Heng has served as President for the Rotary Club Kota Kinabalu (1998-1999). He was the President of The Sabah Society from 2011 to 2012. He is also the Race Director of the Borneo International Marathon. Dr Heng graduated with a Bachelor in Medicine; Surgery and Art of Obstetrics from Queen's University Belfast and became a Fellow of the Royal College of Surgeons in 1982. He was awarded the PGDK by the Sabah State which carries the title Datuk.

MERCY MALAYSIA EXECUTIVE COUNCIL



**YANG MULIA (YM) DATIN RAJA RIZA
SHAZMIN RAJA BADRUL SHAH**

VICE PRESIDENT II

YM Raja Datin Riza started volunteering with MERCY Malaysia in 2003. Her first mission was Aceh in 2005. In 2006 she was elected into the Executive Council of MERCY Malaysia as the Honorary Secretary. She was the Honorary Secretary of MERCY Malaysia from 2006 – 2017. She was also the legal consultant. Part of her contribution to the organisation over the years was assisting in the setting up, development and expansion of the compliance and monitoring & evaluation portfolio together with overseeing the communication, fundraising and events in MERCY Malaysia.

In 2017 she was elected as the Vice President II of MERCY Malaysia and remained as the legal consultant. She continues overseeing the above departments. Her passion for the work that MERCY Malaysia does has also led her to be deployed to missions in Malaysia and around Asia, such as Aceh and Nias, Indonesia (2005), Yogyakarta, Indonesia (2005), Myanmar (2008), Ormoc, Philippines (2015), Karo North Sumatra, Indonesia (2017), Palu, Indonesia (2018).

A lawyer by training, she founded her own legal firm in 2004 and remained as the Managing Partner. Trained as a Litigator, her areas of practice were General litigation and Banking law as well as Syariah Advisory. She graduated with an LLB(Hons) from the University of Glamorgan United Kingdom in 1997 (now known as the University of South Wales) and Certificate of Legal Practice (CLP) from Brickfields College in 1998. She also holds a Diploma in Syariah Legal Practice (DSLPL) from the International Islamic University Malaysia (IIUM).

By the end of 2018 after 19 and half years as an Advocate and Solicitor, she retired from legal practice to head a newly designed department in the Sunway Education Group (SEG). She is the Director of Development, overseeing Philanthropy & Development in SEG. A new era for Raja Riza, where her vast experience as a lawyer meets her passion for charity and philanthropy.

She is an avid speaker on issues such as Women Empowerment, Volunteerism, Good Governance in an NGO and Transparency & Accountability.

While her love for the law has made her who she is, she believes that one must go beyond what one has been trained for and reach for greater goals in life. Her calling to contribute to the humanitarian cause and philanthropy has made her fulfil her purpose in life. Her passion has made her change her perspective in life 'from running around in the corridors of the courts to being on the field on humanitarian missions'.

Raja Riza is married with three children.



ASSOC PROF. DR. SHALIMAR ABDULLAH

VICE PRESIDENT III

Assoc Prof. Dr. Shalimar Abdullah joined MERCY Malaysia as a volunteer in 1999 and was co-opted into the Executive Council in 2005. She is the Medical Advisor for MERCY Malaysia, functioning as the Team Lead for the Emergency Response Unit (ERU) and is active in the Logistics and Volunteer Management Department. Besides local missions in Sabah and Kelantan, she has been involved in international missions in Afghanistan, Cambodia, Pakistan, Indonesia, Japan, Philippines and Nepal.

Currently, she serves as specialist orthopaedic and hand surgeon in the Department of Orthopaedics at Pusat Perubatan Universiti Kebangsaan Malaysia (PPUKM). She also holds the post of Secretary in the Malaysian Society for Surgery of the Hand (MSSH), and received her Fellowship in Hand Surgery from Kleinert Institute, Louisville, USA in 2010. She earned her Master's degree in Orthopaedic Surgery from Universiti Kebangsaan Malaysia in 2005. She received her Bachelor of Medical Sciences in 1995 and her Bachelor of Medicine and Surgery in 1998 from the University of Nottingham, United Kingdom.

MERCY MALAYSIA EXECUTIVE COUNCIL

**AR. MOHAMMAD AYOF BIN BAJURI****HONORARY TREASURER**

Ar. Mohamad Ayof bin Bajuri started volunteering for MERCY Malaysia in 2003 as a technical volunteer. He has been an indispensable member of the technical team during international missions to Pakistan, Myanmar, Indonesia, Sri Lanka and the Philippines, as well as several missions within Malaysia. Ar. Mohamad Ayof participated in the designing, construction and coordination team of building new schools, houses and public utilities for people affected by natural disasters during various missions. In 2014, Ar. Mohamad Ayof was elected to the Executive Council of MERCY Malaysia.

Ar. Mohamad Ayof graduated from Universiti Teknologi Malaysia with a Bachelor of Architecture in 1994. He sits on the Board of Directors of RMA Design Team Sdn. Bhd., a registered professional with Board of Architect Malaysia (LAM) and runs an established architecture firm in Kuala Lumpur. Currently, Ar. Mohamad Ayof works as an Architect at RMA Design Team Sdn. Bhd., and is actively involved in charity work.

**MR. RAZI PAHLAVI BIN ABDUL AZIZ****HONORARY SECRETARY**

Razi Pahlavi is the Managing Director of Amanie Holdings Limited and the CEO of Amanie Media, the publisher of the Malaysian Business Magazine, Malaysia's premier business magazine since 1972.

Amanie is a leading international Islamic finance advisory group based in Kuala Lumpur and Dubai.

He is also the Executive Committee Board member of the International Council of Islamic Finance Educator (ICIFE), the global strategic leader in Islamic Finance Education.

Razi graduated from International Islamic University Malaysia with a Master of Law (LLM) Banking Law and Bachelor Degree in Accounting.

Razi has earned professional certifications such as the certified Chartered Accountant of the Malaysian Institute of Accountant (MIA) and Islamic Financial Planner (IFP).

Razi holds the position of Honorary Secretary in MERCY Malaysia.

MERCY MALAYSIA EXECUTIVE COUNCIL



MR. AHMAD FAEZAL MOHAMED

ASSISTANT HONORARY SECRETARY

Ahmad Faezal Mohamed is the Vice President of Corporate Responsibility & Maybank Foundation Secretariat since 2015. His responsibilities include designing and implementation of the strategic plan and budget of the department as well as day to day operations. He is also responsible for the implementation, directly or indirectly, of the Foundation's programmes in Education, Community Empowerment, Environmental Diversity, Disaster Response, Healthy Living and Arts & Culture.

He continues to be involved in the humanitarian sector as an Executive Council member of MERCY Malaysia, an International Non Governmental Organisation. MERCY Malaysia specialises in Disaster Response, DRR programmes, health related development programmes and post disaster rebuilding activities.

Prior to joining Maybank Foundation, he was the Executive Director of MERCY Malaysia where he designed, developed and implemented the strategic plans for the organisation, which includes managing committees, staff and volunteers as well as developing business plans, financial plans, fundraising activities and resource management. As an Executive Director, he was accountable to the Executive Council.

He also has 20 years of corporate experience with significant marketing experience and expertise that is highly applicable to people and marketing-management, including ability to deliver and cultivate strong business relationships and resolve issues in a way that propels innovation and growth.

He holds a Bachelor of Economics majoring in Politics from Flinders University of South Australia, Australia.



MR. HARMANDAR SINGH NARANJAN SINGH

COMMITTEE MEMBER

Harmandar Singh, popularly known as Ham, has been in the marketing and brand communications business globally for over 30 years. He has created more than 400 commercials, and won over 100 local and international awards.

In 1980, Ham received his Higher Group Diploma in Marketing from the UK and in 2007 pursued his Master in Business Administration (MBA) with the University of East London.

He has shaped major milestones in the regional media and marketing industries as the founder and organiser of the Malaysian Media Conference, Malaysian Chief Marketing Officers Conference & Awards, APPIES Malaysia Marketing Awards, and is Zonal Director for the Promotion Marketing Awards of Asia (Dragons).

He is also the Publisher & Editor-In-Chief of MARKETING magazine, which has been around for more than 20 years, reaching out to 35,000 marketing communications professionals in Malaysia and across the region.

Ham served as a newspaper columnist for almost 10 years as a highly respected commentator on advertising, media and marketing under the penname SLEDGEHAMMER to over a million readers every Saturday for The Star.

Over the last decade, he has been Malaysia's official country representative for the Cannes International Advertising Festival in France. His extensive work in advertising has also won him the Association of Accredited Advertising Agents (4As) Malaysia inaugural Chairman's Award for making landmark contributions to Malaysia's brand and marketing industry.

Ham was elected Committee Member of MERCY Malaysia since 2017 and constantly deploys his communications expertise and media network to help raise funds supporting humanitarian work. He has led media missions in Lebanon and Nepal and wrote the SOP for future media deployment.

As a past two-term President of the International Advertising Association (Malaysia), he taught for two years as Adjunct Professor at University Pendidikan Sultan Idris (UPSI) for their Degree in Social Communications programme, which he helped co-author.

Recently, Ham was appointed Adjunct Professor at Taylor's University lakeside campus and continues his passion for teaching at their School of Media and Communication.

Ham wears many hats, but only one turban.

MERCY MALAYSIA EXECUTIVE COUNCIL

**IR. MOHAMAD HANAFI RAMLI****COMMITTEE MEMBER**

Ir. Mohamad Hanafi Ramli obtained his B. Sc in Electrical Engineering from the University of Missouri-Columbia, USA in 1985.

He is a professional engineer registered with the Board of Engineers (BEM) and the Institution of Engineers, Malaysia. He has over 30 years' experience in planning, designing, supervising and managing of engineering works in the construction industry. Presently, he runs his M&E engineering consultancy firm involving projects in the public and private sectors. Ir. Hanafi is also a trainer and an examiner who qualifies for professional engineers with BEM.

He started his career in the government with JKR involving military installations in many parts of the country. He was involved in infrastructures and facilities for MiG-29 and F/A-18D at RMAF bases in Kuantan, Butterworth, Labuan and Gong Kedak and RMN in Pulau Layang-Layang.

He continued his service with UEM, a public listed company in 1995 engaging in constructions of the National Sports Complex, KLIA, Sheraton Imperial, Concorde Hotel and PLUS highway.

Over the years, he has been involved in health care facilities for ACC Hospital Ipoh, Hospital Cameron Highlands and Hospital Kluang under the Ministry of Health. He was involved with KLIA in runways, taxiways and apron, air side road, BHS and TTS tunnels, air field lighting, 400Hz ground power supply, upgrading for NLA A380 at Satellite Terminal and integration of existing and new air traffic control system (ATCS) for KLIA and KLIA2.

For educational institutions, his works include the Kulliyyah of Science and Pharmacy at UIA Kuantan and power supply reticulations at UM, UKM, UPM and UiTM.

His volunteer work with MERCY Malaysia started in 2005 after the Indian Ocean Tsunami. He was part of the technical team for the rehabilitation and reconstruction of public amenities including schools, higher learning institutions, orphanages and health care facilities in Aceh. The technical team headed the reconstruction of Hospital Nias which has won an award in 2010 and many district clinics in Pulau Nias, Sumatera Utara.

From there, he continued serving in the reconstruction of health care and public facilities in other parts of Indonesia such as Bengkulu, Padang and Yogyakarta. He also volunteered with MERCY Malaysia for reconstruction and rehabilitation projects in Sri Lanka, Pakistan, Myanmar, Philippines and Bosnia.

On local shores, he has participated in flood relief in Pahang, Terengganu and Kelantan since 2013. Ir. Hanafi was an internal auditor prior to being elected as an Executive Council Member of MERCY Malaysia in 2017.

MERCY MALAYSIA EXECUTIVE COUNCIL



PROF. DR. MOHAMMAD IQBAL BIN OMAR

COMMITTEE MEMBER

Prof. Dr. Mohammad Iqbal bin Omar @ Ye Htut joined MERCY Malaysia in 2006 as a medical volunteer for a monthly Health Clinic providing medical care to Rohingya refugees in Klang. Since then he has volunteered for various humanitarian missions in Pakistan, Myanmar, Indonesia, Japan, Libya, Somalia, Syria, Bosnia, Nepal, Cox's Bazar (Bangladesh) and Malaysia. His professional abilities and assessment skills have contributed to the effective and timely implementation of several programmes. Prof. Dr. Iqbal has represented MERCY Malaysia at several regional and international conferences, both as participant and speaker.

Prof. Dr. Iqbal completed his MBBS in 1985, followed by 3 years in Clinical Research Unit for Cerebral and Complicated Malaria, Department of Medical Research, Yangon, Myanmar. Before joining University Malaysia Perlis, he spent most of his professional career as a Medical Officer and later as a Registrar in various hospital and institutes. In 1994, he received his Post Graduate Diploma in Reproductive Medicine from University Putra Malaysia and in 2004 he received a Master of Medicine from Edith Cowan University, Australia, specialising in Geriatric Medicine. Currently Prof. Dr. Iqbal holds the position of Director of University Health Center, Universiti Malaysia Perlis (UniMAP).



DR. NORZILA MOHAMED ZAINUDIN

COMMITTEE MEMBER

Dr. Norzila Mohamed Zainudin is a Senior Consultant Paediatrician and Paediatric Respiratory Physician, attached to Sunway Medical Centre Petaling Jaya since January 2019. She has retired from Ministry of Health since October 2018 after 33 years of service. She graduated from Universiti Kebangsaan Malaysia in 1985 and holds a Master's Degree in Medicine in Paediatrics from Universiti Kebangsaan Malaysia in 1994. She is a member of the Academy of Medicine since 1999. She also underwent subspecialty training in Paediatric Respiratory in 1996.

In MERCY Malaysia, Dr. Norzila is one of the Committee Members who dedicated her time and expertise to serve affected communities particularly the affected paediatric population. She has volunteered in medical missions in Azad Kashmir, Syria, Lebanon, Turkey and Cox Bazaar.

MERCY MALAYSIA EXECUTIVE COUNCIL

**HJ. NORAZAM AB SAMAH****EX-OFFICIO**

Hj. Norazam Ab Samah, an architect by profession, is the Chairman of AZAMAS Engineering Consultant which he co-founded with his wife.

Fondly known as 'Pak Azam', he joined MERCY Malaysia as a volunteer in 2000 and was deployed to support the relief mission to Afghanistan. In 2002, he was elected as the Executive Council member of MERCY Malaysia and later served as the Vice President from 2011 to 2014.

Pak Azam is very experienced in humanitarian and relief work, having volunteered for more than 18 years to Afghanistan, Iraq, Cambodia, Sri Lanka, Sudan, Iran, Indonesia, Myanmar, Pakistan, Gaza, Japan, Syria, Djibouti, Somalia, Bosnia, Philippines, Nepal, North Korea, Thailand and Bangladesh as well as local missions.

During his active period, he was appointed as the Head of Operations for MERCY Malaysia in Indonesia (Aceh-Nias, 2005-2008) in which he successfully designed and managed MERCY Malaysia's country operations in Indonesia including the completion of 27 projects and constructions. One of the biggest breakthroughs during the mission was to lead the masterplan design for Nias General Hospital which was destroyed by the 2005 Nias earthquake. The masterplan attracted funders from Japan, China and Singapore, who contributed USD 15 million to complete the reconstruction of the hospital. Pak Azam is one of the founding members of 'MERCY Malaysia's Technical Team' and still serves as advisor at present. The Technical Team is a pool of MERCY Malaysia volunteers with technical background in building and construction. The team has contributed to the development and implementation of almost all reconstruction projects by MERCY Malaysia over the years.

In 2014, Pak Azam was appointed as Country Director of Philippines for the Typhoon Haiyan Response and in 2015 as Middle East Europe and North Africa Director to coordinate programmes as well as stakeholder engagement with donors and funders in the region.

In 2016 he was appointed as Director of Strategic Programmes and Operations when he proposed for the restructuring of the Programme Operations Division of MERCY Malaysia. He led the development of Building Resilient Communities (BRC), an improvement to the existing Disaster Risk Reduction initiative by MERCY Malaysia contributing to the development of BRC modules and training framework which was launched during the World Humanitarian Summit 2016 in Istanbul.

Pak Azam holds a bachelor degree in Architecture from Universiti Teknologi MARA (UiTM) in 2000 and is currently pursuing a master's degree in Policy and Disaster Management at the South East Asia Disaster Prevention Research Institute, Universiti Kebangsaan Malaysia (UKM).

MERCY MALAYSIA EXECUTIVE COUNCIL



DR. MOHAMED ASHRAFF BIN MOHD ARIFF

EX-OFFICIO

Dr Mohamed Ashraff Mohd Ariff graduated from the University of Otago, New Zealand, in 2000. Upon graduation, he worked in New Zealand for 8 years, gaining valuable surgical experience working in several different surgical disciplines. Upon returning to Malaysia, Dr Ashraff furthered his training in Orthopaedics in Hospital Kuala Lumpur (HKL) for 8 years as an orthopaedic registrar, followed by another year as an Orthopaedic post graduate trainee, first in HKL then in Hospital Universiti Kebangsaan Malaysia.

While conducting his sub-specialty training in Arthroplasty at PPUKM's Arthroplasty Unit, he learnt to manage many complex primary and revision cases of hip and knee arthroplasty. To further hone his skills, he completed a Clinical Fellowship in Arthroplasty, Adult Joint Reconstruction and Orthopaedic Oncology from University of Vienna, Austria, in 2017.

With special interest in hips and knees revision and reconstruction, Dr Ashraff also specialises in the diagnosis and treatment of inflammatory joint conditions and degenerative joint diseases. Extensively trained in knee and hip joint replacements, including revision surgery and treatment for severe deformity, he also has vast experience in managing orthopaedic oncological conditions, General Orthopaedic and Trauma cases.

Passionate about knowledge-sharing and knowledge-transfer, Dr Ashraff has trained post-graduate orthopaedic trainees, house officers, and 4th year medical students, and is a certified Examiner for the Conjoined Board of Orthopaedics under the auspices of the Academy of Medicine Malaysia. He has also conducted research on paediatric (child) fractures and post-surgical complications following knee replacement.

Dr Ashraff currently serves as a resident Consultant Orthopaedic Surgeon at Pantai Hospital Kuala Lumpur. His clinical practice includes:

- Knee and hip joint replacement
- Partial knee replacement
- Knee arthroplasty
- Fracture management
- Paediatric orthopaedic surgery



DR. HARIYATI SHAHRIMA ABDUL MAJID

EX-OFFICIO

Dr. Hariyati Shahrma Abdul Majid, or Hari, as she is fondly known by her peers, obtained her PhD in Psychology (Health) in 2001, MSc in Applied Psychology, both from the University of Surrey in the UK (1996) and her BSc (Psychology) from the University of Wisconsin Madison in the USA (1992).

Dr. Hari is a co-founder of Naluri Life, a new health tech digital therapeutic startup, serving as a Health Psychologist, alongside the founder, Azran Osman Rani. This startup combines behavior science and psychology, data science and digital design to help users make healthy and long-lasting lifestyle changes.

Prior to Naluri, Dr. Hari served as an Assistant Professor for 20 years with International Islamic University Malaysia (IIUM), with her research focused on chronic illnesses.

A PSMB certified trainer with HR Wellness, Dr. Hari provides training services to medical and allied health professionals on topics such as therapeutic communication, motivational interviewing, stress management and self-care. She helped develop the Clinical Practice Guidelines for Management of Breast Cancer (Malaysian Ministry of Health, 2011).

She was seconded to Prince Court Medical Center (PCMC) from 2008 to 2010 to set up the Psychology Unit at the Lifestyle Modification Center (LMC), providing psychological support services for patients diagnosed with a variety of chronic medical conditions. At PCMC, she also served as a consultant for the reality show Biggest Loser Asia, Seasons 1 and 2.

Dr. Hari is currently a member of various organisations and societies, such as the American Psychological Association, the Malaysia Diabetes Educators Society, the Malaysian Hemophilia Society and MERCY Malaysia, of which she serves as an Executive Council Member, overlooking mental health and psychosocial support services and human resource.

MERCY MALAYSIA EXECUTIVE COUNCIL

**DR. NASUHA YAACOB****EX-OFFICIO**

Dr. Nasuha Yaacob is an Obstetrician and Gynaecologist and completed her Masters in O&G in 2009. She subspecialises in Reproductive Medicine and Infertility and is currently the Head of Reproductive Services unit at Hospital Sultanah Nur Zahirah, Kuala Terengganu.

During her overseas training in Ireland in 2015, she spent her winter break in Lesbos Island with a UK-based NGO, providing medical care to Syrian refugees who were crossing to Greece to escape war. In 2016, upon returning home, she was appointed as ex-officio of MERCY Malaysia.

Dr. Nasuha is a member of WHO EMT Working Group on Reproductive, Maternal and Child Health.

Currently she's the Reproductive Health Lead, working on maternal and women's reproductive health programmes. Current ongoing projects are midwifery training in Idlib Syria and the Maternal Child Health Centre in Cox's Bazar, Bangladesh.

Dr. Nasuha Yaacob joined MERCY Malaysia as a volunteer in 2011 upon returning back to Malaysia from a Hajj medical mission. She has always been passionate with humanitarian causes and went through basic mission training in 2012. Her first deployment was to Philippines in 2013 following Haiyan Typhoon where she was actively involved in strengthening medical services at Ormoc District Hospital, particularly in obstetrics care. She returned to Ormoc in 2014 to provide much needed midwifery refresher training in emergency obstetrics care.

Back home when she was working at HKL, she regularly served alongside the Pertiwi Soup Kitchen group, providing street-style medical mobile clinic to the homeless and urban poor.

**ASSOC. PROF. DATO DR. HANAFIAH HARUNARASHID****EX-OFFICIO**

Dr Hanafiah received his education at the Malay College Kuala Kangsar and qualified BSc Medical Sciences from the University of St Andrews and MBChB from the University of Edinburgh Medical School with double distinctions. He obtained his FRCS from the Royal College of Surgeons of Edinburgh and the Royal College of Surgeons in Ireland in 1998. He subsequently subspecialised in vascular and endovascular surgery in Edinburgh leading to the award of CCST and a year in as a fellow at the Freeman Hospital in Newcastle before returning to Malaysia to set up the vascular surgical division in UKM Medical Centre.

He is the founding member and the director of the state of the art and award winning Advanced Surgical Skills Centre. He is a member of the Malaysian National conjoint board of surgery, the Malaysian Board of Thoracic and CardioVascular Surgery, the NSR, a certified ATLS instructor and the convenors of the intercollegiate MRCS examinations and the Joint Surgical Colleges Fellowship Examinations of the United Kingdom. Indeed it is his pivotal role that led to the historic opening of the first international office of the prestigious Royal College of Surgeons of Edinburgh in Kuala Lumpur. He is also appointed International Surgical Adviser for RCSEd.

Dr Hanafiah successfully bid to host the Asian Congress of Surgery in Kuala Lumpur in 2019, and was part of the a team that made history by successfully bidded to host for the World Congress of Surgery in Kuala Lumpur in 2021. Myceb of the Ministry of Culture and Tourism awarded him the Kesatria Malaysia in 2013 for his significant contributions in the convention and exhibition industry.

Dr Hanafiah immense contributions has been recognised by his peers with awards of fellowships from the Academy of Medicine of Malaysia in 2016, the Academy of Medicine of Singapore and the American College of Surgeons in 2017 and recently became the first Honorary Fellow of the Academy of Medicine of the Philippines. The prestigious Royal College of Surgeons of Edinburgh awarded him the International Surgical Medal in 2015, making him the the first Malaysian to be bestowed that award.

Dr Hanafiah was a MERCY Malaysia volunteer during the 2014 floods and appointed ex-officio council member since 2017.

MERCY MALAYSIA EXECUTIVE COUNCIL



DR. PETER GAN KIM SOON

EX-OFFICIO

Peter Gan is public health physician who is pursuing Doctor of Public Health (DrPH) with University of Malaya. He received his medical degree from Manipal University, followed by graduate studies in Medical Ethics and Law from King's College London and Public Health from University of Malaya. He is certified in Health in Complex Humanitarian Emergencies from Emory University, USA, and International Health from University of Copenhagen, Denmark.

Trained as a physician, Peter is committed to public service by participating as a board member for the Medical Research & Ethics Committee (MREC) that protects the rights and wellbeing of research subjects, Malaysian Medico-Legal Society (MLSM) that promotes discussion between professions and Transparency International (TI) Malaysia for communication, fundraising and publication against corruption. His passion for universal healthcare is further reinforced by his regular volunteerism with soup kitchens and free clinics that provide essential care to the marginalised and disenfranchised individuals in the local community.

Peter volunteered with MERCY Malaysia prior to his medical education, assisting in mobile clinics, vaccination programmes and fundraising since 2001. As a medical practitioner, he was deployed to Pahang and Kelantan in 2014 and 2015 respectively to manage the primary health clinics in flood relief centres. In 2017, he answered the call for the flood and landslide relief in Sri Lanka by performing rapid assessment of damages, as well as providing primary healthcare to 465 affected individuals. He was appointed as an Ex-Officio member to assist in public health programmes of MERCY Malaysia. Later that year, he was also deployed to Bangladesh to respond to the humanitarian crisis that affected the Rohingya. He was also actively involved in the stakeholder engagement with IOM, UNHCR, UNFPA and WHO in the early stages of the crisis.



DR. ROSLAN HARUN

EX-OFFICIO

Dr. Roslan Harun joined MERCY Malaysia as a volunteer in 2001 and was coopted as an Ex Officio of MERCY Malaysia in September 2017. He was involved in MERCY Malaysia's mission to Pakistan in 2001, Aceh in 2004, and Kashmir in 2005. Dr. Roslan Harun is also a Member of the Persatuan Kesihatan IKRAM Malaysia (IKRAM Health), Pertubuhan IKRAM Malaysia (IKRAM), Islamic Medical Association of Malaysia (IMAM), Academy of Medicine Malaysia, Royal College of Physician and Surgeon Glasgow, Malaysia Thoracic Society (MTS), and European Respiratory Society (ERS).

Dr Roslan Harun commenced his practice in KPJ Ampang Puteri in April 2015. He was formerly a Senior Consultant Respiratory Physician and Associate Professor at the UKM Medical Centre. He graduated from the Faculty of Medicine, Universiti Kebangsaan Malaysia in 1989 and obtained his specialist qualification MRCP (UK) from the Royal College of Physicians, United Kingdom in 1993. After completing his respiratory training and PhD degree from the University of Leeds (UK), he became a Clinical Specialist in Respiratory Medicine and Lecturer in Department of Medicine UKM in 1998. In 2001, he was appointed as Consultant Respiratory Physician and Associate Professor and became Senior Consultant Respiratory Physician in 2010. His clinical interests include chronic cough, asthma, COPD, lung cancer, respiratory infections (including tuberculosis) and interstitial lung disease.

TREASURER'S REPORT

FINANCIAL STATEMENTS

The Executive Committees of the Association are responsible for the preparation and fair presentation of these financial statements in accordance with Malaysian Financial Reporting Standards, International Financial Reporting Standards and Society Act, 1966 in Malaysia. This responsibility includes: designing, implementing and maintaining internal control relevant to the preparation of financial statements that are free from material misstatement, whether due to fraud or error; selecting and applying appropriate policies; and making accounting estimates that are reasonable in the circumstances.

The last Annual General Meeting approved the appointment of Azuddin & Co. as our external auditor. They have been working with MERCY Malaysia in previous years and together we have strived to improve the annual financial reporting process.

HOW OUR WORK IS FUNDED

MERCY Malaysia received a donation from various sources such as Public Donor, Private Sector, Other Non-Profit Organisation and International Organisation.

There has been a slightly decreased on total income compare to year 2017. The total income received in 2018 is RM12.5 million compared to year 2017 amount to RM13.4 million.

Restricted funds are donations received for a particular country or project whereby, unrestricted fund shall allow MERCY Malaysia to act fast during emergency phase of a disaster and also to support the operations costs.

WHERE YOUR GIVING GOES

MERCY Malaysia has spent RM11.5 million on Charitable Expenditure equivalent to 85% from total expenses in 2018. Another 5% goes to Communication & Fundraising Cost and 10% goes to Operating Expenses.

MERCY Malaysia's has managed to reduce our operating expenses by almost RM400 thousand in 2018. The total operating expenditure for 2018 amounted to RM1.3 million compared to RM1.7 million in 2017. The operating expenses included the management and governance cost in 2018.

HOW YOUR GIVING HELPS

As our main focus, the medical relief and sustainable health-related development projects and programs remain a priority. This was translated to a spending of 59% of the total charitable expenditure or equivalent to RM6.8 million spent on Medical and Health Related projects and programs.

WHERE YOUR GIVING HELPS

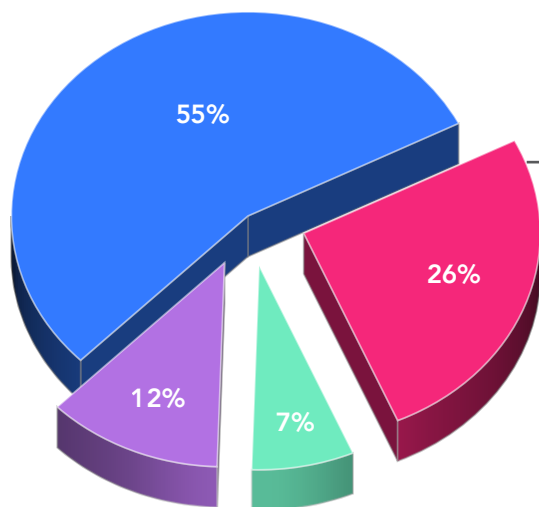
MERCY Malaysia has conducted more than 120 projects and activities both local and overseas. Based on the spending, our activities mainly focus in ASEAN region which consist of 73% of our total Charitable Expenditure. Whereas 19% of our spending for South-East Asia such as Bangladesh, India and Nepal and another 8% goes to Middle-East Asia such as Palestine and Syria.

Last but not least, we would like to express our deepest appreciation to all our stakeholders including the EXCO, secretariat, members, pool of volunteers, partners and donors who have worked with us throughout the year.



AR MOHAMAD AYOF BIN BAJURI
Honorary Treasurer

FINANCIAL REVIEW

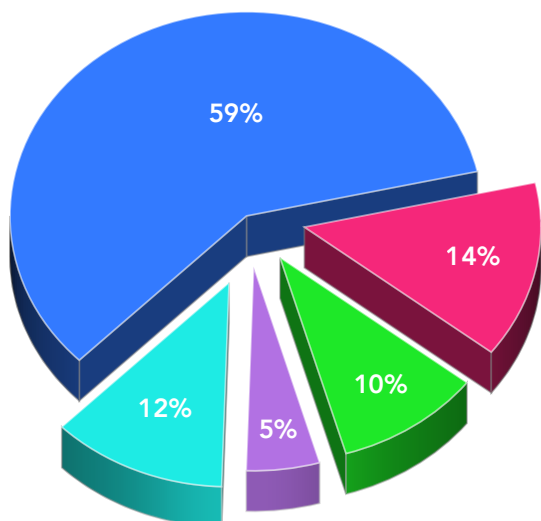
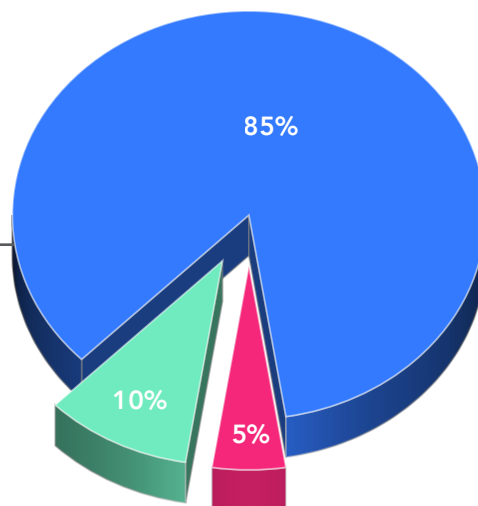


HOW OUR WORK IS FUNDED

- Private Sector
- Public
- Other NGO's
- International Organisation

HOW YOUR GIVING GOES

- Charitable expenditure
- Communication and fund raising expenses
- Operating expenses

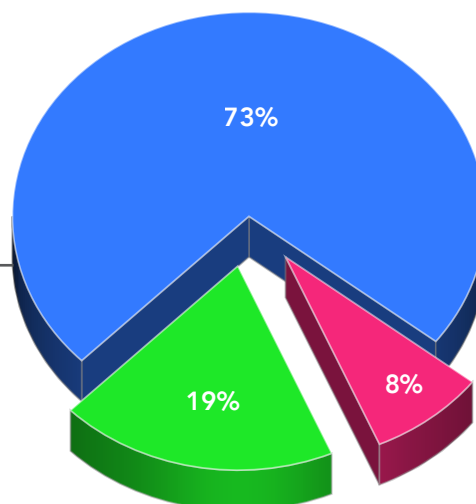


HOW YOUR GIVING HELPS

- Medical and Health Related
- Shelter and Settlement
- Water, Sanitation and Hygiene (WASH)
- Disaster Preparedness
- Food Security and Nutrition

WHERE YOUR GIVING HELPS

- ASEAN
- Middle East
- South-East Asia



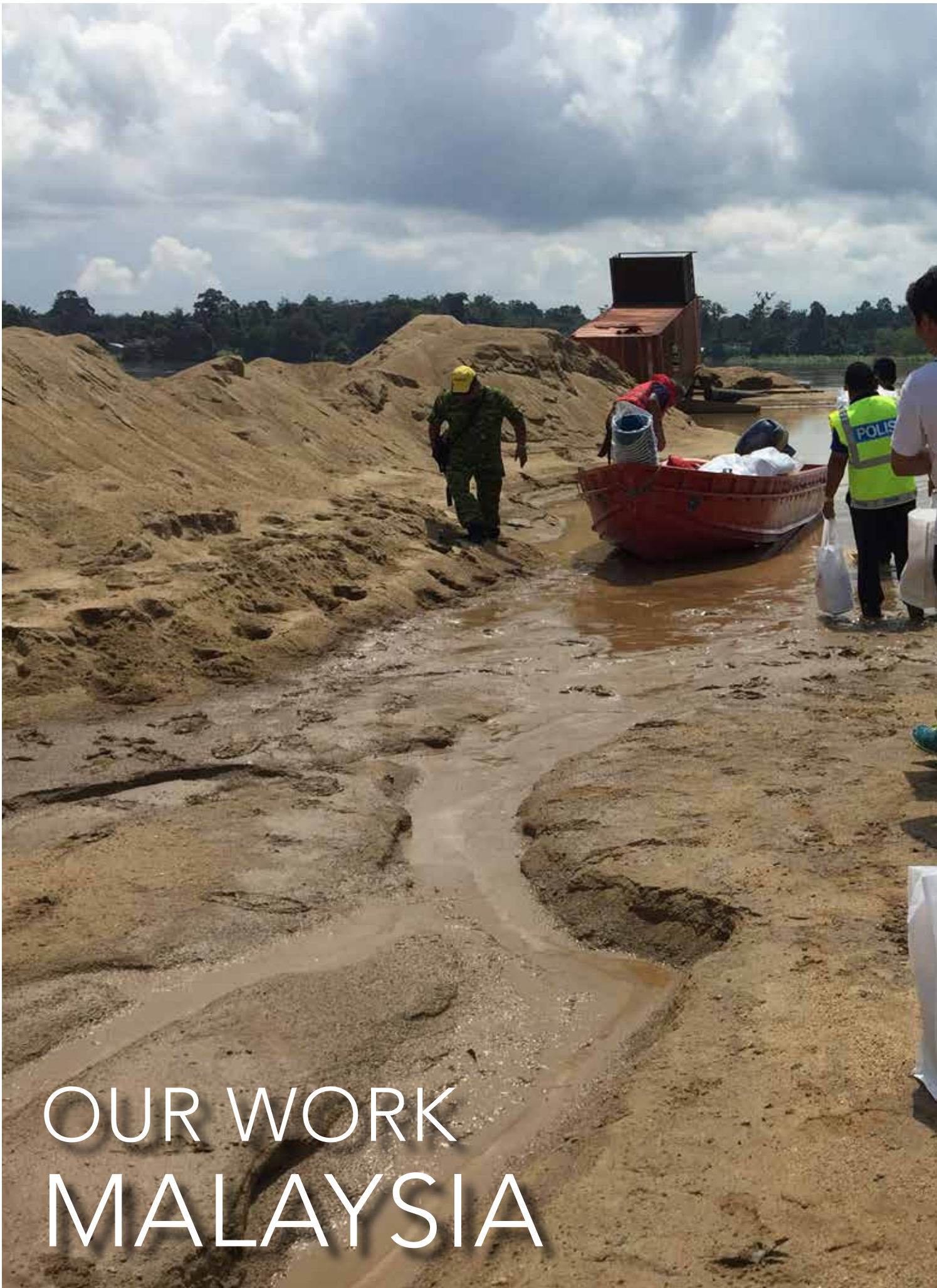
CONDENSED AUDITED FINANCIAL INFORMATION

FOR THE 12-MONTH PERIOD ENDING 31 DECEMBER 2018

DONATION AND OTHER INCOME	2018 RM	2017 RM
Donation		
Unrestricted	2,194,448	1,620,176
Restricted	10,202,880	11,677,083
Total Donation	12,397,328	13,297,259
Other Income		
Membership Fee	2,160	3,800
Other Income	180,136	113,181
Total Other Income	182,296	116,981
TOTAL DONATION AND OTHER INCOME	12,579,624	13,414,240

EXPENSES	2018 RM	2017 RM
Charitable Expenditure		
Medical & Health Related	6,827,073	9,397,957
Shelter & Settlement	1,571,976	95,873
Water, Sanitation & Hygiene (WASH)	1,203,110	2,176,377
Food Security & Nutrition	598,777	1,130,937
Disaster Preparedness	1,336,913	2,232,484
Total Charitable Expenditure	11,537,849	15,033,628
Communication and Fundraising	621,528	434,531
Operating Expenditure	1,338,449	1,728,873
TOTAL EXPENSES	13,497,826	17,197,032

CHANGES IN CHARITABLE FUND	2018 RM	2017 RM
Balance as of 1 January	8,577,185	12,359,977
Deficit for the year	(918,202)	(3,782,792)
Balance as at 31 December	7,658,983	8,577,185
Charitable Funds consist of:		
Unrestricted funds	518,398	101,631
Restricted funds	7,140,585	8,475,554
BALANCE OF FUNDS	7,658,983	8,577,185



OUR WORK
MALAYSIA





Water, Sanitation, Hygiene
Disaster Risk Reduction

KELANTAN



This WASH programme serves to improve the health and socioeconomic well-being of underprivileged communities in Kuala Krai via sustainable and safe water supply, sanitation and good hygiene practices. The project consisted of four components - access to clean and safe water, good sanitation and hygiene practices, as well as capacity building training and health awareness promotion on safety and water-borne diseases.

The beneficiaries were selected based on recommendations from Majlis Agama Islam Dan Adat Istiadat Melayu Kelantan - (MAIK). Two committees were established at the end of the project – water committee to ensure project maintenance and disaster response committee in the event of future disasters.

PROJECT: WATER, SANITATION AND HYGIENE (WASH)

PROJECT PARTNERS

- Maybank Islamic Berhad
- Unit Bekalan Air & Kebersihan Alam Sekeliling (BAKAS)
- Unit Promosi Kesihatan (UPK)
- Pejabat Kesihatan Daerah Kuala Krai
- Majlis Agama Islam Dan Adat Istiadat Melayu Kelantan - (MAIK) Zakat Distribution Unit

LOCATION

- Kampung Sungai Kamal

- Kampung Sungai Tias Luar
- Kampung Bukit Pagar
- Sekolah Kebangsaan Laloh, Kg. Laloh

DURATION

September 2017 – March 2019

OUTPUTS

- Constructed 3 tubewell systems with water tank and piping distribution networks
- Established 11 latrines

- CBRDI training for the 3 communities on WASH, water system management, disaster risk management and sanitation
- Distributed 85 sets of food/humanitarian aid kits
- Reconstruction of Surau Kg. Sg. Tias
- House reconstruction for 2 poor families



Health - Related Development

KLANG VALLEY



Although urban areas have better infrastructure and health facilities, they may be beyond the reach for the urban poor especially in Klang Valley due to financial constraints. This leads to delays or absence of medical assistance especially for women and children.

In an effort to assess and identify vulnerable people in urban areas, MERCY Malaysia has initiated preliminary ground

work on urban poverty, which shows that the major issue surrounding the urban poor is lack of access to healthcare. MERCY Malaysia's team was able to overcome barriers in access and develop trust among the urban poor at PPR flats to bring them healthcare services. 1610 patients from the two locations received medical consultation and treatment. Meanwhile, 1273 people from the community were provided health and hygiene awareness/ education over the year.

PROJECT: MOBILE CLINICS AND HYGIENE AWARENESS FOR URBAN POOR IN KLANG VALLEY

PROJECT PARTNERS

- Prudential BSN (PruBSN)
- Dewan Bandaraya Kuala Lumpur (DBKL)
- Ministry of Health, Malaysia (MOH)

LOCATION

- Pangsapuri Seri Purnama, Subang Bestari

- Projek Perumahan Rakyat (PPR) Muhibbah, Bukit Jalil

DURATION

October 2017 – September 2018
(12 months)

OUTPUTS

- Monthly mobile clinics at 2 locations

for 1,000 patients

- Hygiene awareness/education sessions
- Distribution of hygiene kits
- Psychosocial programmes for children aged 5-12

PAHANG



When floodwaters started rising in Kuantan and Pekan early in the year, MERCY Malaysia received news from Pusat Kawalan Operasi Bencana Daerah Pekan that the rural areas along Sungai Pahang were badly affected. Six volunteers were deployed in five 4x4 vehicles, successfully reaching three villages (Kg Cenderawasih Blok A, Kg Cenderawasih Baru Fasa 4, Kg. Belimbing) and four evacuation centres

(Pusat Pemindahan SK Temai, SK Aceh, Pulau Manis, Tanjung Pulai).

The team was later joined by twenty volunteers from Yayasan Sime Darby for cleaning activities at SK Temai and SK Aceh, Pekan, on 21 January 2018. 100 sets of cleaning kits were mobilized and distributed for this programme.

PROJECT: EMERGENCY AND POST-FLOOD RESPONSE

PROJECT PARTNERS

- PDRM
- Bomba
- Angkatan Pertahanan Awam
- Yayasan Sime Darby

LOCATION

Kuantan and Pekan

DURATION

6 - 9 Jan 2018

OUTPUTS

Distribution of hygiene kits and mineral water to 274 families in four Evacuation Centres and three villages

SABAH



Health - Related Development



Gleneagles Hospital Kota Kinabalu (GKK) was MERCY Malaysia's campaign partner in serving the medical needs of Sabah's rural population. The campaign encourages people to "lose their glasses" by doing LASIK treatment, and donate their used glasses to someone in need. GKK is currently the only centre in Sabah offering LASIK services, a surgical laser procedure to correct nearsightedness, farsightedness and astigmatism.

Throughout the year, over 100 pairs of glasses were collected. The glasses were assessed for power attrition, and tagged before being dispensed to orang asli villages during MERCY Malaysia's outreach clinics in Sabah. The campaign is greatly beneficial for villagers who cannot afford glasses for reading, making handicrafts and other important activities, or even for safety reasons.

PROJECT: LOSE THE GLASSES CAMPAIGN

PROJECT PARTNER
Gleneagles Hospital Kota Kinabalu

LOCATION
Kota Kinabalu

DURATION
February 2018 – December 2018

OUTPUTS
Over 100 pairs of glasses collected and given for the community with nearsighted problem in interiors of Sabah



SABAH



SK Bantayan is a primary school situated in Inanam, 30 kms from Kota Kinabalu. The school has been adopted by Shangri-La Tg Aru Resort & Spa (STAR) since 2016 for their Corporate Social Responsibility activity by providing nutritious food for the children, donating book to the school's library, maintenance and upgrading of the school infrastructure to create a safe environment for students.

A mobile clinic was conducted at the school with 18 volunteers to address the students' health and eye problems. The assessment on 174 children showed that 2 were severely

stunted, 36 stunted, 17 underweight, 15 overweight and 8 obese. Students who are underweight or overweight are at risk of being malnourished, whereas those who are severely stunted but with normal weight are at risk of becoming overweight.

The optometrist reported 9 students with refractive error, while 21 students were referred to Klinik Kesihatan Inanam for URTI, skin problem, dental problem, anemia and gastrointestinal cases.

PROJECT: HEALTH OUTREACH

PROJECT PARTNER
Shangri-La Tg Aru Resort & Spa (STAR)

LOCATION
Shangri-La Tg Aru Resort & Spa (STAR)

DURATION
24 February 2018

OUTPUTS
• 174 children received free health and

eye screening
• Children assessed for malnourishment
• 50 parents received nutritional knowledge

SABAH



Health - Related Development



SM St James, a secondary school situated in Tenghilan, 55 kms from Kota Kinabalu, has been adopted by Shangri-La's Rasa Ria Resort and Spa (SRRR) since early 2018 for their Corporate Social Responsibility programme. The school and hostel facilities were upgraded to create a safe environment, and MERCY Malaysia was invited to conduct free medical screening, eye screenings and health talk for the students.

21 volunteers from MERCY Malaysia conducted an interactive half-day programme at the school to address the students' health and eye problems. Out of the 197 students that were assessed, 8 students were identified as malnourished by the nutritionist. The optometrist reported 30 students with refractive error, while 33 students were referred to Klinik Kesihatan Tenghilan for URTI, skin problem, dental problem, anemia, scabies and thyroid cases.

PROJECT: HEALTH OUTREACH

PROJECT PARTNER
Shangri-La's Rasa Ria Resort and Spa (SRRR)

LOCATION
SM St James, Tenghilan

DURATION
13 April 2018

OUTPUTS
• 197 children received free health and eye screening

- Teenagers provided with health awareness
- Students with myopia, hyperopia and malnourishment were identified and referred to hospital



SABAH



Sabah, the second largest state in the country, is still largely rural, with 21.2% undeveloped. This is compounded by the fact that rural populations in remote places are spread across large geographical areas. The state still has the highest incidence on poverty in the country.

After identifying villages that lack health facilities and access, a 3-day medical outreach programme involving

25 volunteers was conducted to bring medical services to remote villages. Services provided include free medical and dental treatment, eye checks, health education, pap smear and breast examinations. Hygiene kits were distributed to the villagers, who consisted of locals and immigrants serving at the plantation nearby. Patients requiring further treatment were referred to the nearest hospital.

PROJECT: OUTREACH CLINIC

PROJECT PARTNER
UMW Holdings Bhd

LOCATION

- Kg Abingkoj, Tenom
- Kg Inarad, Kinabatangan

- Kg Binanon, Nabawan

DURATION

20 Mar -22 Mar 2018
29 Jun -1 Jul 2018
28 Sep -30 Sep 2018

OUTPUTS

726 villagers received free medical and dental treatment

SABAH



Health - Related Development



Globally, harmful use of alcohol causes approximately 3.3 million deaths every year. According to National Health and Morbidity Survey 2015, 5.1% of the global burden of disease is attributable to alcohol use. The negative health effects of alcohol use include morbidity, mortality and disability, affecting the individual, society and nation as a whole.

IGAM was established under the umbrella of MERCY Malaysia to tackle alcohol-related issues in Sabah. The group aims to bring awareness to the community about the dangers of high-risk drinking, reducing or stopping alcohol consumption. The trained community helped to form a support group in the village to help families or individuals with alcohol problems.

PROJECT: INTERVENTION GROUP FOR ALCOHOL MISUSE (IGAM) WORKSHOP

PROJECT PARTNERS

- Sabah Chapter General Fund
- Jabatan Kesihatan Negeri Sabah (JKNS)
- Universiti Malaysia Sabah (UMS)

LOCATION

Penampang, Inanam & Menggatal

DURATION

13 April 2018

OUTPUTS

- 1) Workshop 1 - Training of Trainers (19 May 2018)
- 2) IGAM Kg Sinulihan, Inanam (21 Jul 2018)
- 3) IGAM Kg Keliangau, Menggatal (28 Jul 2018)
- 4) Workshop 2 - Follow up (8 Sep 2018)
 - Increase communities' knowledge about alcohol-related harm.
 - Sharpen communities' knowledge

about high risk drinker and low risk drinker.

- Increase communities' capacity to organize community-based alcohol intervention group.

SABAH



A continuous downpour since 31 May caused flash floods in four districts in Sabah namely Kota Kinabalu, Penampang, Tuaran and Papar. However, Penampang district was badly affected where it flooded 14 villages. 7 roads were impassable for all vehicles and 16 roads are only passable by four wheel drive vehicles. This made the local authorities call for assistance from public and NGOs to assist in whatever capacity they can provide.

MERCY Malaysia deployed an assessment team to Penampang immediately to see if aid was required at evacuation centres and affected villages. Following assessment, meetings and surveys, drinking water and food items were provided to the head of affected families. The effort was done in coordination with the local authorities.

PROJECT: PENAMPANG FLOOD RELIEF

PROJECT PARTNERS

- Sabah Chapter General Fund
- Life Water

LOCATION

Penampang

DURATION

3 Jun 2018

OUTPUTS

- Identified immediate and provide emergency assistance

- Distribution of drinking water and food to 200 families

SABAH



A fire that struck at Kg Hidayat in 2017 not only destroyed the village on stilts but also a school for 210 refugee children. 80% of the school building was damaged by the fire, causing closure for about a month. After the school was reopened, classes were conducted under canopies at the old site, as the school lacked funding and facilities. The poor teachers and children were exposed to the sun, rain and vehicle fumes outside.

After visiting the site and discussions with stakeholders, MERCY Malaysia provided construction materials and rebuilt the classrooms with the assistance of parents. The students now have a better learning environment to continue their education.

PROJECT: RECONSTRUCTION OF REFUGEES' SCHOOL

PROJECT PARTNERS

- Majlis Keselamatan Negara
- Yayasan Hasanah

LOCATION

Kg Hidayat Tawau

DURATION

Jul 2018-Nov 2018

OUTPUTS

- Reconstruction and improved learning environment of school for refugees



SABAH



The villagers of Kg Mengkulat had been applying for a water piping system from the authorities for the last twenty years to no avail. The community had been using an obsolete piping system that was built since 1970s and an illegal piping system for daily needs. As a result, they had poor water quality and inadequate water supply during drought season.

Concerned about the wellbeing and future of the villagers,

the community leader took the initiative to approach MERCY Malaysia in 2017 for a water piping system. The Kota Belud district health office was enlisted to check the water quality of a nearby stream. Upon getting clearance, the villagers got together to help build the piping system, under the guidance of engineers. The water piping was also installed to the community hall and primary school located in the village.

PROJECT: WATER PROJECT

PROJECT PARTNERS

- Forest Solution Malaysia
- LDS Charities
- Society of Petroleum Engineers Sabah

LOCATION

Kg Mengkulat, Kota Belud

DURATION

Jul 2018 – Dec 2018

OUTPUTS

- Full water system piped to 44 houses
- Maintenance of old water piping system
- 2 reservoir tanks and 1 gravity dam with filtration system

SABAH



On 24 July 2018, 152 houses were destroyed in a fire at the squatter settlement of Kg Cenderamata Dua, Likas, at 2 pm. The community was unable to rescue their personal properties as they ran for their lives. Left with only the clothes on their backs, they sought temporary refuge at Dewan Cenderamata Dua while awaiting their houses to be rebuilt.

MERCY Malaysia immediately sent hygiene kits and baby items to the evacuation centre to help the affected villagers tide over their challenging times.

PROJECT: LIKAS FIRE RELIEF

PROJECT PARTNERS

- Universiti Teknologi MARA (UiTM) Sabah
- Yayasan Sime Darby

LOCATION

Likas

DURATION

27 Jul 2018

OUTPUTS

- 150 families received hygiene kit
- 40 babies received baby items

SARAWAK



In early February 2018, a few areas of Kuching received continuous rain for four days, causing some areas to flood. On 5 February, Pusat Kawalan Bencana Negara (NDCC), Agensi Pengurusan Bencana Negara (NADMA) issued an alert that heavy rain will occur in Sarawak for a few days. Areas at high risk of flooding were Kuching, Samarahan, Serian, Sri Aman, Betong, Sarikei, Sibul, Mukah, Kapit (Daerah Song, Kapit & Belaga), Bintulu dan Miri.

Communities affected were placed at evacuation centres. Using six 4x4 vehicles and long boats, the Sarawak team visited three evacuation centres to deliver hygiene kits, food items and conduct mobile clinics over three days.

PROJECT: POST FLOOD RESPONSE

PROJECT PARTNER
Yayasan Sime Darby

LOCATIONS
Julau, Selangau & Tatau

DURATION
23 Feb – 25 Feb 2018

OUTPUTS

- 491 families received hygiene kits and food items
- 45 patients received free medical treatment



Health - Related Development

SARAWAK



Julau is located about 85 kms from Sibul town and about another 40km to Pangkalan Entabai. It takes another 4-5 hours from Pangkalan Entabai to Rh. Anthony Bau, Ng Sugai by longboats, depending on water level. The predominantly Iban community whose main source of income are from pepper and paddy have poor access to medical and dental care.

The nearest clinic is Klinik Kesihatan Maong, about one hour boat ride from the longhouse. A Flying Doctor visits about 3 to 4 times a year.

To complement the government's existing health services, MERCY Malaysia Sarawak Chapter deployed 21 volunteers for a 3-day mission to conduct free medical and dental screening and treatment. Most patients complained about headache, joint pain and scabies. Two referral letters were issued by the medical doctor to the nearest hospital for further monitoring.

PROJECT: MEDICAL OUTREACH CLINIC

PROJECT PARTNER
UMW Holdings Bhd

LOCATION
Rh. Anthony Bau, Ng. Sugai, Julau

DURATION
17 Aug – 19 Aug 2018

OUTPUTS
• 97 beneficiaries received free

medical and dental treatment
• Dispensed reading glasses
• Increased awareness on hygiene

SARAWAK



A fire occurred at Rumah Uging Ugian Merurun, Julau, which left 150 people homeless. There was no evacuation centre for the families affected to seek temporary shelter because Julau is located far from public facilities such as schools. The affected families stayed at their relative's house, while

awaiting assistance from the district office. To reduce the suffering of the affected families, MERCY Malaysia Sarawak Chapter deployed a team to distribute hygiene kits and food while awaiting assistance from the government.

PROJECT: POST FIRE RESPONSE

PROJECT PARTNER
Yayasan Sime Darby

LOCATION
Rh Uging Ugian Merurun, Julau

DURATION
13 Dec – 16 Dec 2018

OUTPUTS
15 families received hygiene kit and food items



Health - Related Development

SARAWAK



Cleft of the lip and/or palate is one of the more common birth conditions, affecting about 1 in 600 - 700 live births in Malaysia. MERCY Malaysia collaborated with Cleft Lip And Palate Association of Malaysia (CLAPAM) in a Cleft Campaign in Kuching, Sabah, where 100 medical professionals were taught about the implications of cleft and palate deformities, as well the multi-disciplinary measures required to correct

the deformity.

Patients are selected from the hospital's registry (those who are ready for surgery), comprising a mix of patients who are having their first surgery to those undergoing their fourth or fifth surgery.

PROJECT: CLEFT & PALATE SURGERY

PROJECT PARTNERS

- CLAPAM
- Kumpulan Kseena Sdn Bhd

LOCATION

Kuching General Hospital

DURATION

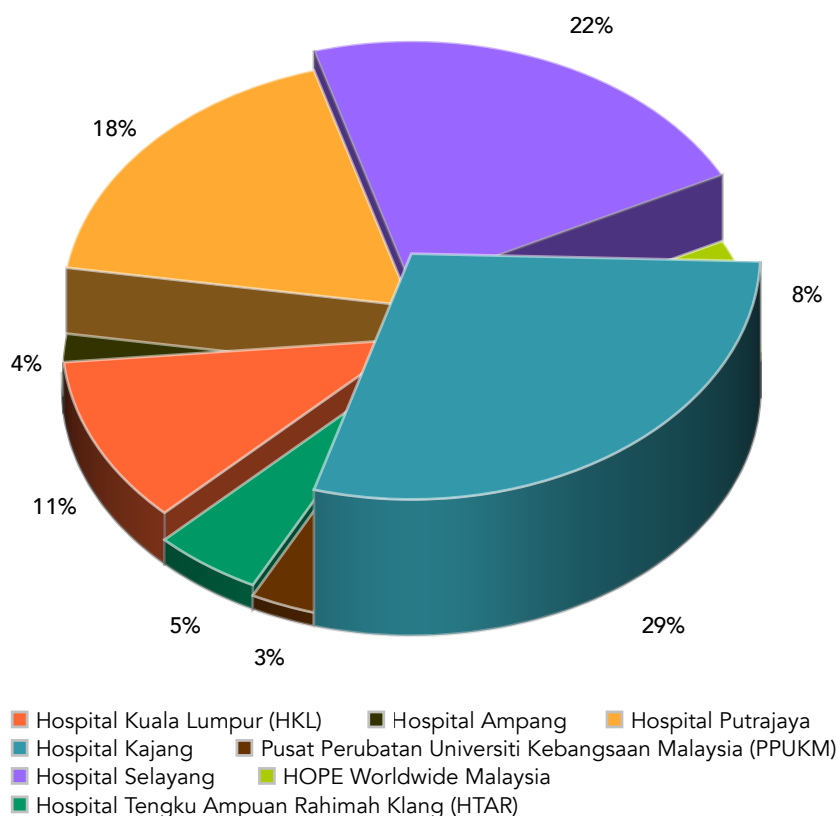
10-12 Dec 2018

OUTPUTS

15 children received cleft or palate surgery



SELANGOR



MERCY Malaysia was formally appointed by Lembaga Zakat Selangor (LZS) as one of their implementation NGOs, where RM50,000 was allocated as a Health Financial Assistance Programme for Refugees in Selangor. An additional RM100,000 was later released to provide refugees with financial support to selected hospitals.

The main objective of the programme was to improve access to life-saving and essential health care services among refugees in Selangor.

PROJECT: HEALTH FINANCIAL ASSISTANCE FOR REFUGEES IN SELANGOR

PROJECT PARTNERS

- Hospital Kajang
- Hospital Selayang
- Hospital Tengku Ampuan Rahimah Klang
- Hospital Ampang
- United Nations High Commissioner for Refugees (UNHCR)
- Lembaga Zakat Selangor (LZS)

LOCATION

Selangor, Malaysia

DURATION

July – December 2018

OUTPUTS

47 critical cases successfully referred, amounting to RM150,000 worth of treatment



SELANGOR



In Peninsular Malaysia, the Orang Asli aborigines (OA) form a very small minority (0.7%) of the total population. Some live near to established mainstream communities but most continue to live in the deep hinterlands and only occasionally contact with the mainstream population.

The government has been trying hard to serve these marginalized populations with better services including oral health care. However, the community hardly uses modern dental services even when these services are made available. The reason is not well understood, because very little is known about their traditional system of coping with ill-health, especially oral and dental health problems.

The outreach dental clinic and oral hygiene awareness programme serves to increase access to dental care and personal oral hygiene practice for the Orang Asli population around Klang Valley/Selangor.



PROJECT: DENTAL SCREENING CLINIC FOR ORANG ASLI

PROJECT PARTNERS

- LDS Charities
- Jabatan Kemajuan Orang Asli Daerah Sepang

LOCATION

Kampung Bukit Baja, Dengkil

DURATION

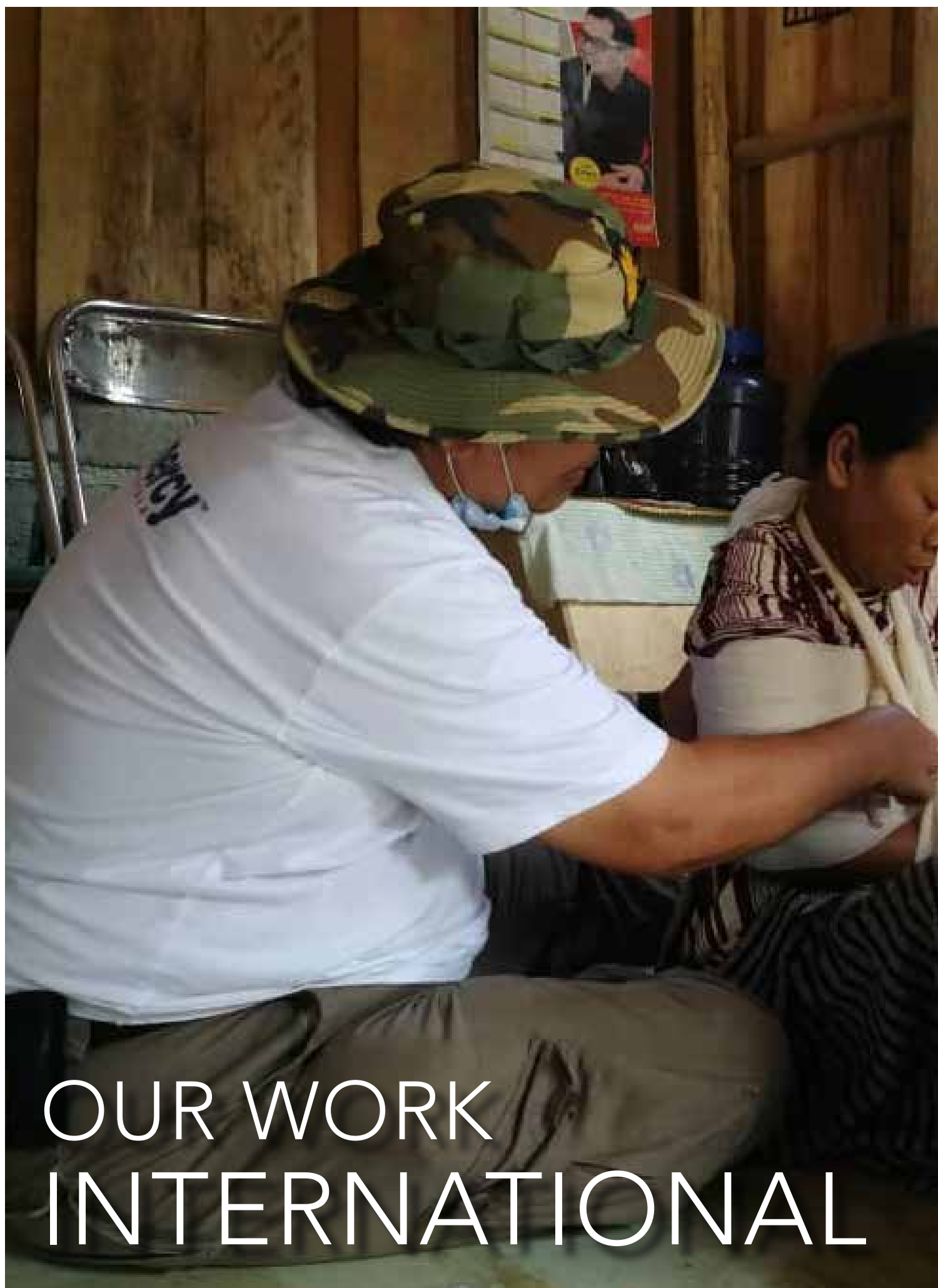
7 April 2018

OUTPUTS

- 52 adults and children received dental screening
- 75 adults and children received oral hygiene education
- 34 children received fluoride prophylaxis treatment
- 100 adults and children received oral hygiene kit
- Children's games and activities

related to oral/dental care

- Distribution of oral hygiene items



OUR WORK
INTERNATIONAL





BANGLADESH



INTERNATIONAL

In the last quarter of 2017, almost a million Rohingya refugees arrived at Cox's Bazar, Bangladesh, creating what the United Nations termed the 'greatest humanitarian crisis of the decade'.

In the first few months, MERCY Malaysia had established two health posts that offered basic primary healthcare, which treated an average 350 to 500 patients per day. 10 to 15 were pregnant mothers, while 20-35% of daily patients were children under 5.

Common conditions were upper respiratory tract infection (URTI), skin diseases, infected wounds, dehydration and malnutrition. Almost all the children were never vaccinated and have never seen a health professional since birth.

To better serve the women and children refugee population, MERCY Malaysia constructed a semi-permanent Mother and Child Health Centre, which served 18,527 mothers and child in Balukali camp.

PROJECT: MOTHER AND CHILD HEALTH CENTRE

PROJECT PARTNERS

- Coastal Association of Social Transformation (COAST Trust)
- Yayasan Hasanah
- Terengganu State Government
- MERCY Malaysia Humanitarian Fund

LOCATION

Balukali camp, Cox's Bazar, Bangladesh

DURATION

9 months
(December 2017-August 2018)

OUTPUTS

- Provided reproductive healthcare services for Rohingya community
- Conducted house visits
- Conducted health awareness and

- trainings for community leaders
- Constructed Mother and Child Health Care Centre



Health - Related Development

BANGLADESH



Despite the adversities they face, the Rohingya refugees living in the over-crowded and cramped camps of Cox's Bazar continue to observe their religious obligations. The predominantly Muslim community were overjoyed to receive Ramadan aid consisting of 30 kgs of rice, cooking oil, lentils, onions, potatoes, sugar, salt, spices, biscuits, cereal and

more valued at RM250 each from caring Malaysia donors.

The food packs were distributed in an orderly manner at the Hakimpura army guard post, while some were sent to the tents of families with disabled, immobile or sick family members and young children.

PROJECT: RAMADAN RELIEF

PROJECT PARTNERS

- Dhaka Community Hospital
- Maybank Islamic
- MERCY Malaysia Humanitarian Fund

LOCATION

Hakimpura camp, Cox's Bazar, Bangladesh

DURATION

1 month (May 2018)

OUTPUTS

Distributed Ramadan relief items to 1500 families



CAMBODIA



Living with chronic condition or disability requires long-term support and stability. Cambodian children face significant struggles in accessing the care they need due to medical, financial, and social barriers. In addition to clinical services, supporting families with children with chronic condition is key to their child's recovery and development.

Under the programme, children with long-term illnesses were provided special physical and psychological care.

Family members were trained to care for them appropriately.

The home visits to families with little or no access to the hospital provided children with a better quality of life. Chronically ill children, mostly in poverty-stricken conditions, are given nutritious food, hygiene and sanitation, financial support, health education, counselling sessions, and medical follow-up on their health condition and development over a year.

PROJECT: CARING FOR CHRONICALLY ILL CHILDREN

PROJECT PARTNERS

- Angkor Hospital for Children
- Mah Sing Foundation

LOCATION

Siem Reap, Cambodia

DURATION

January – December 2018

OUTPUTS

- 304 children registered for Homecare service
- Homecare team conducted 962 home visits
- Provided 168 counselling sessions on nutrition, hygiene and caring for children with chronic conditions
- Food packages, hygiene, or

household items provided to 133 families

- 24 families received financial support

INDONESIA



On 28 September, a series of earthquakes struck Palu and Donggala, triggering a tsunami and followed by liquefaction and landslides in multiple sites. Over 2,000 lives were lost, while about 1,309 people were reported missing. Over 4,000 people were seriously injured.

There was extensive damage to buildings and infrastructure. An estimated 68,451 houses and land were destroyed, and over 206,494 people lost their homes overnight. Tens of thousands of people in fisheries, agriculture and other industries lost their source of income and face food shortages.

MERCY Malaysia organised an immediate three-pronged approach to provide shelter, food and medical services. The mobile clinic covered over 30 areas at Palu & Donggala, treating almost 1500 patients within two weeks of operations. The clinic offered wound care, counselling and medical advice on safety and communicable diseases in light of the unsanitary conditions following the tsunami. Hygiene Kits, Non-Food Items, Shelter kits were distributed to almost 600 families at evacuation centres.

PROJECT: PALU EMERGENCY RESPONSE

PROJECT PARTNERS

- PKPU Human Initiative
- Maybank Foundation
- Axiata
- Yayasan Sime Darby
- MERCY Malaysia Humanitarian Fund
- Media Prima Berhad

LOCATIONS

Palu and Donggala, Central Sulawesi, Indonesia

DURATION

28 September 2019 – 15 October 2018

OUTPUTS

- Mobile Clinics serving over 1500 people
- Hygiene Kits and Non Food Items distributed to 500 families
- Shelter Kits provided for 100 Families
- 4 units T-20 Tents donated to MER-C Indonesia

INDONESIA



Following the emergency phase of the earthquake and tsunami that struck Central Sulawesi in late September 2018, Mercy Malaysia continued into the recovery phase which lasted into 2018. Top priority was to provide clean water through water trucks and generators to pump water from wells following a power cut for 3 weeks.

This was followed by the construction of temporary shelters that could house a family of 5-6 people at Sigi and Lere while

their homes were being repaired. 4 sets of communal toilets consisting of three toilets, 1 wash area and common shower area were built, benefiting 1500 people.

To help the locals overcome their trauma of undergoing the earthquake and tsunami, training was provided to 50 university students, who continued to conduct regular sessions with affected children after the training ended.

PROJECT: PALU RECOVERY - WASH & SHELTER

PROJECT PARTNERS

- DKS (Duta Kiaty Sukma)
- PMI (Palang Merah Indonesia)
- Governor Office (Wali Kota)
- Babinsa (Bintara Pembina Desa)
- Yayasan Sime Darby
- Axiata
- MERCY Malaysia Humanitarian Fund
- Media Prima Berhad

LOCATION

Kota Palu, Central Sulawesi, Indonesia

DURATION

15 October 2018 – 15 January 2019

OUTPUTS

- Construction of Temporary Shelters
- Construction of four sets of 3-in-1

shower, toilet and wash areas

- Established temporary school and mussola
- Constructed Child-friendly Space
- Mental health and psychosocial support training for University students

INDONESIA



Lombok is known for its cool weather, scenic beaches and rolling farmlands. It was first struck by a 6.4 RS earthquake on 29 July 2018, followed by over a thousand aftershocks in the following months.

515 people lost their lives, while 7733 were injured. 431,416 people were displaced, with more than 150,000 houses, places of worship, schools and public buildings damaged. Many homes collapsed, while schools and temples were

announced as unsafe for use. The local villagers, mostly farmers, camped out in the open, sleeping under makeshift tarpaulins tents.

Food packs consisting of rice, cooking oil, eggs, cereal and sugar were distributed to 800 families during the critical weeks after the quakes struck. Household items such as blankets, mats, pails, detergent and soap were later distributed to help affected villagers.

PROJECT: LOMBOK EARTHQUAKE RESPONSE

PROJECT PARTNERS

- PKPU Human Initiative
- Axiata
- Yayasan Sime Darby
- MERCY Malaysia Humanitarian Fund

LOCATION

Kecamatan Sembalun Timur, Lombok

DURATION

July – October 2018

OUTPUTS

- Distributed food and Non-Food Items
- Constructed 280 Transit Shelters that can house up to 6 persons



LAOS



People's Republic of Laos was struck by severe flooding when Tropical Storm Son-Tinh hit 41 districts across 10 provinces. The floods are worsened by an overflow from the Xepien-Xenamnoy Dam, which inundated downstream villages, and damaged key public infrastructure such as bridges, roads, and schools. Over 250 houses are badly damaged, affecting 13,088 people, with 1153 families evacuated to temporary emergency shelters.

Despite access and telecommunications being cut off to

many parts of the country, MERCY Malaysia deployed an assessment and medical team within 48-hours. The team provided medical assistance, conducted lice treatment, cut nails and provided psychosocial support to children who were housed temporarily at the Attapeu Middle School.

3 Train-the-Trainer sessions were later conducted for the teachers and district officers on psychological first aid so that they can continue to assess and provide emotional support to their charges.

PROJECT: TROPICAL STORM SON-TINH EMERGENCY RESPONSE

PROJECT PARTNERS

- Attapeu District Office
- Maybank Foundation
- MERCY Malaysia Humanitarian Fund

LOCATION

Attapeu, Laos

DURATION

July – November 2018

OUTPUTS

- Provided medical services and hygiene care and education
- Established temporary Child-friendly

Space

- Mental health and psychosocial support



Health - Related Development

MYANMAR



The Kyauk Tan Rural Health Centre was built in 1986 as a station hospital with only an Outpatient Department (OPD) with only 1 doctor and 1 midwife. In 2013, the Station Hospital was moved to War Bo village, and the building was downgraded into a Rural Health Center (RHC). Due to poor maintenance, the building became dilapidated, and health services, including delivery of babies, continued in the home of a staff.

In 2017, MERCY Malaysia received a request from the Rakhine

State Government to repair the building, as it could serve an estimated population of 12,500 people. Reconstruction work began in mid-2017, where the termite-infested walls were torn down and rebuilt.

The RHC opened its doors to patients in June 2018, with an official opening ceremony officiated by the Ambassador of Malaysia to Myanmar, His Excellency Mr. Zahairi Baharin as well as the Director of Rakhine's State Health Department, Dr. Kyi Lwin in Oct 2018.

PROJECT: KYAUK TAN RURAL HEALTH CENTRE

PROJECT PARTNERS

- Mediaprima-NSTP Humanitarian Fund
- Maybank Ihkwan

LOCATION

Kyauk Tan, Rakhine, Myanmar

DURATION

August 2017 – June 2018,
3 October 2018

OUTPUTS

- Construction of Rural Health Centre
- Expanded Programme on

Immunisation

- Safe Women Space for delivery of babies

MYANMAR



Heavy floods hit nine out of Myanmar's 14 states and regions at the end of July 2018, killing 17 people and affecting an estimated 150,000. As immediate response, MERCY Malaysia conducted assessments in four village tracks - East Ahome Wa, West Ahome Wa, Kadipa and Win Ka, in coordination with the District commissioner's office and village track leaders.

The assessments showed that the communities were also affected by hurricane, floods, strong winds and landslides.

The MERCY Malaysia team distributed about 835 mosquito nets and hygiene kits to 835 household and 4379 beneficiaries in 15 villages at three village tracks with the highest needs.

The Bilin township commissioner and township education department later appealed for support, which resulted in the distribution of 700 exercise books and donation of tables, chairs, whiteboards and library books for 20 schools in Bilin in November 2018.

PROJECT: BILIN FLOOD RESPONSE

PROJECT PARTNER

- Petronas

LOCATION

Bilin, Mon State, Myanmar

DURATION

5-11 August 2018, 3 November 2018

OUTPUTS

- Distributions to households and

schools

- Assisted flood-affected communities to rebuild their lives

MYANMAR



Health - Related Development



Since 2013, MERCY Malaysia has been providing primary healthcare services to the vulnerable populations living in IDP camps in Sittwe. In 2018, MERCY Malaysia's Myanmar team ran health services in 10 locations (3 static and 7 mobile) within the camps, seeing over 70,000 patients in the year.

The situation worsened in late 2017, causing over 500,000 Rohingya to flee to neighbouring Bangladesh. After 6 years, almost 100,000 people still live in Sittwe IDP camps, and depend on humanitarian aid for healthcare, education, shelter, food and W.A.S.H.

INTERNATIONAL

PROJECT: PRIMARY HEALTH CARE SERVICES FOR INTERNALLY-DISPLACED PEOPLE (IDP)

PROJECT PARTNER
Aurora Prize for Humanitarian Action

LOCATION
Sittwe, Rakhine state, Myanmar

DURATION
January 2018 – December 2018

OUTPUTS

- Healthcare services for 73,146 patients in ten locations



MYANMAR

Communal violence erupted between the local Rakhine and Rohingya communities in 2012.

No.	Months	Rakhine camps (Min Gan, Set Yone Su, Set Yoe Kya)	Rakhine villages (A Myint Kyun, Kyat Kine Tan)	Aung Min Galar quarter	Thet Kel Pyin Sub-Rural Health Centre	Kaung Doke Khar	Baw Du Pha	Ohn Daw Gyi	Total
2018									
1	Jan	144	279	397	1353	1453	2921	3118	9665
2	Feb	214	240	349	1122	1301	2199	1953	7378
3	Mar	108	283	262	1009	979	1649	1630	5920
4	Apr	139	177	238	676	631	1318	1089	4268
5	May	196	345	301	600	738	1383	1163	4726
6	Jun	159	203	200	748	568	1271	1109	4258
7	Jul	200	326	432	1328	1303	1962	2046	7597
8	Aug	142	324	364	1140	1304	2221	2313	7808
9	Sep	159	331	249		1197	1919	2036	5891
10	Oct	131	493	264		1171	1896	1958	5913
11	Nov	67	291	88		1111	1733	1669	4959
12	Dec	92	263	195		926	1622	1665	4763
Total		1751	3555	3339	7976	12682	22094	21749	73146



Health - Related Development

MYANMAR



INTERNATIONAL

Access to health services in Rakhine, Myanmar, is low for all communities in the state (5:10,000 health workers to population in Rakhine, compared to the WHO minimum of 22:10,000 and the Myanmar national average of 16:10,000). The state also lags behind in maternal and child health, with birth facilities at only 19% (national average: 37%) and a higher child mortality rate than the national average as well as the lowest immunization coverage in the country.

This situation is particularly prevalent in Sittwe, with almost 100,000 people living in IDP camps, 20% of whom are aged

below 5, and 3.5% above the age of 60. The Thet Kel Pyin Sub Rural Health Centre (TKP SRHC), located in the IDP camp, is the only referral point to secondary healthcare at the Sittwe General Hospital.

Thanks to caring public donors, MERCY Malaysia was able to provide Maternal and Child Health services and extend operating hours at TKP-SRHC, allowing it to run 24 hours. The only 24/7 operating SRHC in Myanmar, TKP-SRHC saw and referred 5369 cases last year.

PROJECT: 24-HOUR PRIMARY HEALTH CARE SERVICES AND SPECIALISED MATERNAL AND CHILD HEALTH SERVICES

PROJECT PARTNER
MERCY Malaysia Humanitarian Fund

LOCATION
Thet Kel Pyin, Rakhine, Myanmar

DURATION
15 September 2018 – 14 September 2019

OUTPUTS
• Safe Women Space for delivery of

babies

- Ante-natal care for pregnant women
- Paediatric care for children
- Referral service to closest hospital for critical cases



NEPAL



INTERNATIONAL

It may have been 4 years after the devastating Lamjung-Gorkha earthquake struck Nepal, but the effects are still felt among the local population. Of particular concern are spinal cord injuries and back problems, which are exacerbated by the high incidence of traffic accidents and the traditional practice of manually carry heavy loads on their backs.

MERCY Malaysia's medical rehabilitation project aims to develop local capacity in medical rehabilitation and expose local rehab practitioners to other potential injuries related to post-earthquake recovery.

The programmes commenced in National Truma Center,

Kathmandu in December 2017, beginning with the equipping of the rehab room with adaptive rehab equipment to facilitate more effective rehab practices. Following that, a series of trainings and workshops were conducted on spinal cord injury rehab, pediatric rehab, and acute brain injury rehab.

The pediatric rehab trainings were conducted by a team consisting of a Pediatric Rehab Specialist, Speech Therapist and Wheelchair Technician, while the Acute Brain Injury team consisted of 2 Neuro Rehab Specialists, a Physiotherapist, Speech Therapist, and Occupational Therapist.

PROJECT: REHABILITATION WORKFORCE CAPACITY BUILDING: TRAIN THE TRAINER TRAINING & WORKSHOP

PROJECT PARTNERS

- National Trauma Center/Bir Hospital
- MERCY Malaysia Humanitarian Fund

LOCATION

Kathmandu, Nepal

DURATION

1 - 6 May 2018; 15 - 27 July 2018

OUTPUTS

- Training & workshop on Paediatric Rehabilitation and Adaptive

Wheelchair Modification for 22 Physiotherapists, Occupational Therapists and nurses

- Training & workshop on Acute Brain Injury for 26 rehabilitation personnel



Health - Related Development

PALESTINE



A large numbers of orphans suffer psychological problems and disorders when they lose their families in their early childhood and struggle with difficult living conditions. The problem is compounded by the large number of single-parent families, where parents do not spend enough time with their children as they need to make a living every day.

The Dar Al Arqam schools provide free education to over 3,400 students, one third of whom were orphans. MERCY Malaysia helped provide psychosocial support, activities and intervention all year round.

PROJECT: PSYCHOLOGICAL REHABILITATION AND TREATMENT PROJECT

PROJECT PARTNERS

- Al Darul Arqam School
- MERCY Malaysia Humanitarian Fund

LOCATION

Gaza City, Gaza - Palestine

DURATION

March 2017 – March 2018

OUTPUTS

- Psychological and social rehabilitation conducted on 800

students from orphanage.

- Surviving family members were provided with skills on interaction and problem-solving in managing youths.



PALESTINE



The continued siege in Palestine has resulted in many social and psychological problems, particularly among children and youths in school-going years. The destruction of public facilities such as education centres, schools, hospitals, and homes have left a trail of uncertainty and anxiety in society, leading to increased rates and severity of psychosocial and mental health problems in Gaza.

For the third consecutive year, MERCY Malaysia continues to provide psychosocial support to school children and universities to enhance their mental resilience. Additional focus is made to reach women with special needs, as well as marital counselling for couples. Over 5,000 people have benefitted from the programme since its inception.

PROJECT: PSYCHOLOGICAL SUPPORT PROGRAM- YEAR 3

PROJECT PARTNERS

- Center of Psychological Counseling, Islamic University of Gaza (IUG)
- MERCY Malaysia Humanitarian Fund

LOCATION

Gaza City, Gaza - Palestine

DURATION

March 2017 – March 2018

OUTPUTS

- Psychosocial care for women, university students and children
- Counseling sessions for families and

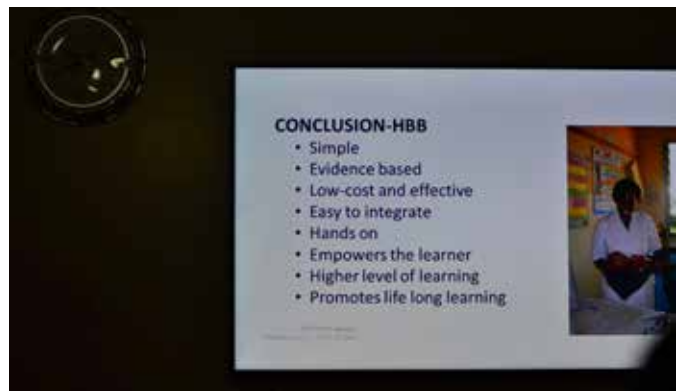
couples.

- Purchase of a Biofeedback unit
- Capacity building for Primary Care workers (GPs, nurses, social workers) in dealing with marital and family conflicts.

SYRIA



Health - Related Development



Some students left college when it became unsafe to continue attending classes, some were too poor to afford further education, some were seeking ways to change their lives and help their country. For the young ladies who enrolled for the Midwifery programme, it is a life-changing knowing that they will be able to conduct life-saving procedures for women in labour.

Since the conflict in Syria happened 8 years ago, more than 6.6 million people have been internally displaced,

while agricultural, basic infrastructure, public amenities and healthcare systems are severely disrupted.

MERCY Malaysia's midwifery programme, the first of its kind in the war torn country, will increase the number of trained midwives, and improve access to reproductive health services in the war torn nation. Upon graduation, students will be able to help women in refugee camps or homes deliver their babies safely.

PROJECT: MIDWIFERY TRAINING PROGRAMME

PROJECT PARTNERS

- iHH – Humanitarian Relief Foundation
- Medical Education Centre (MEC Syria)
- MERCY Malaysia Humanitarian Fund
- SB Estate

LOCATION

Reyhanli, Turkey

DURATION

3 Years (2017-2020)

OUTPUTS

- Academic and practical midwifery training for 44 students in first year

- Hostel for students from remote areas
- Daily transportation for students living close by
- Daily meals for students



SYRIA



Turkey has been host to about 3.3 million Syrian refugees, mostly women and children. Many children have lost either one or both parents, while most are at risk of growing up as a lost generation, physically and psychologically from the consequences of a prolonged conflict.

Children with special needs are the most affected. Living in poverty and with physical or mental disabilities, they are

at risk of abuse and denied opportunities for growth or development.

MERCY Malaysia had provided four selected families who had children with disabilities with medical equipment that can help them in their daily lives, as well as cash aid to get the continuous support needed to achieve a better quality of life.

PROJECT: SUPPORTING SYRIAN REFUGEES WITH SPECIAL NEEDS

PROJECT PARTNERS

- iHH – Humanitarian Relief Foundation
- MERCY Malaysia Humanitarian Fund

LOCATION

Reyhanli-Turkey

DURATION

1 month (February 2018)

OUTPUTS

- Distribution of medical equipment and Non-Food Items to four Syrian refugees with special needs

- Cash support



Health - Related Development

TURKEY



Since 2015, MERCY Malaysia has been providing winter relief on an annual basis to Syrian refugees trapped at the border between Syria and Turkey. When the temperatures drop, many people lose their lives from hypothermia and frostbite in the wintry chills and freezing rain.

Families selected to receive aid consists of those with elderly people, young children and people with disabilities. Electrical heaters were provided to keep them warm in the freezing cold, while mats, mattresses and blankets gave additional comfort and protection from the cold.

PROJECT: WINTER RELIEF FOR SYRIAN REFUGEES

PROJECT PARTNERS

- iHH – Humanitarian Relief Foundation
- MERCY Malaysia Humanitarian Fund

LOCATION

Reyhanli-Turkey

DURATION

1 month (December 2018)

OUTPUTS

- Distributed food items to 563 conflict-affected Syrian families
- Provided Winter Relief items

consisting of blankets, mattresses and electrical heaters.



BUILDING RESILIENT COMMUNITIES (BRC)



GENDER AND VULNERABILITY IN DISASTER RISK REDUCTION SUPPORT: THE MERCY MALAYSIA - KOBE UNIVERSITY'S UNESCO CHAIR INITIATIVES 2018 - 2022



BUILDING RESILIENT
COMMUNITIES (BRC)

The first UNESCO Chair for Gender and Vulnerability in Disaster Risk Reduction at Kobe University, Japan, was launched in April 2018. This new Chair, consisting of different international partner institutions, will help raise awareness on the importance of disaster risk reduction (DRR) policies and programmes that are gender-sensitive and inclusive.

The UNESCO Chair initiative looks at cases from different countries, illustrating global issues as well as those specific to particular regions. It integrates traditional DRR fields (environmental sciences, urban governance and engineering)

with disciplines such as health science, peace studies, economics and law. The findings and recommendations will later be disseminated to the international fora.

This initiative is endorsed by the United Nation's Educational, Scientific and Cultural Organisation (UNESCO). MERCY Malaysia, the only civil society organization in the partnership, is expected to drive concrete examples in leveraging gender-sensitive DRR and development effort for vulnerable communities across Asia-Pacific.

PROJECT PARTNERS

- Kobe University, Japan
- Gadjah Mada University, Indonesia
- National Kaohsiung Marine University, Taiwan
- National Women's Education Center, Japan
- Network for International Development Cooperation, Thailand
- University Tunku Abdul Rahman, Malaysia

LOCATION

Kobe, Japan & Yogyakarta, Indonesia

DURATION

2018 - 2022

OUTPUTS

- Research collaboration with partner institutions to create an index and multidisciplinary model for gender sensitivity and inclusion in DRR

- Conduct inclusive DRR education and awareness building activities for students, scholars, professionals, policy makers
- Activities to increase awareness of inclusive DRR for local residents

BUILDING A RESILIENT PULAU PINANG: DISASTER PREPAREDNESS AND MANAGEMENT PROGRAMMES FOR STATE EXECUTIVE COUNCIL



Urban risk, city planning and the role of local governments in dealing with risk reduction have been recognised as key factors to build resilient communities and nations. The Disaster Risk Reduction (DRR) for Local Government Units aims to enhance Pulau Pinang and its citizen's scale of resiliency, as a social and economical investment for the city. Penang's big flood in 2017 went down in history as one of the most unforgettable disasters in Malaysia. Photos which went viral on social media sent a message that more needs to be done for Disaster Preparedness across all sectors, starting with a top-down approach.

In January 2018, a Disaster Risk Reduction training was conducted for Penang's senior officers from different governmental departments. The workshop included discussions on DRR and DRM policy directions, city resilience and sustainable development, etc; and practical training on risk mapping, early warning system and more.



PROJECT PARTNERS

- State Executive Council and Local Government of Penang,
- MERCY Malaysia Humanitarian Fund
- The Sun
- Berjaya Corporation

LOCATION

Pulau Pinang, Malaysia

DURATION

19 – 21 January 2018

OUTPUTS

BRC Training for 90 senior level officers

SEMINAR @ PAM



BUILDING RESILIENT
COMMUNITIES (BRC)

As the national professional institute representing architects in Malaysia, Malaysian Institute of Architect (Pertubuhan Akitek Malaysia - PAM) is regarded an important stakeholder to help advocate and champion the resilience agenda.

The seminar focused on the sharing of knowledge, experience and best practices from practitioners in the humanitarian field, and professionals from the built environment such as architects, urban planners, engineers and others.

PROJECT PARTNER
Malaysian Institute of Architect (PAM)

LOCATION
Kuala Lumpur, Malaysia

DURATION
27 January 2018

OUTPUTS

- 100 participants (architects and PAM members) were given an introduction to DRR and DRM, BRC tools and other frameworks towards resilient building.
- Establishment of a long-term working partnership between MERCY

Malaysia and PAM in championing the resilience agenda.

WORLD URBAN FORUM 9 - SIDE EVENT



The establishment of global developmental frameworks including the Sendai Framework for Disaster Risk Reduction, the Sustainable Development Goals and the New Urban Agenda all aim to reduce risk, improve development pathways and reduce the impact of natural hazards.

These frameworks, however, can only work with the transformation of communities and cities resulting from national policies.

This side event reflected upon World Urban Forum's objectives and how local actions by MERCY Malaysia and its partners can help improve city resilience while aligning humanitarian and developmental efforts. It also discussed pilot projects, best practices and future plans in localising global frameworks into local resilience actions.



PROJECT PARTNERS

- PKPU Human Initiative, Indonesia
- State of Selangor Disaster Management Unit
- Global Network of Civil Society Organisations for Disaster Reduction (GNDR)
- Asia Disaster Reduction and Response Network (ADRRN)

LOCATION

Kuala Lumpur, Malaysia

DURATION

8 and 13 February 2018

OUTPUTS

- Hosted a Side Event on 'Building Resilient Communities in Cities: Breaking Down Global Frameworks for Localized Resilience Actions'
- Participated in a Networking Event hosted by Melaka Historic City Council (MBMB) on 'Urban Resilience'

- Established strategic partnerships with relevant stakeholders
- Identified strategic local actions in line with the global agendas in building city resilience.

RESILIENT PRIVATE SECTOR TRAINING: MALAYSIA BUSINESS ASSOCIATION AND MALAYSIAN EMBASSY IN YANGON, MYANMAR



The programme engaged the private sector in understanding DRR and resilience building, and highlighted solutions for risk-informed investments and activities. The session demonstrated how an enabling environment can be created to get the private sector to invest in DRR and resilience building, at the same time take appropriate measures to build and institutionalise coping capacities that enhance resilience levels towards disasters and other threats.



PROJECT PARTNER
Malaysia Embassy in Myanmar

LOCATION
Malaysia Embassy, Yangon, Myanmar

DURATION
1 June 2018

OUTPUTS

- Introductory training on DRR and risk mitigation for the Malaysian business community in Myanmar
- Support the Malaysia Embassy in Yangon in strategic humanitarian diplomacy

RESEARCH STRATEGIC PLANNING SYMPOSIUM @ DEAKIN UNIVERSITY, AUSTRALIA



Deakin University's Centre for Humanitarian Leadership (CHL) conducted a research planning symposium to discuss research targets and focus in the humanitarian space over the next three to five years.

Participants included CHL's partners and faculty members. As one of CHL's key collaborator and latest partner, MERCY Malaysia was invited to share its local and international experience in the humanitarian world, focusing on current work with refugees and asylum seekers.

Five key research themes were derived from the symposium:

1. Conflict and refugees (including all cross-cutting sectoral and thematic focus)
2. Localization agenda
3. Humanitarian diplomacy that cuts across all levels (from high level stakeholders to local community level)
4. Information, education and communication in humanitarian system
5. Humanitarian business and operational model (focus on innovative models and financing)

PROJECT PARTNER
Centre for Humanitarian Leadership,
Deakin University, Melbourne, Australia

LOCATION
Deakin University, Melbourne, Australia

DURATION
19 – 21 June 2018

OUTPUTS

- Strategic planning and discussion on the research environment
- Designing research agenda: theory, sector, programming

ISDR ASIA PARTNERSHIP FORUM AND WORKSHOP ON NATIONAL AND LOCAL DRR STRATEGIES



BUILDING RESILIENT
COMMUNITIES (BRC)

The ISDR-Asia Partnership (IAP) is a multi-stakeholder forum for achieving disaster risk reduction through the implementation of the Sendai Framework and the Asia Regional Plan. The forum includes governments, inter-governmental organizations, civil society organizations, the UN, international organizations, and bilateral and multilateral donors. Collectively, the IAP and AMCDRR form the regional platform for disaster risk reduction in the Asia-Pacific region.

As the secretariat of Asian Disaster Reduction and Response Network (ADRRN), MERCY Malaysia represents the Civil Society Stakeholder group and is instrumental in the Asia Regional Plan's implementation and progress monitoring. To help countries meet the target ahead of 2020, UNSIDR organised a regional workshop to promote knowledge sharing, exchange good practices and lessons learnt among member states.



PROJECT PARTNERS

- Asia Disaster Reduction and Response Network (ADRRN)
- United Nations Office for Disaster Risk Reduction (UNISDR)

LOCATION

Bangkok, Thailand

DURATION

11 – 14 December 2018

OUTPUTS

- Assessed status in developing and implementing DRR strategies at national and local level.
- Shared best practices and lessons

learnt on developing, financing and implementing DRR strategies at all levels

- Identified country needs and explore potential support

ASIAN MINISTERIAL CONFERENCE ON DISASTER RISK REDUCTION



Themed 'Preventing Disaster Risk: Protecting Sustainable Development', AMCDRR 2018 reflects the essence of the Sendai Framework. Development that does not factor in risk cannot be sustainable. Thus, DRR is a key instrument to achieve the Sustainable Development Goals, as highlighted in the 2030 Agenda for Sustainable Development.

AMCDRR 2018 also focused on Sendai Framework's Target E – National and Local Disaster Risk Reduction Strategies. It hosted over 3000 participants from Asian and Pacific countries, governmental and intergovernmental organisations, United Nations and international organisations, and stakeholder groups including National Societies of Red Cross and Red Crescent Organisations, Children and Youth, Civil Society and Community Practitioners, Women, Parliamentarians,

Local Authorities, Science and Technology and Academia, Private Sector, Media, Disability, etc.

As the secretariat of ADRRN, MERCY Malaysia was involved in the pre-drafting committee of the Ulaanbaatar Declaration through the ISDR-Asia Partnership (IAP) Forums in Ulaanbaatar and Bangkok. The IAP is an informal multi-stakeholder forum for DRR through the implementation of the Sendai Framework and the Asia Regional Plan.

The forum includes governments, regional inter-governmental organisations, civil society organisations, UN and international organisations, and bilateral and multilateral donors. Collectively, the IAP and AMCDRR form the regional platform for DRR in the Asia-Pacific region.

PROJECT PARTNERS

- Asia Disaster Reduction and Response Network (ADRRN)
- National Disaster Management Agency Malaysia (NADMA)

LOCATION

Ulaanbaatar, Mongolia

DURATION

3 – 6 July 2018

OUTPUTS

- Ulaanbaatar Declaration
- 2018-2020 Action Plan for the Asia Regional Plan for the Implementation of the Sendai Framework for DRR

(Key focus area: Target E – National and Local DRR Strategies)

- Networking and stakeholder engagement

TECHNICAL ASSESSMENT FOR BRC @ CHIN STATE, MYANMAR



According to the United Nations Development Programme (UNDP), Chin State remains the poorest state among 14 regions and states in Myanmar. 73.3% of the population live below the poverty line. Due to isolation and harsh weather conditions, the agriculture-driven state experiences food shortage and have to import rice from other parts of Myanmar. The local economy is not diversified, and remains dependent on climate-sensitive agricultural practices.

The Chin State government contacted MERCY Malaysia's

Myanmar office in March 2018 to request for a BRC initiative. The team conducted a preliminary assessment and engagement with stakeholders in July 2018.

This initiative will form part of MERCY Malaysia's humanitarian and development operations in Myanmar, which has been in operations since 2008. The planned programme explores disaster risk management concepts and practices using practical examples from international, national and community level practices.

PROJECT PARTNER
Maybank Foundation

LOCATION
Chin State, Myanmar

DURATION
16 – 21 July 2018

OUTPUTS

- Technical assessment and stakeholder engagement
- Detailed assessment report and resilient strategies for Chin State's local government and communities

BUILDING RESILIENT COMMUNITIES @ BATTAMBANG



Flash floods, tropical storms, landmines, disease outbreaks and drought cause significant loss of life and damages to infrastructure, agriculture and livelihoods in Cambodia.

Other issues such as climate change, environmental degradation, water and sanitation, health and other developmental issues, also contribute to the obstruction of development in a country seeking to rise out of decades of internal conflict and instability.

Currently, much of disaster management in Cambodia is focused at community level. To strengthen community capability, MERCY Malaysia conducted a series of BRC trainings for schools, civil servants and local communities at Battambang. Upgrading work was also done for a flood-prone school, while construction work was done to build a new building for a dilapidated school with 150 students.

PROJECT PARTNERS

1. Lado Lohi Community School
2. National Committee For Disaster Management, Cambodia
3. Battambang Provincial Education, Youth and Sports Department
4. Neang Poun Primary School
5. Maybank Foundation

LOCATION

Battambang, Cambodia

DURATION

August - November 2018

OUTPUTS

- Community centre upgrade and flood mitigation
- 20 local communities trained as trainer for DRR and DRM
- 40 students trained in DRR and DRM
- 40 local communities trained in DRR and DRM

- 30 government staffs trained in DRR and DRM
- Reconstruction of Neang Poun Primary School
- Flood mitigation and upgrade for a community school at Prek Preah Sdach Village

NATIONAL PLANNING CONFERENCE - STRENGTHENING A RESILIENT MALAYSIA THROUGH YOUTH EMPOWERMENT



BUILDING RESILIENT
COMMUNITIES (BRC)

Carrying the theme of The New Urban Agenda: Leave No One Behind, the 2018 National Planning Conference focused on how urban planning can contribute to MIP's world vision, mission and professions.

MERCY Malaysia presented on the role of youth in the national resilience building agenda, as the Sendai Framework for DRR recognises the role played by different stakeholders, especially the youth, in driving DRR success.

PROJECT PARTNER
Malaysia Institute of Planners (MIP)

LOCATION
Kuala Lumpur, Malaysia

DURATION
29 November 2018

OUTPUTS
Conference presentation

TZU CHI INTERNATIONAL MEDICAL ASSOCIATION (TIMA) CONFERENCE - CLIMATE CHANGE: IMPACT TO HUMAN HEALTH



BUILDING RESILIENT
COMMUNITIES (BRC)

The 2018 Tzu Chi International Medical Association (TIMA) Conference, themed "Climate Change impact to Human Health" included DRR as one of its main focus. MERCY Malaysia was invited to share on the topic "DRR: The Malaysia Scenario" to address extreme weather events that are becoming more intense and frequent over the past decade.

Climate change has direct and indirect effects on human health. As climate change continues, our planet could be a very different and harsh place to live in the future. Strategic measures in combating climate change and mitigating resulting disasters is much needed.

PROJECT PARTNER
Tzu Chi Malaysia

LOCATION
Pulau Pinang, Malaysia

DURATION
2 December 2018

OUTPUTS
Conference presentation

PRIVATE SECTORS' BRC TRAINING @ MALAYSIA AIRPORT HOLDINGS BERHAD



BUILDING RESILIENT
COMMUNITIES (BRC)

Businesses are important and influential components in the communities where they operate. Their collective ability to prepare, respond, and recover from disasters can bring dramatic shifts in private, public and social disaster resilience. MAHB had earlier provided training on DRR and DRM to

its staff. This intermediate training is designed for MAHB's staffs at the senior/executive level to equip them with the governance, processes, tools and technology needed to respond with confidence to potential disaster situations.

PROJECT PARTNER
Malaysia Airport Holdings Berhad

LOCATION
Selangor, Malaysia

DURATION
6 – 7 December 2018

OUTPUTS
Intermediate level training on DRR,
DRM, disaster simulation and action
plan to 30 personnel

SCHOOL PREPAREDNESS PROGRAMME (SPP) @ KUALA LUMPUR



BUILDING RESILIENT
COMMUNITIES (BRC)



Children are amongst the most vulnerable in the community. They spend half of their time in schools; hence it is vital to ensure children are safe in schools, even in the event of disaster and shocks.

Emergencies can come without warning at any time. Being prepared is the best way to handle unexpected incidents and

disasters. The School Preparedness Programme (SPP) is part of MERCY Malaysia's on-going effort in building community resilience, which provides fundamental understanding of DRR for students and teachers. MERCY Malaysia's SPP initiative has been conducted actively throughout Malaysia and the ASEAN region since 2007.

PROJECT PARTNER
UMW

LOCATION
Kuala Lumpur

DURATION
July 2018

OUTPUTS
80 students trained in DRR and DRM

SCHOOL PREPAREDNESS PROGRAMME (SPP) @ PULAU PINANG



Penang's bad floods in 2017 showed poor disaster preparedness and low resilience across all levels of society. As the floods happened during year-end, many schools even had trouble finding alternative examination halls for SPM students. Some schools that were meant as evacuation centres ended up being flooded as well.

The SPP modules and activities were developed based on the location of the schools' types of disaster. The SPP programme helped to institutionalise each school's disaster risk management committee (DRMC) and develop action plans. The school compounds were assessed and evaluated for vulnerability to hazards/disaster, with data analysis of each school's disaster preparedness.

PROJECT PARTNERS

- Ministry of Education
- MERCY Malaysia Humanitarian Fund
- Malaysia Australia Business Council (MABC)

LOCATIONS

- Sekolah Kebangsaan Khir Johari
- Sekolah Kebangsaan Kebun Sireh
- Sekolah Kebangsaan Sungai Rambai

- Sekolah Kebangsaan Tanah Liat
- Sekolah Menengah Kebangsaan Taman Cenderawasih
- Sekolah Menengah Kebangsaan Abdullah Munshi
- Sekolah Menengah Kebangsaan (Perempuan) Sri Mutiara
- Sekolah Menengah Kebangsaan Agama (Lelaki) Al-Mashoor
- Sekolah Jenis Kebangsaan Cina

- Han Chiang
- Sekolah Menengah Teknik Abdul Rahman Putra

DURATION
August 2018

OUTPUTS
400 students trained in DRR and DRM

DISASTER RISK REDUCTION SEMINAR @ UNIVERSITAS SYIAH KUALA

The seminar highlighted key points and problem areas associated with integrating DRR into the education system of architects, planners and engineers. Professionals and graduates with appropriate understanding on DRR can broaden their traditional roles to enhance the capacity of society to respond, mitigate and prepare for disasters through efficient, sustainable, socially and culturally-responsible designs and planning.

PROJECT PARTNERS

- Universiti Teknologi MARA, Perak, Malaysia
- Universitas Syiah Kuala, Aceh, Indonesia

LOCATION

Universitas Syiah Kuala, Banda Aceh, Indonesia

DURATION

30 April 2018

OUTPUTS

Seminar on DRR and DRM to students taking technical courses (planning, architecture, engineering).

CERAMAH KURSUS PENGURUSAN BENCANA @ INSTITUT LATIHAN KEHAKIMAN DAN PERUNDANGAN (ILKAP)

MERCY Malaysia delivered a lecture and knowledge sharing session on humanitarian action, DRR and DRM to Judicial and Legal staffs and officers from other government agencies and departments. The programme was part of ILKAP's effort in introducing humanitarian work and disaster preparedness to staff of various government agencies and departments.

PROJECT PARTNER

Institut Latihan Kehakiman dan Perundangan (ILKAP)

LOCATION

Selangor, Malaysia

DURATION

August 2018

OUTPUTS

Lecture and knowledge sharing session on DRR and DRM to 37 government staff

TAKLIMAT PERSEDIAAN BANJIR, KUALA KRAI, KELANTAN

Floods are among the most frequent and costly disasters in Malaysia. Following the aftermath of the 2014 East Coast floods, Pejabat Kesihatan Daerah Kuala Krai invited MERCY Malaysia to conduct a comprehensive briefing on flood preparedness for local government units and local communities.

Briefing topics included disaster preparedness and mitigation, as well as an overview of DRR approaches, tools, and teams supporting preparedness and response efforts led by multiple stakeholders including NADMA, Angkatan Pertahanan Awam, NGOs like MERCY Malaysia, other government agencies and local entities.

PROJECT PARTNER

Pejabat Kesihatan Daerah Kuala Krai

LOCATION

Selangor, Malaysia

DURATION

6 August 2018

OUTPUTS

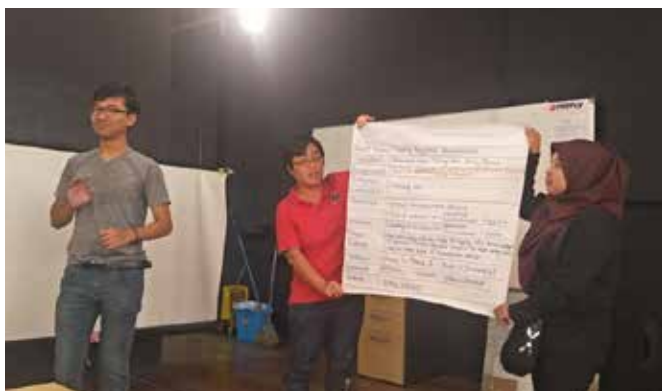
- Briefing and table top disaster simulation
- 60 local government officials and local communities trained in DRR, DRM and disaster mitigation



TRAINING



VOLUNTEER INDUCTION PROGRAMME



The Volunteer Induction Programme is a training programme designed specifically for newly registered volunteers, where they are provided with comprehensive knowledge of MERCY Malaysia and its operations. It is compulsory for all new volunteers before being deployed for missions and programmes as a full-fledged volunteer.

By the end of the programme, volunteers are expected to understand MERCY Malaysia's medical and humanitarian aid

and relief programmes, and adhere to the organisation's code of conduct and principles. The VIP strives to inculcate the true spirit of volunteerism and professionalism, and develop a compassionate and professional team of volunteers.

Four VIP sessions were conducted by MERCY Malaysia HQ and Sabah Chapter on 10 January, 12 May, 27 October and 17 November 2018, reaching 188 participants.

EMERGENCY MEDICAL TEAM - FIELD TRAINING EXERCISE (EMT FTX)



TRAINING



The EMT FTX prepares volunteers for MERCY Malaysia's medical and humanitarian relief missions to disaster areas, whether in crisis or non-crisis situations. The main focus is for volunteers to work as a team to plan and implement a full EMT set-up. At the end of the programme, volunteers are expected to be ready physically and mentally to be front-liners in any MERCY Malaysia's medical relief mission.

A EMT-FTX was held from 19 – 22 July 2019 at The Woods Resort, Ulu Yam, Selangor, attended by 34 participants. The module included Introduction to EMT, code of conduct, logistic management, stress management, disease patterns in disasters, field hospital requirements and more.

PSYCHOSOCIAL FIRST AID (PFA)



As a medical relief organisation, MM often deploys front line aid workers to provide health or other humanitarian aid to people affected by crisis/disaster. It is crucial for aid workers to be equipped with skills such as PFA, Psychological Trauma and Disaster Management that can be applied during missions or for general knowledge.

A Psychological First Aid (PFA) Training conducted by exco member Dr Hariyati Shahrina Abdul Majid at MERCY Malaysia HQ on 3 November 2018 was attended by 33 participants. The training provided a framework to MERCY Malaysia's frontline aid workers to support people in ways that respect their dignity, culture and capabilities.



BASIC LIFE SUPPORT (BLS) TRAINING



The Basic Life Support training is an initiative by MERCY Malaysia to provide basic lifesaving skills to volunteers. Conducted annually, the programme includes lessons and practical training in Cardiopulmonary Resuscitation (CPR) techniques, choking in adults, children and infants, and more.

The training, held on 28 October 2018 at MERCY Malaysia's HQ, provided the 32 participants with basic first aid skills that enables them to become first responders when required. Apart from the hands-on training, participants are required to take the CPR practical test to receive the BLS certification.

BASIC MISSION TRAINING 2018



The Basic Mission Training prepares volunteers for MERCY Malaysia's medical and humanitarian relief missions to disaster areas, whether in crisis or non-crisis situation. Basically, it promotes understanding of relief work, volunteer roles and responsibilities, and develops mental strength and commitment when going on missions.

Upon completion, volunteers are expected to be ready physically and mentally to be front-liners during MERCY Malaysia's medical and humanitarian relief missions. Two BMTs were conducted in 2018 at Eco Rock Resort, Ulu Yam, Selangor (28 March – 1 April) and Warisan Bernam Heritage Agro & Country Resort, Hulu Bernam, Tanjung Malim (16 – 19 August), attended by 61 participants.



EVENTS

BUKA PUASA AND OFFICIAL LAUNCH OF ISLAMIC SOCIAL FINANCING MERCY MALAYSIA



In conjunction with MERCY Malaysia's Official Launch of the Islamic Social Financing initiative, a Buka Puasa session was held on 8 June 2018 at the Museum Islamic Art, Kuala Lumpur. MERCY Malaysia's ISF initiative is developed to ensure sustainability of the organisation through new and diversified funding platforms.

Attended by senior management of major corporate donors and GLCs particularly from the Islamic Financial Sector, the highlight of the event was a talk by Datuk Dr. Mohd Daud Bakar, Chairman of the Shariah Advisory Council at the Central Bank of Malaysia and Securities Commission of Malaysia.

SALT TRAIL CHALLENGE



The Salt Trail is a renowned trail along the Crocker Range National Park historically used by the orang asal communities to access town to trade jungle products for salt and other necessities, as well as seek healthcare facilities and education. In keeping the history alive, MERCY Malaysia Sabah Chapter has been conducting the Salt Trail Challenge as an annual fundraising event for the last five years.

Themed 'Trail of Hope', the Challenge is a collaboration with Sabah Parks and PACOS Trust Sabah Amateur Radio Society (SARS). 150 participants took part in the 16 km and 25 km categories on 27 October 2018, raising a total of RM55,000 which will be used to conduct humanitarian programmes in Sabah.

SABAH CHAPTER VOLUNTEER APPRECIATION DINNER



A night of games, performances and fun organised by committed core volunteers on 1 December 2018 at the Palace Hotel to strengthen bonding and appreciate the time and contributions of volunteers throughout the year.

VOLUNTEER APPRECIATION DAY 2018



Volunteer Appreciation Night was held at Ruang on 31 July 2018 to instil the spirit of teamwork among staff and volunteers and provide a platform for volunteers to get to know more about MERCY Malaysia. 95 participants attended the dinner, all dressed up to the theme of black and white.

The event was officiated by MERCY Malaysia's president, Datuk Dr Ahmad Faizal, and included an ad hoc fashion show of the best-dressed, as well as lucky draws and a video screening of Zan Azlee's movie 'We Are Animals' on the life of Rohingya refugees in Cox's Bazar, Bangladesh.

WORLD VOLUNTEER DAY GATHERING



5 December is gazetted as World Volunteer Day by the United Nations in 1985 to commemorate the sacrifices, time, expertise and effort of volunteers around the world. In recognition of MERCY Malaysia's own volunteers, a fun-filled World Volunteer Day potluck gathering was held at Taman Tasik Shah Alam on 1 Dec 2018. About 40 people turned up to enjoy the games, food, fellowship and photo session by the scenic lake and garden.

HUMANITARIAN ENCYCLOPEDIA



In collaboration with the Geneva Center for Education and Research in Humanitarian Action (CERAH), MERCY Malaysia organised a series of workshops to develop the first ever Humanitarian Encyclopaedia, where humanitarian actors can use a language or terminology that mean the same thing wherever they are. The workshops, held from 9-10 August

2018 at Qliq Damansara Hotel, was part of CERAH's global programme together with India, Lebanon, Kenya, Mali, and Iraq. The first day was attended by MERCY Malaysia personnel, second day by other NGOs in Malaysia, and the last day by Civil Society Organisations and grassroots organisations.

ICVA LEARNING LAB ON INNOVATIVE HUMANITARIAN FINANCING



Islamic Social Financing holds tremendous potential as an alternative financing source and solution for sustainable funding in non-profit organisations such as MERCY Malaysia. In collaboration with the International Council of Voluntary Agencies, MERCY Malaysia conducted a 2-day ICVA Learning Lab on Innovative Humanitarian Financing workshop at the Intercontinental Hotel from 28-29 November 2018, attended by leading ISF practitioners around the world including Islamic Relief, Muhammadiyah Indonesia, PKPU Human Initiative, and more.

SYMPOSIUM ON ACCESS TO HEALTHCARE FOR ASYLUM SEEKERS AND REFUGEES IN MALAYSIA



Refugees and asylum seekers face multiple challenges in accessing healthcare in Malaysia due to several factors, such as affordability, language barriers, denied access to healthcare due to lack of identity documentation, fear of arrest and detention when seeking care, poor health awareness, and facing prejudice due to lack of understanding regarding their plight as a refugees. These barriers have resulted in delayed care, as well as increased morbidity and mortality among asylum seekers and refugees in Malaysia, in addition to affecting public health in general. MERCY Malaysia

and Médecins Sans Frontières (MSF) jointly organised a symposium on 'Access to Healthcare for Asylum Seekers and Refugees in Malaysia' on 3 December 2018 at Impiana KLCC. Attended by 90 participants comprising government agencies, NGOs, and Civil Society Organisations (CSOs), the symposium sought to identify possible humanitarian solutions to the healthcare issues faced by asylum seekers and refugees, and create a roadmap to improve healthcare access for asylum seekers/ refugees.

LIGHT OF HOPE



Year-end is typically a time for reflection and planning of the year ahead. MERCY Malaysia held a meaningful candlelight event at Taman Bukit Kiara, Taman Tun Dr Ismail, on 15 December 2018 for people to get together and celebrate the year that was. Themed Light of Hope, the beautiful event attracted a small crowd of around 80 despite the

heavy downpour just an hour before dusk. The highlight of the event was a delightful live performance by the Singing Orthopaedic Surgeons (S.O.S) band comprising a group of surgeons and doctors from Hospital University Kebangsaan Malaysia.

FLAG DAY



Flag Day is a popular way of raising funds among the public and to raise awareness of particular causes. It is still widely practised in some part of the world. It is also a good way to engage with volunteers and public donors at the grass roots and also the best way to inculcate humility. Our first fund-raising Flag Day for the year got off to a modest start with

the World Water Day on 22 March 2018 in Oval Damansara and for Rohingya Relief Fund at Sungei Wang Plaza and Kenanga World Centre on the 8 April 2018. Assisted by students from the Faculty of Social Sciences and Humanities, National University of Malaysia (UKM), we managed to get 16 volunteers and four staff to participate at this event.

MEMORANDUM OF INTENT: MERCY MALAYSIA – AHA CENTRE



MERCY Malaysia has been delivering humanitarian aid and expertise to the ASEAN Emergency Response and Assessment Team (ERAT) since 2013. To formalise MERCY Malaysia's engagement with AHA Centre, a Memorandum of Intent (MoI) was officially signed, on the sidelines of the Eighth Meeting of the Governing Board of the AHA Centre. The partnership promotes greater support, facilitation, involvement, and beneficial participation of civil society organisations from ASEAN Member States, which is facilitated through the Regional Alliance for Collective Emergency Response (RACER). Using the ASEAN Joint Disaster Response Plan (AJDRP), RACER aims to achieve the vision of 'One ASEAN One Response'.



MERCY Malaysia is a member of the AADMER Partnership Group (APG), a consortium of seven INGOs committed to work towards a resilient ASEAN. MERCY Malaysia is also included by the Government of Malaysia within the ASEAN Standby Arrangements.



Palu Relief Golf at Glenmarie Golf Club
11 March 2018



Hari Bersama Yayasan Hasanah Jerlun Kedah 2018
17 March 2018



Subang Bistari PruBSN Ramadan 2018
28 May 2018



The PentaKilo Charity Run in aid of MERCY Malaysia organised by UiTM Shah Alam 21 July 2018



Floria Putrajaya 2018
25 August 2018 at 09:00 – 2 September 2018



Move8 for Malaysia Day Walkathon Dataran DBKL Jalan Raja Laut 16 September 2018



GCE Duathlon Sime Darby
16 September 2018



USIM-MM MOU Signing 2018
12 October 2018



Wah Seong Car Wash Fundraising Event 2018
17 October 2018



Brand Laurate CSR Brand Leadership Award 2018 by the Asia Pacific Brands Foundation, Majestic Hotel KL 20 December 2018



ACKNOWLEDGEMENTS



KERJA-KERJA MEMBUANG KELODOK SERTA
KERJA-KERJA BERKAITAN DI TAMAN
PERSEKUTUAN BUKIT KIARA
TAMAN TUN DR ISMAIL (TTDI)
KUALA LUMPUR

PEMILIK: JABATAN LANDSKAP NEGARA

AKSANA:
JABATAN PENGAIRAN DAN SALIRAN
RAYAH PERSEKUTUAN KUALA LUMPUR

SOURCES SDN BHD
BLOCK A, JLN PERUBATAN 2,
KUALAH, 51100 KUALA LUMPUR
NO TEL: 016-305 5733

MULA: 25/10/2018 - TAMAT: 25/10/2018

SECRETARIAT AS OF DECEMBER 2018



Ir Amran Mahzan



Azizah Mohd Nasir



Aishah Sabrina Abdul Jalal



Amiruddin Khairul Anwar



Amrul Hazarin Hamidon



Chan Li Jin



Chan Visan



Edna Salumbi



Fazrin Suzain Supian



Hamizah Md. Rithza



Hasnizan Hashim



Herman Abdullah



Ivy Linus Gibun



Khairur Rijal Jamaluddin



Masniza Mustaffa



Maznah Mohd Adenan



Mohammad Rizal Othman



Mohammad Said Alhudzari Ibrahim



Mohd Hafiz Mohd Amirrol



Mohd Radzi Mohd Redzuan



Muhammad Abdullah Abd Wahab Ishari



Muhammad Syahiran Adenan



Noor Ain Zaira Hasnan



Noorazila Ahmad



Nor Anis Abdul Hamid



Nor Zuri Aziela Jamaluddin



Normaliza Mohd Nasir



Nur Aini Ahmad



Nur Badlizan Zahira Juhari



Nur Hisyam Aziz



Qurratu 'Aini Sahrani



Rossimah Mohamed



Sayidah Kamil



Sh. Shafiqah Toko Khairuddin



Shah Fiesal Hussain



Shahril Idris



Siti Zaleha Abdullah



Syed Reza Helmy Al Attas



Wan Anis Afeeqa Wan Mohamad Azhar



Wong Andrew



Yesotha Balakrishnan



Yao Rachel



Zubaidah Bujang

SECRETARIAT AS OF DECEMBER 2018

IR AMRAN BIN MAHZAN
Executive Director

NUR AINI BINTI AHMAD
Personal Assistant

YESOTHA A/P BALAKRISHNAN
Compliance Officer (Secretariat Matters)

QUALITY & ACCOUNTABILITY DEPARTMENT

ROSSIMAH BINTI MOHAMED
Head

SYAH QURRATU 'AINI BINTI SAHRANI @
SHAHRAN
M&E Officer

FINANCE

MOHAMMAD RIZAL BIN OTHMAN
Head

NOORAZILA BINTI AHMAD
Senior Finance Officer

NOR ZURI AZIELA BINTI JAMALUDDIN
Finance Assistant

HAMIZAH BITNI MD. RITHZA
Finance Assistant

NOR ANIS BINTI ABDUL HAMID
Finance Officer

HUMAN RESOURCE & ADMINISTRATION SERVICES DEPARTMENT

SYED REZA HELMY AL ATTAS
Head

FAZRIN SUZAIN BIN SUPIAN
Senior Procurement Officer

SITI ZALEHA BINTI ABDULLAH
Senior Admin & Training Officer

NUR BADLIZAN ZAHIRA BINTI JUHARI
HR Officer

SH. SHAFIQA BINTI SYED TOKO
KHAIRUDDIN
Admin Assistant

HASNIZAN BIN HASHIM
Dispatch Cum Office Support

SAYIDAH BINTI KAMIL
Office Assistant

COMMUNICATIONS & STRATEGIC ENGAGEMENT

CHAN LI JIN
Head

ANDREW WONG TECK BOON
Senior Communications Officer &
Graphic Designer

MOHAMAD HERMAN BIN ABDULLAH
Field Communications Officer

ISF, FUNDRAISING & EVENTS

AMRUL HAZARIN BIN HAMIDON
Head, Islamic Social Finance

AZIZAH BINTI MOHD NASIR
Deputy Head, Fundraising & Events

AMIRUDDIN
Donor Management & Fundraising
Assistant

PROGRAMME DEVELOPMENT & OPERATION

MOHAMMAD SAID ALHUDZARI BIN
IBRAHIM
General Manager

MUHAMMAD ABDULLAH BIN ABD
WAHAB ISHARI
Senior Programme Officer MEENA

YAO RACHEL
Programme Officer

NORMALIZA BINTI MOHD NASIR
Programme Officer

KHAIRUR RIJAL BIN JAMALUDDIN
Programme Admin Service Assistant

VOLUNTEER MANAGEMENT

NOOR AIN ZAIRA BINTI HASNAN
Volunteer Management Officer

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CHAN VISAN
Deputy Head

MOHD RADZI BIN MOHD REDZUAN
Senior Logistics Officer

BUILDING RESILIENT COMMUNITIES (BRC)

MOHD HAFIZ BIN MOHD AMIRROL
Head

WAN ANIS AFEEQA BINTI WAN
MOHAMAD AZHAR
Programme Officer

SHAHRIIL BIN IDRIS
Programme Assistant

AISHAH SABRINA ABDUL JALAL
ADRRN/BRC Programme Officer

HEALTH UNIT

MASNIZA BINTI MUSTAFFA
Health Coordinator

ZUBAIDAH BINTI BUJANG
Health Programme Officer

KELANTAN FIELD OFFICE

MAZNAH BINTI MOHD ADENAN
Programme Support and Finance
Administrator

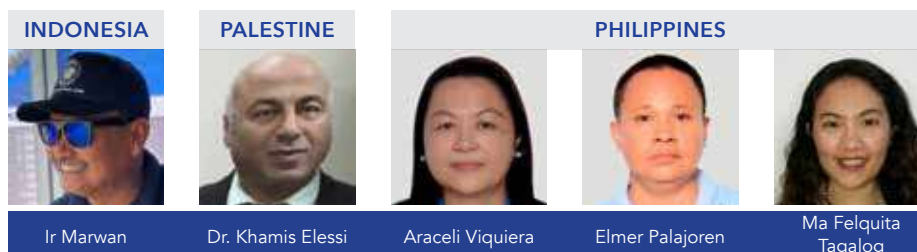
MUHAMMAD SYAHIRAN BIN ADENAN
Field Programme Officer

SABAH OFFICE

EDNA BINTI SALUMBI
Programme Officer (Sabah Chapter)

IVY LINUS GIBUN
Programme Assistant (Sabah Chapter)

SECRETARIAT AS OF DECEMBER 2018



INDONESIA, CENTRAL SULAWESI

IR. MARWAN
Site Engineer cum Field Coordinator,
Palu Operations

PALESTINE

DR. KHAMIS ELESSI
Senior Health & Humanitarian Adviser

PHILIPPINES

ARACELI C. VIQUIERA
Operations Manager, Ormoc Office

MAFEL FELQUITA TAGALOG
Programme Officer

ELMER PALAJOREN
Driver



Name left to right (Front row) – Dr. Re Lin Htun, Dr. Kaung Set, Min Min Tun, Dr. Aung Aung Oo, Dr. Sai Hein Aung, Theint Theint Thu, Baby Soe, Yee Yee Tun, Dr. Kyaw Zan Maung
Name Left to right (Back row) – Aung Aung, Myo Myo Kyi, Dr. Ni Ni Hnin, War War Moe, Thidar Win, Dr. Tin Myo Aung, Dr. Win Min Soe, Dr. Pyae Phyoo Wai, Kyaw Thet Khine, Yee Yee Than, Zaw Min Maung, Than Htay, Theingi Maw, Phyu Phyu Thwe, Dr. Khin Ma Ma, Phyu Phyu Naing, Hla Saw Khine

MYANMAR

SHAH FIESAL HUSSAIN
Country Manager

Dr. Re Lin Htun
Dr. Kaung Set
Min Min Tun
Dr. Aung Aung Oo
Dr. Sai Hein Aung
Theint Theint Thu

Baby Soe
Yee Yee Tun
Dr. Kyaw Zan Maung
Aung Aung
Myo Myo Kyi
Dr. Ni Ni Hnin
War War Moe
Thidar Win
Dr. Tin Myo Aung
Dr. Win Min Soe
Dr. Pyae Phyoo Wai

Kyaw Thet Khine
Yee Yee Than
Zaw Min Maung
Than Htay
Theingi Maw
Phyu Phyu Thwe
Dr. Khin Ma Ma
Phyu Phyu Naing
Hla Saw Khine

COLLABORATIONS

In our experience, no contribution is too small and no measure of kindness is insignificant. MERCY Malaysia recognises the value of working with partners. As an international non-profit organization, we rely solely on funding and donations from organisations and generous individuals to continue our services to provide humanitarian assistance to beneficiaries. We would like to thank our supporters for their tireless contributions and collaborations in our humanitarian work.



SOCIETY MEMBERS

As a non-profit organisation, MERCY Malaysia upholds good governance as part of its commitment to ensuring transparency and accountability throughout humanitarian work. As a registered society, we are governed by the Societies Act (1966) and the Constitution of MERCY Malaysia.

In compliance with the Societies Act, we are required to prepare financial statements to be made public and tabled at our Annual General Meeting (AGM). We hold our AGM on the final Saturday in June of every year, where all members are invited and attend to examine the financial statement, vote on matters arising and to vote for or, stand as a candidate for the Executive Council.

We are grateful for your membership and participation in our governance ensures continued transparency and accountability in our humanitarian work. Thank you.

LIFE MEMBERS

Abd Aziz, Dr.	Fauziah Hj. Mohd. Hassan, Dr.	Mohamad Ismail Ali, Dr.
Abdul Malik Bin Abdul Gaffor, Dr.	Fuziah Md Zain	Mohamed Ikram Mohd Salleh, Assoc. Prof. Dr.
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Abu Aswad Alhaji Joned	Abdul Latiff Mohamed, Dr. ,	Mohd Khalit Bin Othman
Ahmad Faizal Mohd. Perdaus, Dato' Dr.	Abdul Rahim Abdul Majid	Mohd Rohisham Zainal, Dr.
Aishah Ali, Prof Madya Dr. Datin	Abdul Wahab Bin Tan Sri Khalid Osman, Dr	Mohd. Ali Md
Al-Amin Mohamad Daud, Dr.	Ahmad Faezal Bin Mohamed	Mohd. Suhaimi@Sam Sulong, Major
Amir Adham Bin Ahmad,Dr.	Ahmad Zaidi Ahmad Samsudin	Muhammad Hapis Bin Jamil
Anbarasu Ramalingam, Dr	Aiza Aryati Kasim	Namof Jamelah Mohd Ibrahim
Ashar Abdullah, Dato' Dr.,	Aminudin Rahman Mohd. Mydin, Dr.	Noor Filzah Bt. Zubir
Azizah Arshad, Dr.	Anas Hafiz Mustaffa	Nooraini Mohamed Ismail, Dr.
Azmil Hj. Mohd. Daud, Hj.	Anuar Abdul Hamid, Major (R) Hj	Nor Idawaty Ibrahim, Dr.
Badorul Hisham Bin Abu Bakar	Azah Harun	Noraini Md. Desa
Basmullah Yusof, Dr.	Azman B. Zainonabidin, Ar	Norhairani Abdul Wahab
Bybiana Anak Michael	Azura Bt Ibrahim	Norli Binti Othman
Cheong Yee Tsing, Dr.	Balvinder Kaur Kler	Nur Farinda Ibrahim
Dzulkarnaen Bin Ismail, Phd	Bilkis Abd Aziz, Dr.	Peter Gan Kim Soon, Dr.
Fairrul Bin Masnah Kadir	Che Tah Hanafi	Raja Abdul Aziz Raja Musa
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Fatimah Mahmood	Ehfa Bujang Safawi,Dr.	Razi Pahlavi Abdul Aziz
Fawzia Hanoum Ariff	Farah Abdullah @ Farah Hamzah	Hamzah Ismail,Dr.
Gunalan A/L Palari @Arumugam, Dr.	Faridah Osman	Hariyati Shahrma Abdul Majid, Dr.
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Abdul Muin Ishak, Dr.	Ghazali Abdul Wahab, Dr.	Helen Benedict Lasimbang, Assoc. Prof. Dr.
Abdul Razak K.V. Koya Kutty, Dr.	Habibah @ Norehan Haron	Humairah Samad Cheung, Prof. Dr.
Afdalina Tumian	Hairol Azrin Othman	Jamilah Shaikh Mohd Jain
Ahmad Ismail	Haruna Rashid Dr Datuk Madya Prof	Justina Eddy
Aishah Binti N. Abu Bakar,	Harmandar Singh Naranjan Singh	Kamarul Azahar Mohd Razali
Alex Lai	Hasri Samion, Dr.	Khairul Anuar Jaafar
Amran Mahzan, Ir.	Ho Tze Hock	Kursiah M. Razali
Anita @Ani Binti Abdul Malek	Inderjeet Kaur, Rani,	Liaw Yun Haw, Dr.
Ayu Akida Binti Abd Rashid	Jitendra Kumar A/L S.N Tejani, Dr.	Lily Kartina Karim
Azlin Hashima Mt. Husin	Kamariah Mohamad Kontol	Lok Shui Fen @ Adrian Lok
Azry Mohd Ali	Kamat Norit	Mahdzir Md. Isa
Balakrishnan A/L Amathelingam	Krishna Kumaran A/L A. Ramasamy, Dr.	Martin Anak Jandom
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Chai Chin Pee	Lili Suriani Hj Mi'an	Mohamed Hanafi Ramli, Ir
Damina Khaira	Loh Sit Fong	Mohamed Noor Suleiman
Edward Hew Cheong Yew	Mahani Idris Daim, Ybhg Toh Puan	Mohd Nazrine Arias
Fairuz Ashikin	Mariah Zainatul Maknun A. Zahidin	Mohd Shah Awaluddin
Faridah Akmar Ibrahim	Mimi Isnita Mohamed Iqbal,	Mohd. Azman Sulaiman

SOCIETY MEMBERS

LIFE MEMBERS

Mohtar Ibrahim, Dr
 Muhammed Faisal Abdul Wahab
 Nasaruddin Abdul Aziz, Dr.
 Noor Janah Abdullah
 Nor Halimahtun Hassan Maasom,
 Nor Khairiah Md. Kenali, Dr.
 Norazam Ab Samah, Hj,
 Norherah Syed Omar, Datin Dr.
 Norly Ismail, Dr.
 Nurahan Maning, Dr.
 Puteri Rohayu Megat M Yusof
 Raja Riza Shazmin Raja Badrul Shah, Datin Y.M.
 Razali Bin Kamisan
 Risnawati Yassin
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 Hasnah Hanapi @ Hanafi, Datin
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 Ibrahim Umbichi Moideen
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 Liew Kiew Lian
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 Mafeitzeral Mamat, Dr.
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 Megawati Bt. Md Rashidi
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 Mohamed Hatta Shaharom
 Mohd Hamzah Kamarulzaman, Dato Dr.
 Mohd Rafee Md. Aris
 Mohd Shaharuddin Asmani
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 Musa Bin Mohd Noor
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 Noor Siah Idris, Dr.
 Nor Hazla Mohamed Hafiah, Dr.
 Nora Azizi Uzi
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 Norzila Mohamed Zainudin, Dr
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 Rosleena Anin Rozalee @ Zahari, Dr
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 Sarudin Bin Rohseli,
 Shaharudin Saamin, Dr. Phd
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 Sharifah Sakinah Syed Hassan
 Sharlina Bt. Adnan
 Siti Zainab Ibrahim
 Suhaireen Suhaiza Abdul Ghani,
 Syed Abdul Haris B. Syed Mustapa
 Tajul Edrus Nordin
 Tan Sim Hwee,
 Usmirah Ahmad
 Wan Fadhlil Wan Ismail, Dr.
 Wan Nik Wan Ismail, Dato' ,
 Yang Wai Wai,
 Yusof Hassim
 Zainal Mohamed,
 Zamaliah Md Juah,
 Zubidhah Bt. Ab. Hamid
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 Segaran, Dr.
 Shahridan Mohd Fathil, Dr.
 Shalimar Abdullah, Assoc. Prof. Dr.
 Sharida Suhaila Abdul Shukor
 Sharima Ruwaida Abbas
 Siti Noraishah Sheikh Salim
 Sri Kumar, Datuk Dr.
 Susan Binti Abdullah @ Susan Shamin, Datin
 Syed Hashim Tuan Long
 Tan Choi Wah
 Tunku Azela Tunku Aziz
 Wan Adleen Shahril Wan Hanafi,
 Wan Hazmy Che Hon
 Wan Nurdiana Zaireen Wan Zainal Abidin,
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 Zamzam Zainuddin
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 Suzain Datuk Hj. Suhaimi, Dr. Hjh.
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 Tunku Sara Tunku Ahmad Yahaya
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 Wan Mohd Hafidz B Wan Hisham, Dr. ,

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 Ye Htut @ Mohammad Iqbal Omar, Dr.
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 Zaleha Abdullah Mahdy, Prof. Dr.
 Zariah Mohd Zain, Dr
 Zuraidah Mian

ORDINARY MEMBERS*

Baba Md. Deni, Datuk Dr.
 Muhammad Tauffik Prof Dr.
 Timothy Cheng Tsin Jien, Dr
 Wan Nurdiyana Wan Mahyuddin
 Mohamad Don Cheang,
 R. Remakantan Ramachandran
 Viveganathan Rajangam
 Mohd Nazlee Bin Sabran, Dr
 Shanti A/P Palanisamy
 Wan Muliyadi Bin Wan Sulaiman
 Zainudin Hj. Ahmad

**Care as been taken to publish names of ordinary member whose annual subscriptions are up-to-date. Please inform us if your name is missing.*

VOLUNTEERS

DOMESTIC

Abdul Wadood Mu
Adam Quezon
Adibah Ariffin
Agnes Khaw Swee Sim
Ahmad Adzrin Izuddin
Ahmad Hafizuddin Mahamud
Ahmad Sheehan Shub
Ahmad Syafiq Samad
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Alizah Malek
Alyxcus Lasambi
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Elaine Ang Zuo Mei, Dr.
Elaine Choong Kar Man, Dr.
Elwyna Malambut
Emy Shahida Zulkifli

Erni Zurina Romli, Dr.
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Hazwan Hamidi
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Jarreau Chong
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Jayne Reed
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Karen Tan Zan Kew
Karshini a/p Jeya Pirathaba
Kavitha Sathasivan
Khadijah Ahmad Sabri
Khadijah Zainal
Khairul Faizal
Khairunnisa Khairiah Hairudin
Kho Jiat Suan
Khoirul Aaziemah Abdul Rahim
Kribakare Vellu
Krishnabalan a/l Jeyabalan
Kunal Doshi, Dr.
Lee Meng Yit, Dr.
Leong Kai Sing, Dr.
Liew Cherng Kae, Dr.
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Ling Fong

Ling Pei yeung
Liza Ahmad Faisal, Dr.
Lok Shui Fen @Adrian
Lok Shui Fen @Adrian
Low Tze Ken
Margaret Young Siew Ching
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Maslina Azizi, Dr.
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Mohamad Saleem Anis
Mohamad Zakour Khadari
Mohammad Mu'az Hashim
Mohammad Rasydan Abd Hamid
Mohammed Abdulkaliq Al-Mahfadi
Mohd Aizat Abdul Rahim
Mohd Anas Mentoh
Mohd Azlan Saw
Mohd Hazwan Hamidi
Mohd Mokrish Md. Ajat, Dr.
Mohd Nasurudin Hasbullah
Mohd Nazri Mohd Daud, Dr.
Mohd Nor Bin Arip
Mohd Radzi Jamaludin
Mohd Razib Basiron
Mohd Syukri Bin Hashim
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Muhammad Akmal Sukadis
Muhammad Arif Aiman Jawari
Muhammad Azra Azmy
Muhammad Faisal Iskandar
Muhammad Haziq Zainal Ariffin
Muhammad Izraff Ihsan
Muhammad Saniy Mohammad Noor
Muhammad Shafiq Snin
Muhammad Suhaimi Che Ab Malik
Muhammad Syafiq Dzuradeen
Muhd Shazril Aizat
Muzeen Bakhtiar
Nabilah Azman
Nadia Abu Bakar
Nadia Nazirah
Nadirah Babji
Najib Alwi
Natasha Nadya Hussein
Nazirah Nor Azlan
Nazrul Nazri
Nereus Musu
Nik Syaza Lina Nik Ruzman
Nina Marlynda Razali
Nirmal Kaur, Dr.
Noor Azalina Amat
Noor Rilki Muhammad

VOLUNTEERS

DOMESTIC

Noorazlina Adnan	Ros Shaherra Mohmad Azmi	Thum Chern Choong, Dr.
Nor Azieemah Ismail	Rosalia Michael	Timothy Cheng Tsin Jien, Dr.
Nor Ezatul Syazana	Rosalia Michael	Vivegananthan S/O Rajangam
Nor Fahrnisah Mohd Mazlan	Rosalind Jotin, Dr.	Viven Rao A/L Krishna Moorthi
Nor Fairuzaimi Zakaria	Ruzanaz Syafira, Dr.	Vosephine Stephen
Nor Hafizah	Saffa Syazwani Mohd Suhaimi, Dr.	Wan Amni Zulfikar, Dr.
Nor Hazwani Zenol Ariffin	Saffa Syazwani Mohd Suhaimi, Dr.	Wan Nabilah Wan Mohd Shaffii
Nor Saadah Abdul Shukor	Saidatul Huda Hamzah	Wan Nurul Aisyah Hanim Mohamed Lupi
Nor Shahirah Abdul Shukor	Sakinah Abd Wahab	Wan Syazwan Wan Mokhtar
Nor Zetty Hazra Abd Rahim	Sakinah Mohamad Alhabshi	Wasinin Duari
Norain Abdul Rahim	Saqinah Amir	Wendy Shoesmith, Dr.
Noraini Abdul Ghani	Sarina Omar	Wong Lee Kiong (David)
Noraini Arshad	Sarjit Ramday	Wong Yen Jun
Norashikin Nordin	Shadatul Shafika Zainal Abidin	Wong Yuet Peng
Norhaslanshah Salleh	Shahrizal Shaharum	Yanti Yasim
Norhayati Paraman	Shangeetha Anbalagan	Yuki Julius Ng We Yong
Norhidayah Nadila Maulad Daud	Shanthi A/P Palanisamy	Zackry Zulkarnain Zahedi
Norsolehah Saibine	Sharifah Syuhaidah Syed Zamanil Farid	Zahabiya Mohamed Hussain, Dr.
Norzumaayati Goloi	Shazreen Ahmad Puad	Zahid Izzani Mohd Said
Nur Afiqah Hairul Anwar	Siti Jo Anne	Zaimilatun Laila Zainal Abidin
Nur Ain Noor Azman	Siti Aishah Hanin Ramli	Zaleha Ahmad
Nur Ashiqin Abd Rahman	Siti Hawa Mohd Daud	Zuriani Basri
Nur Balqis Noramlan	Siti Noor Abdullah	
Nur Dianah Amiruddin	Siti Nor Afifah Omar	
Nur Farhana Abdul Hadi, Dr.	Siti Nur Hayati Zainal Abidin	
Nur Hafizah Mansor	Siti Nur Najihah Lutfi	
Nur Liyana Mohd Azmi	Siti Nurainie Tukimin	
Nur Nazrah abd shukor	Siti Nurulnadia A Rahaman	
Nur Nazurah Mohd Nasir	Siti Raihanah Zainal Abidin	
Nur Sharah Mohd Alladin	Siti Royany Ariff	
Nur Syazana Aisyah Azlan	Siti Syahada Arsad	
Nur Syazwani Othman	Siva Shangari Govindan	
Nurizani Aziz	Sivalingam a/l Karuppiyah	
Nurmazrina Muhamad Zalan	Suganya Murugaiah	
Nursyazwani Shaarani	Suhaina Yaakub	
Nurul Afaaf Mohd Nasir	Sujatha Balakrishnan	
Nurul Amira Mohd Noor	Suraiya Ibrahim	
Nurul Asyiqin Aziz	Suriana Hanim	
Nurul Atikah Azmi	Syadzaratunnur Abd Aziz	
Nurul Azlean Norzan, Dr.	Syaheema Hamidon	
Nurul Balqis Mohamad Adib	Syahrul Zamri Sarkawi	
Nurul Hasanah Baharom	Syed Jefrizal Syed Jamal	
Nurul Syafiqah Zainol	Syed Saifudin Syed Hamdan	
Nurul Syazwani	Syed Syafiq Said Ismail	
Nurul Wahidah Kamarulzaman	Syolihah Abda Rahim	
Ong Cheong Beng (Jerry)	Tan Hui Ting	
Ong Cheong Beng (Jerry)	Tan Jie Sheen	
Ong Mei Shan (Becky)	Tan Kok Chaon	
Parasul Basang	Tan Wen-Li, Dr.	
Parasul Basang	Tang Seng Hock	
Patinin @ Sadtin Gamil Rumbuton	Tengku Muhammad Ridzauddin	
Paul Birlly	Tengku Abdul Halim, Dr.	
Raabia Basaria Rasheed	Tengku Putri Zaharah Tengku	
Rafidah Abdullah Zauau	Bahanuddin, Dr.	
Reenuga Regu	Theresa Chan Siew Yoong	
Richard Clement Makulim	Thevadarshni Chelva kumar	

VOLUNTEERS

INTERNATIONAL

Abdul Rahman Ahmad Badayai, Dr.	Noor Syafiq Aizat Ishak, Dr.
Ahmad Abid Abas, Dr.	Noor Zehan Abdul Rahim, Dr.
Ahmad Fahimullah Hamzah, Dr.	Nor Asiah Hashim, Dr.
Ahmad Sheehan Shuib, Dr.	Nor Azira Ismail, Dr.
Ani Amelia Zainuddin, Prof. Dr.	Nor Farihan Ishak
Anita Abdul Malek	Nor Nisa Alias, Dr.
Ayu Aszlina Sidek, Dr.	Norazlinda Che Hussin
Azizan Sharif, Dr.	Norizan Kamarudin, Dr.
Azlina Wati Nikmat, Dr.	Normala Mohammad Som, Dr.
Azry Shamsury	Nur Dianah Amiruddin, Dr.
Brenda Saria Yuliawiratman, Dr.	Nur Hafizah Mansor, Dr.
Cecilia Jeyanthi Victor	Nur Haryanie Haron, Dr.
Chee Fook Wah	Nur Hasanah Abu Bakar
Cheong John Yee, Dr.	Nur Khalilatul Amal Kamal Subki
Chia Peck Kee, Dr.	Nur Liyana Johar, Dr.
Chian Yee Yau, Dr.	Nurul Iman Ahmad Azmi, Dr.
Chok Au Bo, Dr.	Philip Peter S Golingai
Dana Qurratuaini Zulkifly, Dr.	Rashidah Ismail, Prof. Madya Dr.
Elok Vradizza Feni	Rosgayah Abd Majid
Erni Zurina Romli, Dr.	Sakinah Mohamad Alhabshi
Fahrin Zara Mohammad Nasser, Dr.	Sharima Ruwaida Abbas
Frances Lim Chin Pei	Silviana Bonadei
Gopinath Nadarajan, Dr.	Siti Amirah Mat Saad
Haliza Hashim	Siti Nordiana Ayub, Dr.
Hon Siong Leng, Dr.	Sockalingam S/O Thanimalay
Iza Emilia Ibrahim, Dr.	Soh Yih Harn, Dr.
Jameyah Sheriff	Suzalinna Sulaiman
Jasmine Avalani Chandrakant, Dr.	Syed Muhammad Abdul Hadi Arief
Jasni Ramlee Jusof	Syed Saifudin Syed Hamdan
Jefri Irwan Harris Gunawan, Dr.	Tan Su Chen
Jemlah Ahmad	Tengku Muhammad Ridzaudin Tengku
Jeremy Lim Yao Song	Abdul Halim, Dr.
Karshini Jeya Pirathaba, Dr.	Thomas Carl Mckearney, Dr.
Khairunnajwa Khairuddin, Dr.	Thurai M Karuppiah
Khairunnisa Makmon, Dr.	Thurairaj A/L Manoharan
Khoo Sing Shern	Vivegananthan Rajangam
Levin Kesu Belani, Dr.	Yang Wai Wai
Lily Anak Ding, Dr.	Yanti Yasim
Loh Sit Fong	Zaleha Ahmad
Low Tze Ken	Zullaili Zainal Abidin
Lynne Yong Ee Lin, Dr.	Zuriani Basri
Mardiana Kipli, Dr.	
Mohamad Azzlee Mustafa, Dr.	
Mohamad Hanafi Ramli, Ir.	
Mohamed Noor Suleiman	
Mohd Haizal Mohd Nor, Dr.	
Muhammad Azrie Amirudin	
Muhammad Fauzi Mohamed	
Muhammad Hapis Jamil	
Muhammad Noorfahmi Mohd Latib	
Munirah Omar, Dr.	
Nadirah Babji	
Nandini Ramasenderan, Dr.	
Nasuha Yaacob, Dr.	
Natasha Razali, Dr.	
Noor Shuhada Yusoff	



FINANCIAL STATEMENT

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CORPORATE INFORMATION

PERSATUAN BANTUAN PERUBATAN MALAYSIA

(MALAYSIAN MEDICAL RELIEF SOCIETY) (MERCY MALAYSIA)

(Registered under the Societies Act, 1966)

(Society No.: 1155)

PRESIDENT	Dato' Dr. Ahmad Faizal Bin Mohd Perdaus
VICE PRESIDENT I	Datuk Dr. Heng Aik Cheng
VICE PRESIDENT II	Yang Mulia Datin Raja Riza Shazmin Raja Badrul Shah
VICE PRESIDENT III	Prof. Madya Dr. Shalimar Binti Abdullah
HONORARY SECRETARY	Razi Pahlavi Bin Abdul Aziz
ASSISTANT HONORARY SECRETARY	Ahmad Faezal Bin Mohamed
HONORARY TREASURER	Ar. Mohamad Ayof Bin Bajuri
COMMITTEE MEMBERS	Prof. Harmandar Singh A/L Naranjan Singh Prof. Dr. Ye Htut @ Mohammad Iqbal Bin Omar Dr. Norzila Binti Mohamed Zainudin Ir. Mohamad Hanafi Bin Ramli
CO-OPTED MEMBERS	Assoc. Prof. Datuk Dr. Hanafiah Harunarashid Dr. Roslan Harun Dr. Hariyati Shahrina Abdul Majid Dr. Nasuha Binti Yaacob Dr. Peter Gan Kim Soon Hj. Norazam Ab Samah
AUDITORS	Azuddin & Co. (AF1452) 2766-C, Jalan Changkat Permata Taman Permata 53300 Kuala Lumpur
PRINCIPAL PLACE OF OPERATION	Unit 19-8, 19 th Floor Menara Oval Damansara No. 685, Jalan Damansara 60000 Damansara, Kuala Lumpur.
BANKERS	Bank Islam Malaysia Berhad CIMB Bank Berhad Malayan Banking Berhad RHB Bank Berhad

REPORT OF THE AUDITORS

INDEPENDENT AUDITORS' REPORT TO THE MEMBER OF
PERSATUAN BANTUAN PERUBATAN MALAYSIA
(MALAYSIAN MEDICAL RELIEF SOCIETY) (MERCY MALAYSIA)
(Registered under the Societies Act, 1966)
(Society No.: 1155)

Report on the Audit of the Financial Statements

Opinion

We have audited the financial statements of Persatuan Bantuan Perubatan Malaysia (Malaysian Medical Relief Society) (Mercy Malaysia) ("the Society"), which comprise the statement of financial position as at 31 December 2018, and the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the financial year then ended, and notes to the financial statements, including a summary of significant accounting policies, as set out on the following pages.

In our opinion, the accompanying financial statements give a true and fair view of the financial position of the Society as at 31 December 2018, and of its financial performance and its cash flows for the financial year then ended in accordance with Malaysian Financial Reporting Standard, International Financial Reporting Standards and the requirements of the Societies Act, 1996 in Malaysia.

Basis for Opinion

We conducted our audit in accordance with approved standards on auditing in Malaysia and International Standards on Auditing. Our responsibilities under those standards are further described in the Auditors' Responsibilities for the Audit of the Financial Statements section of our report. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Independence and Other Ethical Responsibilities

We are independent of the Society in accordance with the By-Laws (on Professional Ethics, Conduct and Practice) of the Malaysian Institute of Accountants ('By-Laws') and the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants ('IESBA Code'), and we have fulfilled our other ethical responsibilities in accordance with the By-Laws and the IESBA Code.

Information Other than the Financial Statements and Auditors' Report Thereon

The Executive Committee of the Society are responsible for the other information. The other information comprises the information included in the annual report but does not include the financial statements of the Society and our auditors' report thereon.

Our opinion on the financial statements of the Society does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements of the Society, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements of the Society or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of the other information, we are required to report that fact. We have nothing to report in this regard.

REPORT OF THE AUDITORS

INDEPENDENT AUDITORS' REPORT TO THE MEMBER OF
PERSATUAN BANTUAN PERUBATAN MALAYSIA
(MALAYSIAN MEDICAL RELIEF SOCIETY) (MERCY MALAYSIA)
(Registered under the Societies Act, 1966)
(Society No.: 1155)

Report on the Audit of the Financial Statements (continued)

Responsibilities of the Executive council for the Financial Statements

The Executive Committee of the Society are responsible for the preparation of financial statements of the Society that give a true and fair view in accordance with Malaysian Financial Reporting Standard and the requirements of the Societies Act, 1966 in Malaysia. The executive committee are also responsible for such internal control as the executive committee determine is necessary to enable the preparation of financial statements of the Society that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements of the Society, the executive committee are responsible for assessing the Society's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the executive committee either intend to liquidate the Society or to cease operations, or have no realistic alternative but to do so.

Auditors' Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements of the Society as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with approved standards on auditing in Malaysia and International Standards on Auditing will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with approved standards on auditing in Malaysia and International Standards on Auditing, we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements of the Society, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Society's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the executive committee.

REPORT OF THE AUDITORS

INDEPENDENT AUDITORS' REPORT TO THE MEMBER OF
PERSATUAN BANTUAN PERUBATAN MALAYSIA
(MALAYSIAN MEDICAL RELIEF SOCIETY) (MERCY MALAYSIA)
(Registered under the Societies Act, 1966)
(Society No.: 1155)

Report on the Audit of the Financial Statements (continued)

Auditors' Responsibilities for the Audit of the Financial Statements (continued)

- Conclude on the appropriateness of the executive committee use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Society's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditors' report to the related disclosures in the financial statements of the Society or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditors' report. However, future events or conditions may cause the Society to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements of the Society, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the executive committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Report on Other Legal and Regulatory Requirements

In accordance with the requirements of the Societies Act, 1966 in Malaysia, we also report that in our opinion the accounting and other records and the registers required by the Act to be kept by the Society have been properly kept in accordance with the provisions of the Act.

Other Matters

This report is made solely to the members of the Society, as a body, in accordance with the Societies Act, 1966 in Malaysia and for no other purpose. We do not assume responsibility to any other person for the content of this report.

azuddin&co.

AZUDDIN & CO.

AF 1452

Chartered Accountants

Kuala Lumpur,

Date

Date: 11 June 2019

Azuddin Bin Daud

AZUDDIN BIN DAUD

Partner

2290/07/2020(J)

EXECUTIVE COUNCIL'S REPORT

PERSATUAN BANTUAN PERUBATAN MALAYSIA
(MALAYSIAN MEDICAL RELIEF SOCIETY) (MERCY MALAYSIA)
(Registered under the Societies Act, 1966)
(Society No.: 1155)

EXECUTIVE COUNCIL'S REPORT FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2018

The Executive Council have pleasure in submitting their report and the audited financial statements of the Society for the financial year ended 31 December 2018.

EXECUTIVE COUNCIL OF THE SOCIETY

The Executive Council who served since the date of last report are:-

PRESIDENT	Dato' Dr. Ahmad Faizal Bin Mohd Perdaus
VICE PRESIDENT I	Datuk Dr. Heng Aik Cheng
VICE PRESIDENT II	Yang Mulia Datin Raja Riza Shazmin Raja Badrul Shah
VICE PRESIDENT III	Prof. Madya Dr. Shalimar Binti Abdullah
HONORARY SECRETARY	Razi Pahlavi Bin Abdul Aziz
ASSISTANT HONORARY SECRETARY	Ahmad Faezal Bin Mohamed
HONORARY TREASURER	Ar. Mohamad Ayof Bin Bajuri
COMMITTEE MEMBERS	Prof. Harmandar Singh A/L Naranjan Singh Prof. Dr. Ye Htut @ Mohammad Iqbal Bin Omar Dr. Norzila Binti Mohamed Zainudin Ir. Mohamad Hanafi Bin Ramli
CO-OPTED MEMBERS	Assoc. Prof. Datuk Dr. Hanafiah Harunarashid Dr. Roslan Harun Dr. Hariyati Shahrma Abdul Majid Dr. Nasuha Binti Yaacob Dr. Peter Gan Kim Soon Hj. Norazam Ab Samah

STATUTORY INFORMATION

PERSATUAN BANTUAN PERUBATAN MALAYSIA

(MALAYSIAN MEDICAL RELIEF SOCIETY) (MERCY MALAYSIA)

(Registered under the Societies Act, 1966)

(Society No.: 1155)

STATUTORY INFORMATION ON THE FINANCIAL STATEMENTS

Before the financial statements of the Society were prepared, the Executive Council took reasonable steps:

- (a) to ascertain that proper action had been taken in relation to the writing-off of bad debts and the making of allowance for doubtful debts, and have satisfied themselves that all known bad debts had been written-off and that adequate allowance had been made for doubtful debts; and
- (b) to ensure that any current assets which were unlikely to be realised at their book values in the ordinary course of business have been written down to their estimated realisable values.

As at the date of this report, the Executive Council are not aware of any circumstances:

- (a) which would render the amount written off for bad debts or the amount of the allowance for doubtful debts inadequate to any substantial extent in the financial statements of the Society; or
- (b) which would render the values attributed to current assets in the financial statements of the Society misleading; or
- (c) which have arisen which render adherence to the existing method of valuation of assets or liabilities of the Society misleading or inappropriate; or
- (d) not otherwise dealt with in this report or financial statements which would render any amount stated in the financial statements of the Society misleading.

As at the date of this report, there does not exist:

- (a) any charge on the assets of the Society which has arisen since the end of the financial year and secures the liability of any other person; or
- (b) any contingent liability of the Society which has arisen since the end of the financial year.

No contingent or other liability has become enforceable, or is likely to become enforceable within the period of twelve months after the end of the financial year which, in the opinion of the Executive Council, will or may substantially affect the ability of the Society to meet its obligations as and when they fall due.

In the opinion of the Executive Council:

- (a) the results of the operations of the Society during the financial year were not substantially affected by any item, transaction or event of a material and unusual nature.
- (b) no item, transaction or event of a material and unusual nature has arisen in the interval between the end of the financial year and the date of this report which is likely to affect substantially the result of operations of the Society for the financial year in which this report is made.

STATEMENT BY EXECUTIVE COUNCIL

PERSATUAN BANTUAN PERUBATAN MALAYSIA

(MALAYSIAN MEDICAL RELIEF SOCIETY) (MERCY MALAYSIA)

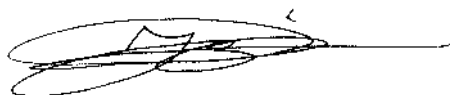
(Registered under the Societies Act, 1966)

(Society No.: 1155)

STATEMENT BY EXECUTIVE COUNCIL

We, The President and Honorary Secretary of Persatuan Bantuan Perubatan Malaysia (Malaysian Medical Relief Society) (Mercy Malaysia) state that, in our opinion, the financial statements set out on the following pages are drawn up in accordance with Malaysian Financial Reporting Standard, International Financial Reporting Standard and the requirements of the Societies Act, 1966 in Malaysia so as to give a true and fair view of the state of affairs of the Society as at 31 December 2018 and financial performance and cash flows of the Society for the year ended on that date.

On behalf of the Executive Council:



DATO' DR. AHMAD FAIZAL BIN MOHD PERDAUS

President



RAZI PAHLAVI BIN ABDUL AZIZ

Honorary Secretary

Kuala Lumpur,

Date:

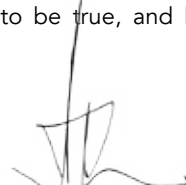
11 June 2019

STATUTORY DECLARATION BY TREASURER

I, AR. MOHAMAD AYOF BIN BAJURI, being the Honorary Treasurer primarily responsible for the financial management of Persatuan Bantuan Perubatan Malaysia (Malaysian Medical Relief Society) (Mercy Malaysia), do solemnly and sincerely declare that the financial statements set out on the following pages are, in my opinion, correct and I make this solemn declaration conscientiously believing the same to be true, and by virtue of the provisions of the Statutory Declarations Act 1960.

Subscribed and solemnly declared by the above-named
AR. MOHAMAD AYOF BIN BAJURI at Kuala Lumpur
in the Federal Territory on 11 June 2019

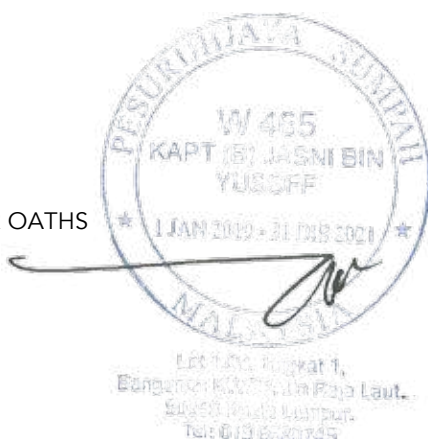
)
)
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AR. MOHAMAD AYOF BIN BAJURI

Before me,

COMMISSIONER FOR OATHS



FINANCIAL STATEMENTS

PERSATUAN BANTUAN PERUBATAN MALAYSIA

(MALAYSIAN MEDICAL RELIEF SOCIETY) (MERCY MALAYSIA)

(Registered under the Societies Act, 1966)

(Society No.: 1155)

STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2018

	Note	2018 RM	2017 RM
INCOME			
Donations	6	12,397,328	13,297,259
Membership fee	7	2,160	3,800
Other income	8	180,136	113,181
		<u>12,579,624</u>	<u>13,414,240</u>
LESS: EXPENSES			
Charitable expenditure	9	(11,537,849)	(15,033,628)
Communication and fund raising expenses	10	(621,528)	(434,531)
Operating expenses	11	(1,338,449)	(1,728,873)
		<u>(13,497,826)</u>	<u>(17,197,032)</u>
DEFICIT FOR THE FINANCIAL YEAR		<u>(918,202)</u>	<u>(3,782,792)</u>

The accompanying notes form an integral part of these financial statements.

FINANCIAL STATEMENTS

PERSATUAN BANTUAN PERUBATAN MALAYSIA
(MALAYSIAN MEDICAL RELIEF SOCIETY) (MERCY MALAYSIA)
(Registered under the Societies Act, 1966)
(Society No.: 1155)

STATEMENT OF FINANCIAL POSITION AS AT 31 DECEMBER 2018

	Note	2018 RM	2017 RM
ASSETS			
NON-CURRENT ASSET			
Property, plant and equipment	12	353,140	528,867
CURRENT ASSETS			
Inventories	13	154,641	161,308
Other receivables	14	881,171	1,063,360
Cash and cash equivalents		7,429,712	7,339,441
		<u>8,465,524</u>	<u>8,564,109</u>
CURRENT LIABILITY			
Other payables and accruals		<u>1,159,681</u>	<u>515,791</u>
		<u>1,159,681</u>	<u>515,791</u>
NET CURRENT ASSETS		<u>7,305,843</u>	<u>8,048,318</u>
NET ASSETS		<u>7,658,983</u>	<u>8,577,185</u>
FINANCED BY:			
Charitable funds		<u>7,658,983</u>	<u>8,577,185</u>
MEMBERS FUND		<u>7,658,983</u>	<u>8,577,185</u>

FINANCIAL STATEMENTS

**STATEMENT OF CHANGES IN CHARITABLE FUND
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2018**

	2018 RM	2017 RM
Balance as at 1 January	8,577,185	12,359,977
Deficit for the year	(918,202)	(3,782,792)
Balance as at 31 December	<u>7,658,983</u>	<u>8,577,185</u>
Charitable funds consist of:-		
Unrestricted funds	518,398	101,631
Restricted funds:		
Bangladesh	1,383,460	2,710,688
Cambodia	-	75,630
Indonesia	185,181	-
Malaysia	860,234	626,009
Nepal	208,838	252,097
Palestine	4,080,178	4,139,097
Syria	422,204	672,033
Yemen	490	-
	<u>7,140,585</u>	<u>8,475,554</u>
	<u>7,658,983</u>	<u>8,577,185</u>

FINANCIAL STATEMENTS

PERSATUAN BANTUAN PERUBATAN MALAYSIA
(MALAYSIAN MEDICAL RELIEF SOCIETY) (MERCY MALAYSIA)
(Registered under the Societies Act, 1966)
(Society No.: 1155)

CASH FLOW STATEMENT

FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2018

	Note	2018 RM	2017 RM
CASH FLOWS FROM OPERATING ACTIVITIES			
Deficit for the year		(918,202)	(3,782,792)
Adjustments for:			
Depreciation of property, plant and equipment		95,048	153,453
Gain on disposal of property, plant and equipment		-	(412)
Loss on disposal of property, plant and equipment		93	55
Property, plant and equipment written off		84,488	-
Interest income		(53,582)	(51,488)
Deficit before working capital changes		(792,155)	(3,681,184)
Changes in working capital:			
Decrease in inventories		6,667	21,232
Decrease in other receivables		182,189	51,911
Increase in other payables		643,890	149,950
Cash generated from / (used in) operating activities		40,591	(3,458,091)
Interest received		53,582	51,488
Net cash generated from / (used in) operating activities		94,173	(3,406,603)
CASH FLOWS FROM INVESTING ACTIVITIES			
Purchase of property, plant and equipment	15	(4,302)	(67,647)
Proceed from disposal of property, plant and equipment		400	738
Net cash used in investing activities		(3,902)	(66,909)
Net increase / (decrease) in cash and cash equivalents		90,271	(3,473,512)
Cash and cash equivalents at beginning of the year		7,339,441	10,812,953
Cash and cash equivalents at end of the year	16	7,429,712	7,339,441

NOTES TO THE FINANCIAL STATEMENTS

FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2018

PERSATUAN BANTUAN PERUBATAN MALAYSIA

(MALAYSIAN MEDICAL RELIEF SOCIETY) (MERCY MALAYSIA)

(Registered under the Societies Act, 1966)

(Society No.: 1155)

1 GENERAL INFORMATION

The Society is a non-profit organisation, humanitarian and charitable body registered under the Societies Act, 1966, focusing on providing medical relief, sustainable health related development and disaster risk reduction activities for vulnerable communities. The principal objectives of the Society are:

- i) to provide humanitarian aid and in particular medical relief and Water, Sanitation and Hygiene (WASH) programme to vulnerable communities within Malaysia or anywhere throughout the world as and when the need arises;
- ii) to promote the spirit of goodwill, volunteerism, and humanitarianism among members and volunteers of the Society;
- iii) to educate the public on aspects of humanitarian assistance, disaster management and risk reduction; and
- iv) to liaise with various local and international relief organisations, agencies, host governments and or other interested societies to assist in achieving these objectives.

2 STANDARDS AND INTERPRETATIONS ISSUED BUT NOT YET EFFECTIVE

The Society has not adopted the following standards and interpretations that have been issued but not yet effective:

Description	Effective for annual periods beginning on or after
Leases MFRS 16 *	1 January 2019
Insurance contract MFRS 17 *	1 January 2021

* not related to the Society nature of business

The Executive Council are of opinion that the standards and interpretations above are not related to the Society activities.

3 SIGNIFICANT ACCOUNTING POLICIES

The financial statements of the Company have been prepared in accordance with Malaysian Financial Reporting Standards ("MFRS"), International Financial Reporting Standards and the Societies Act, 1966 in Malaysia.

The financial statements are presented in Ringgit Malaysia ("RM"), which is the functional currency of the Society.

NOTES TO THE FINANCIAL STATEMENTS

FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2018

PERSATUAN BANTUAN PERUBATAN MALAYSIA

(MALAYSIAN MEDICAL RELIEF SOCIETY) (MERCY MALAYSIA)

(Registered under the Societies Act, 1966)

(Society No.: 1155)

3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

3.1 PROPERTY, PLANT AND EQUIPMENT

All items of plant and equipment are initially recorded at cost. Subsequent costs are included in the asset's carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the Society and the cost of the item can be measured reliably. The carrying amount of the replaced part is derecognised. All other repairs and maintenance are charged to the income statement during the financial period in which they are incurred.

Subsequent to recognition, plant and equipment are stated at cost less accumulated depreciation and any accumulated impairment losses.

Depreciation of plant and equipment is provided for on straight line basis to write off the cost of each asset to its residual value over the estimated useful life.

The principle annual rates of depreciation used are as follows:-

	Rate
Air conditioner	20%
Computer and EDP	20%
Equipment	10%
ERU equipment	10%
Furniture and fittings	20%
Medical equipment	15%
Motor vehicle	20%
Office equipment	12%
Renovation	20%
Security equipment	12%

The residual values, useful life and depreciation method are reviewed at each financial period end to ensure that the amount, method and period of depreciation are consistent with previous estimates and the expected pattern of consumption of the future economic benefits embodied in the items of plant and equipment.

An item of plant and equipment is derecognised upon disposal or when no future economic benefits are expected from its use or disposal. The difference between the net disposal proceeds, if any and the net carrying amount is recognised in profit or loss.

3.2 FINANCIAL ASSETS

Financial assets are recognised in the statements of financial position when, and only when, the Society become a parties to the contractual provisions of the financial instrument.

When financial assets are recognised initially, they are measured at fair value, plus, in the case of financial assets not at fair value through profit or loss, directly attributable transaction costs.

The Society determines the classification of their financial assets at initial recognition, and the categories include financial assets at fair value through profit or loss, loans and receivables and held-to-maturity investments.

NOTES TO THE FINANCIAL STATEMENTS

3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

3.2 FINANCIAL ASSETS (CONTINUED)

i) **Financial Assets At Fair Value Through Profit Or Loss**

Financial assets are classified as financial assets at fair value through profit or loss if they are held for trading or are designated as such upon initial recognition. Financial assets held for trading are derivatives (including separated embedded derivatives) or financial assets acquired principally for the purpose of selling in the near term.

Subsequent to initial recognition, financial assets at fair value through profit or loss are measured at fair value. Any gains or losses arising from changes in fair value are recognised in profit or loss. Net gains or net losses on financial assets at fair value through profit or loss do not include exchange differences, interest and dividend income. Exchange differences, interest and dividend income on financial assets at fair value through profit or loss are recognised separately in profit or loss as part of other deficits or other income.

Financial assets at fair value through profit or loss could be presented as current or non-current. Financial assets that are held primarily for trading purposes are presented as current whereas financial assets that are not held primarily for trading purposes are presented as current or non-current based on the settlement date.

ii) **Loans and receivables**

Financial assets with fixed or determinable payments that are not quoted in an active market are classified as loans and receivables.

Subsequent to initial recognition, loans and receivables are measured at amortised cost using the effective interest method. Gains or losses are recognised in profit or loss when the loans and receivables are derecognised or impaired, and through the amortisation process. Loans and receivables are classified as current assets, except for those having maturity dates later than 12 months after the reporting date which are classified as non-current.

iii) **Held-to-maturity investments**

Financial assets with fixed or determinable payments and fixed maturity are classified as held-to-maturity when the Society has the positive intention and ability to hold the investment to maturity.

Subsequent to initial recognition, held-to-maturity investments are measured at amortised cost using the effective interest method. Gains or losses are recognised in profit or loss when the held-to-maturity investments are derecognised or impaired, and through the amortisation process.

Held-to-maturity investments are classified as non-current assets, except for those having maturity within 12 months after the reporting date which are classified as current.

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3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

3.3 IMPAIRMENT OF FINANCIAL ASSETS

The Society assess at each reporting date whether there is any objective evidence that a financial asset is impaired.

i) *Trade receivable, other receivables and other financial assets carried at amortised cost*

To determine whether there is objective evidence that an impairment loss on financial assets has been incurred, the Society consider factors such as the probability of insolvency or significant financial difficulties of the debtor and default or significant delay in payments. For certain categories of financial assets, such as trade receivables, assets that are assessed not to be impaired individually are subsequently assessed for impairment on a collective basis based on similar risk characteristics. Objective evidence of impairment for a portfolio of receivables could include the Society's past experience of collecting payments, an increase in the number of delayed payments in the portfolio past the average credit period and observable changes in national or local economic conditions that correlate with default on receivables.

If any such evidence exists, the amount of impairment loss is measured as the difference between the asset's carrying amount and the present value of estimated future cash flows discounted at the financial asset's original effective interest rate. The impairment loss is recognised in profit or losses.

The carrying amount of the financial asset is reduced by the impairment loss directly for all financial assets with the exception of trade receivables, where the carrying amount is reduced through the use of an allowance account. When a trade receivable becomes uncollectible, it is written off against the allowance account.

If in a subsequent period, the amount of the impairment loss decreases and the decrease can be related objectively to an event occurring after the impairment was recognised, the previously recognised impairment loss is reversed to the extent that the carrying amount of the asset does not exceed its amortised cost at the reversal date. The amount of reversal is recognised in profit or losses.

3.4 INVENTORIES

Inventories are measured at the lower of cost and net realisable value. The cost of inventories is based on the weighted average cost and includes expenditure incurred in acquiring the inventories and bringing them to their existing location and condition. In the case of work-in-progress, cost includes an appropriate share of production overheads based on normal operating capacity. Net realisable value is the estimated selling price in the ordinary course of business, less the estimated costs of completion and the estimated costs necessary to make the sale.

NOTES TO THE FINANCIAL STATEMENTS

3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

3.5 CASH AND CASH EQUIVALENTS

Cash and cash equivalents consist of cash in hand, balances and fixed deposits with banks that are readily convertible to known amount of cash and which are subject to an insignificant risk of changes in value.

3.6 FINANCIAL LIABILITIES

Financial liabilities are classified according to the substance of the contractual arrangements entered into and the definitions of a financial liability.

Financial liabilities, within the scope of FRS 139, are recognised in the statement of financial position when, and only when, the Society become a party to the contractual provisions of the financial instrument. Financial liabilities are classified as either financial liabilities at fair value through profit or loss or other financial liabilities.

i) **Financial liabilities at fair value through profit or loss**

Financial liabilities at fair value through profit or loss include financial liabilities held for trading and financial liabilities designated upon initial recognition as at fair value through profit or loss.

Financial liabilities held for trading include derivatives entered into by the Society that do not meet the hedge accounting criteria. Derivative liabilities are initially measured at fair value and subsequently stated at fair value, with any resultant gain or losses recognised in profit or loss. Net gains or losses on derivatives include exchange differences.

The Society has not designated any financial liabilities as at fair value through profit or loss.

ii) **Financial Assets At Fair Value Through Profit Or Loss**

The Society other financial liabilities include trade payables and other payables.

Trade and other payables are recognised initially at fair value plus directly attributable transaction costs and subsequently measured at amortised cost using the effective interest method.

For other financial liabilities, gains or losses are recognised in profit or loss when the liabilities are derecognised, and through the amortisation process.

A financial liability is derecognised when the obligation under the liability is extinguished. When an existing financial liability is replaced by another from the same lender on substantially different terms, or the terms of an existing liability are substantially modified, such an exchange or modification is treated as a derecognition of the original liability and the recognition of a new liability, and the difference in the respective carrying amounts is recognised in profit or loss.

NOTES TO THE FINANCIAL STATEMENTS

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3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

3.7 INCOME RECOGNITION

Revenue is recognised when it is probable that the economic benefits associates with the transaction will flow to the society and the amount of the revenue can be measured reliably.

i) **Donation**

Donation is recognised in profit or loss on the date when the Society's right to received payment is established.

ii) **Interest income**

Interest is recognised on a time proportion basis that reflects the effective yield on the asset.

3.8 MEMBERSHIP SUBSCRIPTION AND ADMISSION FEE

Ordinary membership subscription is payable annually before the accounting financial year. Only that subscription which is attributable to the current financial year is recognised as income. Subscription relating to periods beyond the current financial year is taken up in the statement of financial position as subscription in advance under the heading of current liabilities. Subscription is payable in full irrespective of the date of resignation of members during the financial year. Life membership fee is recognised upon admission.

3.9 CHARITABLE FUNDS

Charitable funds consist of Unrestricted Fund and Restricted Funds.

Unrestricted Fund is a general fund that is available for use at the Executive Council's discretion in furtherance to the objectives of the Society.

Restricted Funds are subject to particular purposes imposed by the donor or by nature of appeal. They are not available for use in other Society's activities or purposes.

NOTES TO THE FINANCIAL STATEMENTS

3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)**3.10 FOREIGN EXCHANGE**

Transactions in foreign currency during the period are converted into Ringgit Malaysia at rates of exchange approximating those prevailing at the transaction dates.

Monetary assets and liabilities in foreign currency at statement of financial position date are translated into Ringgit Malaysia at rates of exchange approximating those ruling on that date.

Exchange gains and losses are charged to the statement of profit and loss and comprehensive income.

The principal closing rate used (expressed on the basis of one unit of foreign currency to RM equivalents) for the translation of foreign currency balances at the statement of financial position date are as follows:

	RM 31.12.2018	RM 31.12.2017
Foreign currency:-		
1 US Dollar	4.1331	4.0465
1 Brunei Dollar	3.0339	3.0258
1 Pakistan Rupee	0.0296	0.0366
1 Sri Lanka Rupee	0.0226	0.0264
1 Australian Dollar	2.9121	3.1620
1 Euro	4.7346	4.8552
1 Japanese Yen	0.0377	0.0359
1,000 Indonesian Rupiah	0.2873	0.3000
1 Philippine Peso	0.0787	0.0809
1 Singapore Dollar	3.0339	3.0258
1 Swiss Franc	4.2031	4.1514
1 Pound Sterling	5.2739	5.4640
1 Thai Bhat	0.1279	0.1239
1 Taiwan New Dollar	0.1350	0.1362
1 India Rupee	0.0594	0.0634
1 Bangladesh Taka	0.0494	0.0489

3.11 EMPLOYEE BENEFITS**i) Short term benefits**

Short term employee benefit obligations in respect of salaries, annual bonuses, paid annual leave and sick leave are measured on an undiscounted basis and are expensed as the related service is provided.

A provision is recognised for amount expected to be paid under short-term cash bonus or profit-sharing plans if the Society has a legal or constructive obligation to pay this amount as a result of past service provided by the employee and the obligation can be estimated reliably.

NOTES TO THE FINANCIAL STATEMENTS

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3 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

3.11 EMPLOYEE BENEFITS (CONTINUED)

ii) **Defined contribution plans**

The Society's contribution to the Employee's Provident Fund is charged to statement of comprehensive income in the year to which they relate. Once the contributions have been paid, the Society has no further payment obligations.

4 FINANCIAL INSTRUMENT

The Society activities are exposed to a variety of market risk (including interest rate risk), credit risk and liquidity risk.

4.1 FINANCIAL RISK MANAGEMENT POLICIES

The Society's activities expose it to a variety of financial risks, in which will be handled on case to case basis by the Executive Council Members as and when issues arise. The main areas of the financial risk faced by the Society and the policy in respect of the major areas of treasury activities are set out as follows:

i) **Interest rate risk**

Interest rate risk is the risk that the fair value or the future cash flows of a financial instrument will fluctuate because of changes in market interest rates.

The Society policy is to obtain the most favourable interest rates available. Any surplus funds of the Society will be placed with licensed financial institutions to generate interest income.

ii) **Credit risk**

Credit risk is the risk that one party to the financial will fail to discharge an obligation and cause the other party to incur a financial loss.

Credit risk arises when derivative instruments are used or sales made on deferred credit terms. The Society seeks to invest cash assets safely and profitably. It also seeks to control credit risk by setting counterparty limits and ensuring that sales of products and services are made to customers with an appropriate credit history.

Action is enforced for debt collection. Furthermore, sales to customer are suspended when earlier amounts are overdue by the credit term. The Society considers the risk of material loss in the event of non-performance by a financial counterparty to be unlikely.

i) **Liquidity and cash flow risk**

Liquidity risk is the risk that an enterprise will encounter difficulty in raising funds to meet commitments associated with financial instruments.

NOTES TO THE FINANCIAL STATEMENTS

4 FINANCIAL INSTRUMENT (CONTINUED)

4.1 FINANCIAL RISK MANAGEMENT POLICIES (CONTINUED)

ii) *Liquidity and cash flow risk (continued)*

Cash flow risk is the risk that future cash flows associated with a financial instrument will fluctuate. In the case of a floating rate debt instrument, such fluctuations result in a change in the effective interest rate of the financial instrument, usually without a corresponding change in its fair value.

In the short term, the Society focuses on liquidity, gearing of financial position, funds resources for plant upgrading and expansion of existing activities. Prudent liquidity risk management implies maintaining sufficient cash flow and the availability of funding through an adequate amount of committed credit facilities and the ability to close out market positions. Due to the dynamic nature of the underlying business, the Society aims at maintaining flexibility in funding by keeping credit lines.

5 CRITICAL ACCOUNTING JUDGEMENTS AND KEY SOURCES OF ESTIMATION UNCERTAINTY

5.1 FINANCIAL RISK MANAGEMENT POLICIES (CONTINUED)

The key assumptions concerning the future, and other key sources of estimation uncertainty at the reporting date, that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year, other than those disclosed in the Notes, are as follows:

5.1.1 Depreciation of property, plant and equipment

The cost of an item of property, plant and equipment is depreciated on the straight-line method or another systematic method that reflects the consumption of the economic benefits of the assets over its useful life. Estimates are applied in the selection of the depreciation method, the useful life and the residual values. The actual consumption of the economic benefits of the property, plant and equipment may differ from the estimated applied and this may lead to a gain or loss on an eventual disposal of an item of property, plant and equipment.

NOTES TO THE FINANCIAL STATEMENTS

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6 DONATIONS

	2018 RM	2017 RM
Unrestricted funds:-		
General Donation	1,130,008	1,513,515
MY Mercy run	-	82,426
Sustainability and Development Reserved Fund	1,033,648	-
Yasmin Ahmad fund	20,837	24,235
Zakat fund	9,955	-
	<u>2,194,448</u>	<u>1,620,176</u>
Restricted funds:-		
Afghanistan	-	247,113
Bosnia	-	110,000
Bangladesh	862,504	4,072,657
Cambodia	242,289	-
Philippines	-	151,285
Indonesia	2,030,494	3,721
India	12,385	-
Korea	-	250,000
Laos	185,830	-
Palestine	238,254	295,669
Philippines	164,246	-
Malaysia	2,996,580	2,564,568
Myanmar	3,149,403	2,516,639
Nepal	1,265	7,906
Sudan	-	410
Somalia	-	14,632
Syria	319,140	1,264,086
Sri Lanka	-	77,397
Thailand	-	100,000
Yemen	490	1,000
	<u>10,202,880</u>	<u>11,677,083</u>
Total donation	<u>12,397,328</u>	<u>13,297,259</u>

7 MEMBERSHIP FEE

	2018 RM	2017 RM
Entrance fee	300	500
Life membership	1,500	3,000
Ordinary membership	360	300
	<u>2,160</u>	<u>3,800</u>

NOTES TO THE FINANCIAL STATEMENTS

8 OTHER INCOME

	2018 RM	2017 RM
Interest received	53,582	51,488
Sale of merchandise	1,440	-
Other	125,114	61,693
	<u>180,136</u>	<u>113,181</u>

9 CHARITABLE EXPENDITURE

	2018 RM	2017 RM
Afghanistan	-	721,084
Bangladesh	2,189,732	962,519
Bosnia	-	126,849
Cambodia	317,919	104,286
Indonesia	1,845,313	396,422
India	12,385	-
Laos	185,830	-
Malaysia	2,762,355	4,734,587
Myanmar	3,149,403	3,907,871
Nepal	44,524	289,630
North Korea	-	311,071
Palestine	297,173	1,171,945
Philippines	164,246	477,827
Special project-Asian Disaster Reduction and Response Network (ADRRN)	-	298,009
Sri Lanka	-	47,553
Syria	568,969	1,464,015
Thailand	-	19,960
	<u>11,537,849</u>	<u>15,033,628</u>

NOTES TO THE FINANCIAL STATEMENTS

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10 COMMUNICATION AND FUND RISING EXPENSES

	2018 RM	2017 RM
Accommodation	3,118	2,387
Advertisement and promotion	961	-
Air fare	1,943	21,729
Allowance (Note 18)	240	985
Bank charges	15,319	9,435
Entertainment	-	948
EPF (Note 18)	49,555	29,061
Food and beverages	2,064	27,449
Gift and souvenir	2,707	3,861
Goods and service tax	1,510	7,658
Hotel ballroom/Venue expense	7,255	3,742
License for commercial rental	48	-
Medical (Note 18)	2,788	3,451
Membership fee	806	929
Mission volunteer pack	1,008	7,820
Office rental	-	686
Postage and courier	738	398
Printing and stationeries	38,539	10,140
Professional fee	44,540	18,936
Publication expenses	3,482	9,997
Repair and maintenance - IT maintenance	8,446	14,195
Realised loss on foreign exchange	-	703
Salaries, allowances and wages (Note 18)	424,268	250,819
SOCSO (Note 18)	4,581	3,364
Small equipment	-	492
Sales and service tax	134	-
Training	-	532
Travelling and transportation	7,478	4,814
	<u>621,528</u>	<u>434,531</u>

NOTES TO THE FINANCIAL STATEMENTS

11 OPERATING EXPENSES

	2018 RM	2017 RM
Accommodation	9,530	28,368
Advertisement and promotion	3,200	2,602
Air fare	58,119	62,117
Audit fee	16,000	16,000
Allowance (Note 18)	23,280	42,998
Bank charges	6,860	9,027
Depreciation of property, plant and equipment	28,301	57,568
EPF (Note 18)	51,350	70,993
Food and beverages	12,648	12,087
Gift and souvenir	223	2,211
Goods and service tax	6,381	4,035
Grant for MMUK	164,722	113,192
Hotel ballroom/Venue expense	674	8,601
Insurances	104,207	123,988
Loss / (Gain) on disposal of property, plant and equipment	34,144	(412)
Medical (Note 18)	10,641	8,067
Membership fee	13,903	15,928
Mission volunteer pack	-	4,095
Office rental	142,746	146,723
Other expenses administration	3,540	51,358
Photocopy machine rental	3,929	3,762
Postage and courier	1,158	1,180
Printing and stationeries	-	35,019
Professional fee	14,491	88,211
Publication expenses	250	-
Repair and maintenance - IT maintenance	13,230	33,916
Repair and maintenance - motor vehicle	411	680
Repair and maintenance - office	78,242	65,167
Repair and maintenance - office equipment	367	884
Realised loss on foreign exchange	63,009	84,512
Small equipment	744	1,645
Salaries, allowances and wages (Note 18)	395,856	537,450
SOCSSO (Note 18)	5,388	6,020
Sales and service tax	30	-
Staff uniform	287	1,786
Staff welfare	2,500	129
Telephone, fax and internet	38,450	51,548
Training	800	2,387
Travelling and transportation	12,148	10,341
Utilities	15,449	23,887
Visa	701	793
Work permit	540	10
	<u>1,338,449</u>	<u>1,728,873</u>

NOTES TO THE FINANCIAL STATEMENTS

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12 PROPERTY, PLANT AND EQUIPMENT

	As at 1 January 2018 RM	Additions RM	Disposals RM	Written off RM	As at 31 December 2018 RM
Cost					
Air conditioner	9,295	-	-	-	9,295
Computer and EDP	950,289	4,302	(1,326)	-	953,265
ERU – Asset equipment	350,725	-	-	(33,389)	317,336
Equipment	8,000	-	-	-	8,000
Furniture and fittings	37,296	-	-	-	37,296
Medical equipment	72,853	-	-	-	72,853
Motor vehicle	554,182	-	-	-	554,182
Office equipment	96,518	-	-	-	96,518
Renovation	279,211	-	-	(268,327)	10,884
Security equipment	9,000	-	-	-	9,000
	2,367,369	4,302	(1,326)	(301,716)	2,068,629

	As at 1 January 2018 RM	Charges for the financial year RM	Disposals RM	Written off RM	As at 31 December 2018 RM
Accumulated Depreciation					
Air conditioner	8,966	216	-	-	9,182
Computer and EDP	871,054	29,527	(833)	-	899,748
ERU – Asset equipment	78,461	38,735	-	(10,293)	106,903
Equipment	4,782	1,600	-	-	6,382
Furniture and fittings	37,250	-	-	-	37,250
Medical equipment	72,851	-	-	-	72,851
Motor vehicle	497,786	14,789	-	-	512,575
Office equipment	40,540	10,181	-	-	50,721
Renovation	217,814	-	-	(206,935)	10,879
Security equipment	8,998	-	-	-	8,998
	1,838,502	95,048	(833)	(217,228)	1,715,489

NOTES TO THE FINANCIAL STATEMENTS

12 PROPERTY, PLANT AND EQUIPMENT (CONTINUED)

	2018 RM	2017 RM	Depreciation charge 2017 RM
<u>Carrying Amounts</u>			
Air conditioner	113	329	216
Computer and EDP	53,517	79,235	36,956
ERU – Asset equipment	210,433	272,264	41,182
Equipment	1,618	3218	-
Furniture and fittings	46	46	-
Medical equipment	2	2	-
Motor vehicle	41,607	56,396	11,280
Office equipment	45,797	55,978	10,156
Renovation	5	61,397	53,663
Security equipment	2	2	-
	<u>353,140</u>	<u>528,867</u>	<u>153,453</u>

Cost of fully depreciated assets still in use at year end:

	2018 RM	2017 RM
Air conditioner	8,215	8,215
Computer and EDP	819,307	819,307
Furniture and fittings	37,296	37,296
Medical equipment	72,853	72,853
Motor vehicle	480,239	480,239
Office equipment	15,952	14,153
Renovation	10,884	10,884
Security equipment	9,000	9,000
	<u>1,453,746</u>	<u>1,451,947</u>

13 INVENTORIES

	2018 RM	2017 RM
<u>At cost:</u>		
Dental clinic	63,636	66,147
Flood preparedness	2,435	2,435
Merchandise	22,952	27,108
Mobile clinic	65,618	65,618
	<u>154,641</u>	<u>161,308</u>

NOTES TO THE FINANCIAL STATEMENTS

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14 OTHER RECEIVABLES

	2018 RM	2017 RM
Other debtors, deposits and prepayment	703,105	576,685
Advance to mission members and basecamp	178,066	486,675
	<u>881,171</u>	<u>1,063,360</u>

15 PURCHASE OF PROPERTY, PLANT AND EQUIPMENT

During the financial year, the society acquired property, plant and equipment with an aggregate cost of RM 4,302 (2017:RM 67,647). Cash payment of RM 4,302 (2017:RM 67,647) were made to purchase property, plant and equipment.

16 CASH AND CASH EQUIVALENTS

	2018 RM	2017 RM
Cash in hand	31,537	34,275
Cash at bank	6,068,701	5,683,226
Deposits with licensed banks	1,329,474	1,621,940
	<u>7,429,712</u>	<u>7,339,441</u>

17 INCOME TAX EXPENSE

No taxation provided in the financial statements, as the Society is tax exempted under Section 44(6) of the Income Tax Act, 1967.

18 STAFF COSTS (NOTE 10 & 11)

	2018 RM	2017 RM
EPF and SOCSO	110,874	109,438
Medical	13,429	11,518
Salaries and allowances	843,644	832,252
	<u>967,947</u>	<u>953,208</u>
Number of employees (excluding Executive Council) at the end of financial year	<u>42</u>	<u>49</u>

NOTES TO THE FINANCIAL STATEMENTS

19 FINANCIAL INSTRUMENTS**19.1 FINANCIAL RISKS MANAGEMENT OBJECTIVES AND POLICIES**

The Company has exposure to financial risks as the following:

- a) Credit risks arising from its other receivables and bank balance;
- b) Interest rate risks from deposits with licensed bank.

19.2 NET GAINS AND LOSSES ARISING FROM FINANCIAL INSTRUMENT

	2018 RM	2017 RM
Deposits placed in a licensed bank	53,582	51,488
Cash and cash equivalent	3,559	1,084
	<u>57,141</u>	<u>52,572</u>

The table below provides an analysis of financial instruments categories as follows :

- (a) Financial assets and financial liabilities measured at fair value through profit or loss ("FVTPL")
- (b) Financial assets and financial liabilities measured at amortised cost ("AC")

	Carrying amount / FVTPL RM	Amortised cost RM
<u>2018</u>		
Financial assets		
Other receivables	881,171	881,171
Cash at bank	6,100,238	6,100,238
Fixed deposit	1,329,474	1,329,474
	<u>7,584,353</u>	<u>7,584,353</u>
Financial liabilities		
Other payables and accruals	1,159,681	1,159,681
	<u>1,159,681</u>	<u>1,159,681</u>
<u>2017</u>		
Financial assets		
Other receivables	1,063,360	1,063,360
Cash at bank	5,717,501	5,717,501
Fixed deposit	1,621,940	1,621,940
	<u>8,402,801</u>	<u>8,402,801</u>
Financial liabilities		
Other payables and accruals	515,791	515,791
	<u>515,791</u>	<u>515,791</u>



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- Quantity Surveyors
- Engineers
- Safety and Health Officers
- Draughtsmen
- Water Specialists



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- School Counsellors
- Trainers



MEDICAL VOLUNTEERS

- General Practitioners
- Anaesthesiologists
- Cardiologists
- Surgeons
- Gynaecologists
- Psychologists
- Paediatricians
- Psychiatrists
- Dentist
- Dental Surgery Assistants
- Nurses (any area of speciality)
- Midwives



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